

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Total: 2077 records

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
8/1/2012	Privacy/Security				Delay in Treatment, Course of Treatment	Affirmed
8/1/2012				unprofessional conduct and ADA needs not being met.	Special Needs	Affirmed
8/8/2012				medications were not refilled in a timely manner.	Medications	Affirmed
8/8/2012				Inmates requests Rast testing	Other	Affirmed
8/10/2012				Special needs order was renewed but Provider did not add low bunk, insoles, knee brace and long sleeve shirts.	Special Needs	Affirmed
8/10/2012				I/M states he needs to go to an oncologist due to a "tumor" that has increased in size and sensitivity.	Course of Treatment	Affirmed
8/10/2012				Inmate was not referred back to Dr Faibisoff for an ORIF after evaluation at TSL for fractured hand. Wants prescribed treatment.	Delay in Treatment	Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
8/13/2012	<i>Privacy/Security</i>			Insufficient cream to treat rash and referral to ophthalmologist	Medications	Affirmed
8/13/2012				Diabetes treatment and HCP was disrespectful to him.	Delay in Treatment	Affirmed
8/31/2012				Treatment for scabies	Delay in Treatment	Affirmed
9/5/2012				Medications for neuropathy	Medications	Partially Affirmed
9/11/2012				Wants KCl stopped	Medications	Affirmed
9/11/2012				Prescription sunglasses	Charging Issues	Affirmed
9/11/2012				10/24/12 Grievance Coordinator & Wexford	Delay in Treatment	Affirmed
9/11/2012				Delay in getting seen by an ENT specialist	Delay in Treatment	Affirmed
9/17/2012				Multiple complaints including hematuria, pain medications, extreme pain.	Course of Treatment	Affirmed
9/17/2012				Skin infection	Course of Treatment	Affirmed
9/17/2012				Hep C Treatment	Delay in Treatment	Affirmed
9/17/2012					Medications	
9/18/2012				Request extraction of all front teeth and dentures provided	Course of Treatment	Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/18/2012	<i>Privacy/Security</i>			Waited 5 months to be seen for a finger injury.	Delay in Treatment	Affirmed
9/18/2012				Needs supplement due to gastric by pass surgery.	Medications	Affirmed
9/19/2012				Infection in mouth not treated in a timely manner.	Course of Treatment	Affirmed
9/19/2012				Needs treatment for left leg and back pain.	Course of Treatment	Affirmed
9/19/2012				NON- HEALTH RELATED GA (Fasting, Cell Search, Unprofessional Behavior of COs)	Medications	Affirmed
9/19/2012				Change in Gabapentin frequency of administration	Medications	Affirmed
9/19/2012				Gabapentin	Medications	Affirmed
9/19/2012				Renal ultrasound has not been done	Course of Treatment	Affirmed
9/20/2012				Inmate was without Gabapentin for pain for one month.	Medications	Partially Affirmed
9/20/2012				Being charged for medical fees and should not be.	Other	Partially Affirmed
9/21/2012				Delay in scheduling specialty appointments with cardiologist and urologist	Delay in Treatment	Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/21/2012	<i>Privacy/Security</i>			Unreasonable delay in seeing Urologist	Delay in Treatment, Course of Treatment	Affirmed
9/21/2012				Delay in dental care	Delay in Treatment	Affirmed
9/21/2012				Wants fiber and sunscreen through medical not Keefe	Medications	Affirmed
9/21/2012				Did not receive accuchecks as ordered.	Medical Supplies	Affirmed
9/24/2012				Concerned about a request for an MRI	Delay in Treatment	Affirmed
9/25/2012				Without Gabapentin pain coverage for over 12 hours due to change in policy by Wexford.	Medications	Affirmed
9/25/2012				Gabapentin dosing was changed by Wexford and he has no pain medication coverage for 12 hours	Medications	Affirmed
9/25/2012				Inmate alleges he is ADA with a qualifying disability and therefore exempt from fees for service.	Special Needs	Affirmed
9/25/2012				Fell from top bunk and sustained an injury and is not being followed by the Wexford Physician.	Course of Treatment	Affirmed

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9/25/2012	<i>Privacy/Security</i>			He is not receiving adequate care since Wexford Health Care was awarded contract.	Delay in Treatment	Affirmed
9/26/2012				Pain medication was discontinued	Medications	Affirmed
9/27/2012				Needs: rheumatology c/s, CT scan, MRI , Tramadol for knee, hand, elbow & back pains	Delay in Treatment, Medications	Affirmed
9/27/2012				Ran out of Gabapentin medication	Medications	Affirmed
9/27/2012				Needs Ultram for his back pain	Medications, Charging Issues	Affirmed
9/27/2012				Request for a neurology eval for paresthesia and podiatry eval for bunions	Course of Treatment	Affirmed
9/27/2012				Still waiting for hernia repair	Delay in Treatment	Affirmed
9/27/2012				return of previously prescribed med.- Cyclobenzaprine	Medications	Affirmed
9/27/2012				Lower back pain. taken off Methadone	Medications	Partially Affirmed
9/27/2012				Has not received his disposable underpads (Chux)	Delay in Treatment	Partially Affirmed
9/27/2012				Needs provider evaluation for abdl. & chest pains	Delay in Treatment	Affirmed

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9/27/2012	<i>Privacy/Security</i>			States Gabapentin was discontinued.	Medications	Partially Affirmed
9/27/2012				Nurse Fioke's conduct, special diet	Staff Competency	Affirmed
9/27/2012				Psych meds: Wellbuti & Seroquel; inadequate med care by Dr. Harris & Dr. Brautigan	Medications	Affirmed
9/27/2012				Needs to see an ophthalmologist for his glaucoma	Delay in Treatment	Affirmed
9/27/2012				Receive wrong eyeglasses	Medical Supplies	Affirmed
9/27/2012				Change in the dosage and administration of Gabapentin	Medications	Affirmed
9/27/2012				Ventral hernia repair written 8/31/12	Delay in Treatment	Affirmed
9/27/2012				States did not receive emergency care on 07/21/12. Written 8/31/12	Delay in Treatment, Course of Treatment, Other	Affirmed
9/27/2012				States he has not had an outside consultant about hernia.	Delay in Treatment, Course of Treatment, Other	Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/27/2012	Privacy/Security			Wants rehabilitative services for his paraplegic condition. This complaint is virtually the same as <i>Privacy/Security</i>	Delay in Treatment, Course of Treatment, Other	Affirmed
9/27/2012				Wants to see neuro/spinal specialist and claims recommendations from hospital not being followed. This Grievance is virtually the same as <i>Privacy/Se...</i> and <i>Privacy/S...</i>	Delay in Treatment, Course of Treatment, Other	Affirmed
9/27/2012				DR. CATSAROS' UNPROFESSIONAL CONDUCT	Course of Treatment	Affirmed
9/28/2012				States his previously approved meds have been denied. Written 8/31/12	Delay in Treatment, Course of Treatment, Medications	Affirmed
9/28/2012				Claims that recommendations of cardiologist are not being followed.	Course of Treatment	Affirmed
9/28/2012				Claims that medical refused to recognize a chronic condition.	Other	Reversed
9/28/2012				Claims that his SNOs were never renewed.	Special Needs	Partially Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/28/2012	<i>Privacy/Security</i>			Claims not have a f/u consult after surgery was cancelled.	Medications	Partially Affirmed
9/28/2012				Says that medication prescribed for backpain is exacerbating his depression making his psych meds ineffective.	Medications	Affirmed
9/28/2012				Says that the "solar shields" are scratched and inadequate as he gets headaches from exposure to the sun.	Medications, Special Needs	
9/28/2012				Claims to have submitted HNRs to see Provider concerning ineffective pain medications.	Medications	Affirmed
9/28/2012				Claims no f/u to recommendation of knee replacement surgery.	Delay in Treatment	Affirmed
9/28/2012				Claims he is not receiving a medically needed SNO.	Special Needs	Affirmed
10/1/2012				Change in Gabapentin dosage & administration	Medications	Affirmed
10/1/2012				Claims his COIII limited the amount of copies of records he wanted to make.	Other	Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/1/2012	Privacy/Security			Repeat of grievance appeal in 2011 and grievance appeal regarding making copies.	Other	Affirmed
10/1/2012				HIV Neuropathy not being addressed with appropriate medication.	Medications	Affirmed
10/1/2012				States he has been seen by psych but has not had his hives addressed.	Medications	Affirmed
10/2/2012				Has not received refill for medications and ran out of meds 7/11/12.	Medications	Affirmed
10/2/2012				Gabapentin dosages	Medications	Affirmed
10/2/2012				Refund of medical fee	Charging Issues	Reversed
10/2/2012				Not given medications for emphysema and other health conditions	Medications	
10/2/2012				Mode and frequency of Gabapentin administration is unacceptable	Delay in Treatment	Partially Affirmed
10/2/2012				Has not received the recommended hernia surgery	Delay in Treatment	Affirmed
10/2/2012				Delay in providing SNO for orthopedic shoes, lower bunk & ice for swollen ankles	Medical Supplies	Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/2/2012	Privacy/Security			Adminstration of Gabapentin	Medications	Affirmed
10/2/2012				Delayed & missed medications- Risperdone	Delay in Treatment	Affirmed
10/2/2012				Unable to walk d/t pain; requires podiatry c/s	Delay in Treatment	Affirmed
10/2/2012				Missed doses of Tramadol d/t inadequate nursing staff	Medications	Affirmed
10/2/2012				Has gained 70 lbs since incarceration; wants diet pills/special meals	Medications	Affirmed
10/2/2012				complains that he is receiving a different dose of Gabapentin.	Medications	Affirmed
10/2/2012				Needs shoulder surgery & back pain	Delay in Treatment	Affirmed
10/2/2012				Delay in care of swollen tonsils, sorethroat, fatigue	Delay in Treatment	Affirmed
10/3/2012				Prosthesis not delivered	Medical Supplies	Partially Affirmed
10/3/2012				Upset at the changing doses of Gabapentin	Medications	Affirmed
10/3/2012				Has not received his new high top boots	Special Needs	Affirmed
10/3/2012				Need cardiology c/s for unresolved swelling of Lt foot/leg	Delay in Treatment	Partially Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/3/2012	<i>Privacy/Security</i>			Request for replacement of knee braces which he alleges were confiscated during quarterly cell search	Medical Supplies	Affirmed
10/3/2012				Still waiting for hernia surgery, incorrect size of hernia truss, no medical visit since 4/2012	Delay in Treatment	Affirmed
10/3/2012				Pill call schedule deprives him of sleep	Delay in Treatment, Medications	Affirmed
10/3/2012				Dr. catsaros refused to renew medications - thyroid meds & Gabapentin	Medications	Affirmed
10/3/2012				Mistreated by CRN Hilgerman on 7/23/12	Course of Treatment, Medications, Charging Issues, St	Affirmed
10/3/2012				Has not received medically-necessary saline solution.	Other	Affirmed
10/5/2012				Needs carbon filter mask fro allergies	Medical Supplies	Affirmed
10/5/2012				Needs cotton clothes because of his allergies	Medical Supplies	Affirmed
10/5/2012				Requests Gabapetin & Elavil for pain	Medications	Affirmed
10/5/2012				Denied medications	Delay in Treatment	Partially Affirmed

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10/9/2012	Privacy/Security			Indigent and cannot afford to purchase eye drops	Medications	Affirmed
10/9/2012				Medication for Hep B	Delay in Treatment, Medications	Affirmed
10/9/2012				Delay in care of throat infection resulting to ulcer	Delay in Treatment	Partially Affirmed
10/9/2012				Deliberate indifference on teh part of medical staff	Delay in Treatment	Affirmed
10/9/2012				Delay in care for injuries sustained from a fall from top bunk in 2011	Delay in Treatment	Partially Affirmed
10/9/2012				Taken off chronic care visits	Course of Treatment	Affirmed
10/11/2012				Pain medication, wants back surgery & gastric bypass	Course of Treatment, Medications	Affirmed
10/11/2012				Neglect by medical staff	Delay in Treatment	Affirmed
10/11/2012				Medical neglect from 7/25/12 to 8/2/12	Delay in Treatment	Affirmed
10/11/2012				Did not receive weekly estrogen shot week of 9/17/12; did not get Finasteride	Medications	Reversed
10/11/2012				Needs surgery fro hernia; has extreme pain	Course of Treatment	Affirmed

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10/11/2012	<i>Privacy/Security</i>			Rt shoulder pain; results of ultrasound	Course of Treatment	Affirmed
10/11/2012				Has not had neuro consult	Delay in Treatment	Affirmed
10/11/2012				Hospital discharge orders not followed by medical staff	Course of Treatment	Partially Affirmed
10/11/2012				Has not had surgery; medical staff shortage	Delay in Treatment	Affirmed
10/11/2012				PT NOT PROVIDED for PARALYSIS	Delay in Treatment	Reversed
10/12/2012				Delay in care for fractured leg	Delay in Treatment	Partially Affirmed
10/12/2012				Tramadol medication allowed to expire and left w/o meds for over 10 days	Grievance Response None/Delayed	Reversed
10/12/2012				Gabapentin is diluted in water	Medications	Affirmed
10/12/2012				Medical charges for a visit on 5/7/12.	Course of Treatment	Affirmed
10/12/2012				Delay in care for melanoma	Delay in Treatment	Affirmed
10/12/2012				Never refused appointment on 5/4/11	Delay in Treatment	Affirmed
10/12/2012				Not provided antibiotics following dental procedure	Medications	Partially Affirmed
10/12/2012				Needs SNO for a sidewalk pass d/t to pain sx	Special Needs	Affirmed

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10/12/2012	Privacy/Security			Change in admnistration of Gabapentin	Medications	Affirmed
10/12/2012				Cancer meds have not been filled; lack of chronic care f/u	Medications	Partially Affirmed
10/12/2012				No response to grievance; lack of medical care	Delay in Treatment, Grievance Response None/Delayed	Affirmed
10/12/2012				Has been waiting to see a provider for 8 months	Delay in Treatment	Reversed
10/15/2012				Claims to have put in HNR in June and still hasn't been seen regarding issue.	Delay in Treatment	Reversed
10/15/2012				Says he is being denied his Premarin.	Course of Treatment, Medications	Affirmed
10/15/2012				Claims doctor did not read chart when he denied continuation of medication.	Medications	Affirmed
10/15/2012				Claims he's being charged to see a provider for Chronic condition.	Charging Issues	Affirmed
10/15/2012				Doesn't like Watch-Swallow policy for Gabapentin.	Course of Treatment, Medications, Charging Issues	Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/15/2012	<i>Privacy/Security</i>			Wants an X-Ray for alleged injured testicle.	Course of Treatment	Affirmed
10/16/2012				Claims UTI due to reuse of catheter	Medical Supplies, Special Needs	Affirmed
10/17/2012				Needs to see specialists.	Delay in Treatment, Special Needs	Partially Affirmed
10/18/2012				Claims he has never refused to see specialist. Claims he has a food allergy.	Special Needs	Affirmed
10/18/2012				Claims that volume III of his record is NOT missing and wants access.	Other	Affirmed
10/18/2012				Claims meds were not renewed in a timely manner.	Medications	Affirmed
10/18/2012				Doesn't like that Gabapentin is watch-swallow rather than KOP.	Medications	Affirmed
10/18/2012				Ineffective Gabapentin dosage	Medications	Affirmed
10/18/2012				Claims that nothing has been done about an X-ray given back in August.	Delay in Treatment, Medications	Affirmed
10/18/2012				Issues w/Gabapentin dosages	Delay in Treatment, Medications	Affirmed

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10/18/2012	Privacy/Security			Claims that withholding pain meds is unconstitutional.	Medications	Affirmed
10/18/2012				Claims that nasal spray and hemorrhoid suppositories have not been renewed.	Medications	Affirmed
10/18/2012				Has not seen HIV specialist as promised back in March/current viral regimen is not working.	Delay in Treatment	Affirmed
10/18/2012				He wants his methadone as VA doctor prescribed.	Medications	Affirmed
10/18/2012				Says he is not getting care for an ear infection.	Course of Treatment	Affirmed
10/19/2012				Request for C-PAP machine	Course of Treatment	Partially Affirmed
10/19/2012				Wants Gabapentin dosage increased and given as KOP	Delay in Treatment, Medications	Affirmed
10/19/2012				Denial of hernia surgery	Course of Treatment	Partially Affirmed
10/19/2012				Requests hernia surgery	Course of Treatment	Affirmed
10/19/2012				Delay in response to grievance and denial of medications	Medications, Grievance Response None/Delayed	Affirmed

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10/19/2012	<i>Privacy/Security</i>			Has not received f/u for pulm nodule, CP and breathing problems	Course of Treatment	Affirmed
10/19/2012				has not received Ibuprofen	Medications	Affirmed
10/19/2012				Denial of Prilosec for indigestion and heartburn	Medications	
10/19/2012				Has not been treated and medically followed for abnormal liver enzymes	Delay in Treatment	Affirmed
10/19/2012				Wants Elavil for sleep problems & headaches	Medications	
10/19/2012				MULTIPLE COMPLAINTS- renal U/S denied, Gabapentin dosage changed without examining him, allergy c/s, RAST test, alergy diet denied	Course of Treatment, Medications	Affirmed
10/19/2012				Has not received prescribed meds- Omeprazole, Cyproheptadine, Fluocinonide, coal tar shampoo, Acetaminophen, Vit. A&D ointment	Medications	
10/23/2012				SNO changed without being seen by a medical provider	Medical Supplies	

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10/23/2012	<i>Privacy/Security</i>			No response to grievances.	Delay in Treatment, Medications, Grievance Response	Partially Affirmed
10/23/2012				Neurontin dosage and administration changed without medical evaluation	Medications	Partially Affirmed
10/23/2012				Failure to perform EKG as recommended by TSLH	Course of Treatment	Affirmed
10/23/2012				Delay in providing medication refill	Delay in Treatment, Medications	Partially Affirmed
10/23/2012				has not been seen for basal cell ca and wants a new straw hat.	Delay in Treatment	Partially Affirmed
10/23/2012				Claims he has bad reaction to crushed Elavil	Medications	Affirmed
10/23/2012				Requests replacement of Bi-Pap	Medical Supplies	Affirmed
10/23/2012				Wants surgery for torn tendons on right leg before projected release from custody on 2/27/13	Course of Treatment	Affirmed
10/23/2012				Dr. Catsaros is not qualified to deny the medications prescribed by a rheumatologist	Medications, Staff Competency	Affirmed
10/24/2012				Reimbursemet of medical charges	Charging Issues	Partially Affirmed

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10/24/2012	<i>Privacy/Security</i>			Needs referral to an ophthalmologist for glaucoma	Course of Treatment, Medications	
10/24/2012				Alleges that Venlafaxine was withheld on multiple occasions	Course of Treatment, Medications	
10/24/2012				Medical neglect; no response to grievance	Delay in Treatment, Grievance Response None/Delayed	Affirmed
10/24/2012				Claims he was charged for chronic care and wants reimbursement of medical fees	Charging Issues	Partially Affirmed
10/24/2012				Failure to refer to a specialist for treatment of collar bone & shoulder injuries	Delay in Treatment	
10/24/2012				Delayed Tx of arm and wrist injuries resulting in the loss of function of wrist	Delay in Treatment	Affirmed
10/24/2012				Insufficient pain management	Medications	Affirmed
10/24/2012				Inadequate pain management; delayed response to Grievance	Medications, Grievance Response None/Delayed	Partially Affirmed

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10/24/2012	<i>Privacy/Security</i>			Wants medical charges for 7/16/12 and 7/20/12 refunded since he alleges he was not seen those days	Course of Treatment, Charging Issues	Affirmed
10/24/2012				Requests MRI to locate cysts and tumors for surgical removal	Course of Treatment	Affirmed
10/24/2012				Taken off pain medication with no substitute	Course of Treatment	Affirmed
10/24/2012					Delay in Treatment	Partially Affirmed
10/24/2012					Delay in Treatment	Affirmed
10/24/2012					Delay in Treatment	Affirmed
10/24/2012					Delay in Treatment	Affirmed
10/25/2012				No response to grievance; medical care for testicular and head pain	Delay in Treatment, Grievance Response None/Delayed	Affirmed
10/25/2012				Wants referral to specialist for foot injury	Delay in Treatment	Affirmed
10/25/2012				Wants his prescription sunglasses due to glaucoma	Special Needs	Affirmed
10/25/2012				States he is not being treated for his hernia	Delay in Treatment	Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/26/2012	<i>Privacy/Security</i>			Inadequate TX of swollen left foot;	Course of Treatment	Partially Affirmed
10/26/2012				Delayed response; treatment for severe radiculopathy & pain on hip, leg and back	Delay in Treatment, Grievance Response None/Delayed	Partially Affirmed
10/26/2012				Delayed response; hand specialist c/s for broken right hand	Delay in Treatment, Grievance Response None/Delayed	Partially Affirmed
10/26/2012				Wants a lower bunk waiver	Course of Treatment, Special Needs	Affirmed
10/29/2012				Failure to do surgery on right shoulder growth led to malignant melanoma. Denial of SNOs for straw hat and shaving waiver	Delay in Treatment, Special Needs, Other	
10/29/2012				Fluonisolide and Acetaminophen prescriptions not filled	Medications	Affirmed
10/29/2012				No response to grievance; no response to HNRs requesting refill of medications	Medications, Grievance Response None/Delayed	Affirmed
10/29/2012				Late response to grievance; Omeprazole dose reduced	Medications, Grievance Response None/Delayed	Affirmed

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10/29/2012	Privacy/Security			Delayed response to grievance; missing cardiology and neurology reports; med charges	Course of Treatment, Charging Issues	Affirmed
10/29/2012				Was temporarily off Gabapentin d/t Ramadan and now wants to be placed back on Gabapentin	Medications	Affirmed
10/29/2012				Delayed response; need Tx for GERD	Delay in Treatment, Medications	Partially Affirmed
10/29/2012				Alleges that failure to Tx his swollen foot is retaliatory action against him by Dr. Bell and Dr. Robert Hepburn of SLH	Course of Treatment	Affirmed
10/29/2012				Pharmacy labels for inmate meds do not meet federal guidelines	Medications, Staff Competency	
10/29/2012				Denied fiber which was prescribed by a specialist	Medications	Affirmed
10/30/2012				Says he never received an MRI for his eye problem.	Delay in Treatment	Affirmed
10/30/2012				Delayed response to grievance; needs eyelid surgery to correct failed previous surgery	Delay in Treatment, Grievance Response None/Delayed	Partially Affirmed

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10/30/2012	<i>Privacy/Security</i>			Gabapentin D/Cd; claims it is retaliatory action by DR. Bell & Wexford	Delay in Treatment, Medications	Affirmed
10/30/2012				Wants SNO for medical ice which he calims is for cryotherapy - has Kaposi's sarcoma.	Special Needs	
10/30/2012				Claims not being seen regularly for chronic care issues.	Delay in Treatment	Reversed
10/30/2012				Doesn't want to turn in broken glasses frames because he won't be able to see.	Medical Supplies	Affirmed
10/30/2012				Says that he has not seen a dr to address his torn rotator cuff and his current pain medication is not working.	Delay in Treatment	Affirmed
10/30/2012				Delayed response to grievance; heart meds not refilled	Medications, Grievance Response None/Delayed	Partially Affirmed
10/30/2012				Nurse Park's unprofessional conduct	Medications, Staff Competency	
10/30/2012				Nurse Park's unprofessional conduct; meds	Medications, Staff Competency	Affirmed

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/30/2012	[REDACTED]	[REDACTED]	[REDACTED]	Wants to be seen by a medical provider for pain & numbness of his leg; needs a crutch	Delay in Treatment, Grievance Response None/Delayed	Partially Affirmed
10/30/2012				Claims that he has an ADA issue and it is not be followed by medical.	Medications	Affirmed
10/30/2012				Claims not to have received medications for heart condition and pain management. Records were requested in [REDACTED]	Medications	Affirmed
10/30/2012				Doesn't like how Gabapentin is administered.	Medications	Affirmed
10/30/2012				Gabapentin same as D08-027-012	Medications	Affirmed
10/30/2012				Claims medication wasn't refilled.	Medications	Partially Affirmed
10/30/2012				Claims tha his hernia is not being treated and he has not been seen by the provider.	Course of Treatment	Partially Affirmed
10/31/2012				Claims no one ever told him that his while blood cell count is low.	Course of Treatment	
10/31/2012				Delay in medications which i/m eventually received. Upset at delay.	Medications	Partially Affirmed

Privacy/Security

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11/1/2012	<i>Privacy/Security</i>	<i>Privacy/Security</i>	<i>Privacy/Security</i>	Delayed response to grievance; requested to see dental in March 2012 but has not been seen	Delay in Treatment, Grievance Response None/Delayed	Partially Affirmed
11/1/2012				Alleges he was denied adequate medical care for fractured ribs and possible internal injuries from an assault by CO Lambkins while on suicide watch in May 2012	Delay in Treatment	Affirmed
11/1/2012				Wants SNO for special diet renewed; accuses Dr. Catsaros of deliberate indifference for refusing to renew special diet	Course of Treatment, Special Needs	Affirmed
11/1/2012				Alleges that Dr. Catsaros is incompetent and needs to be fired	Staff Competency	Affirmed
11/1/2012				Needs approval to be evaluated for hearing aids because he has hearing loss	Delay in Treatment	Reversed
11/1/2012				not getting tramadol	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/1/2012	<i>Privacy/Security</i>			Alleges unprofessional conduct by Dr. Bell by failing to conduct a physical exam before changing your medication.	Medications, Staff Competency	
11/1/2012				Claims ADA classification d/t back damage in 1999 and aortic aneurysm diagnosed in 2008 and wants SNOs for : front cuffing, shower chair, non-duty, lower bunk, etc.	Special Needs, Grievance Response None/Delayed	Affirmed
11/1/2012				Needs appropriate management of his back pain secondary to a work-related injury	Course of Treatment, Medications	Affirmed
11/2/2012				Forced to submit specimen for HIV & HCV tests	Course of Treatment	Affirmed
11/2/2012				Forced to submit blood specimen for HIV & HCV tests	Course of Treatment	Affirmed
11/2/2012				Delay in Tx for foreign body in intestine	Delay in Treatment, Medications	Affirmed
11/2/2012				Pain meds denied	Medications	Affirmed
11/2/2012				Delayed medical care for botulism	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/2/2012	<i>Privacy/Security</i>			Alleges racisst behavior by Nurse Gilcris	Other	Affirmed
11/5/2012				Accused of cheeking Vicodin; unprofessional conduct of staff	Medications, Staff Competency	Affirmed
11/5/2012				Delayed Tx, Omeprazole not provided; no response to Grievance & no meeting w/ FHA	Medications, Grievance Response None/Delayed	Affirmed
11/5/2012				Negligence of nursing staff caused you to contact HCV	Staff Competency	Partially Affirmed
11/5/2012				Did not get an incresed dosage of Lortab for pain	Medications	Affirmed
11/5/2012				Needs uninterrupted supply of topical cream for dermatitis	Medications	Affirmed
11/5/2012				F/U for HCV & Chronic Care	Course of Treatment	Partially Affirmed
11/5/2012				No medical care provided for neck, shoulder, arm and abdominal pain	Delay in Treatment	Affirmed
11/6/2012				Denied specialist's recommendation for hyperbaric treatment	Course of Treatment	Affirmed
11/6/2012				Inadequate Tx for liver problem	Course of Treatment	Partially Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/6/2012	<i>Privacy/Security</i>			No response to grievance; wants placement at FL/East	Delay in Treatment, Grievance Response None/Delayed	Partially Affirmed
11/6/2012				No management for extreme pain; no response to grievance	Course of Treatment, Medications	Partially Affirmed
11/6/2012				Does not receive regular care for diabetes and did not receive shoes	Course of Treatment, Medical Supplies	Affirmed
11/7/2012				Wants f/u and Tx for left sided facial pain & numbness	Course of Treatment	Affirmed
11/7/2012				Did not get medicine for thyroid and cream for rash in a timely manner; delayed response to grievance	Delay in Treatment, Grievance Response None/Delayed	
11/7/2012				Has received inadequate care for pain and lung cancer	Delay in Treatment	Affirmed
11/7/2012				Grievance response was late and did not address your issue on Gabapentin dissolved in water	Grievance Response None/Delayed	Partially Affirmed
11/7/2012				HNRs ignored; no meeting with FHA, denial of medical care	Delay in Treatment, Special Needs	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/7/2012	<i>Privacy/Security</i>			Delayed and inappropriate medical care	Delay in Treatment	Affirmed
11/7/2012				Has not received medical care for pain in the abdominal/kidney area	Delay in Treatment	Affirmed
11/7/2012				Pain meds are not working; still has to be seen by a neurologist	Course of Treatment	Affirmed
11/7/2012				Requests tests and appropriate medications for seizures	Medications,Effective Procedures	Affirmed
11/14/2012				Wants a lactose free diet because of allergy	Special Needs	Affirmed
11/14/2012				Claims nurse gave him medication despite the expired med orders	Medications	Affirmed
11/15/2012				Kosher Diet	Special Needs	Affirmed
11/15/2012				Wants Kosher diet	Other	Affirmed
11/15/2012				Gabapentin administration too close together	Delay in Treatment,Medications	Affirmed
11/15/2012				Gabapentin administration too close together	Medications	Affirmed
11/16/2012				Says he has not been seen for chronic care issues.	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/16/2012	Privacy/Security			Hasn't seen outside consult regarding ear.	Delay in Treatment	Affirmed
11/16/2012				Hasn't received medical/legal paper work for legal action as requested.	Other	Affirmed
11/16/2012				Claims he has not received his specially ordered Shoes or received pain medication.	Special Needs	Affirmed
11/16/2012				Claiming he hasn't received dicyclomine.	Delay in Treatment	Affirmed
11/16/2012				Claims he never saw a provider after receiving an injury in shower.	Grievance Response None/Delayed	Affirmed
11/16/2012				Says he needs new prosethetic leg. Already requested records.	Special Needs	Affirmed
11/19/2012				Wants his wasting syndrome diet renewed.	Delay in Treatment	Affirmed
11/19/2012				Same issue as Grievance w/ Privacy...	Grievance Response None/Delayed	Affirmed
11/19/2012				Claims he needs to see a cardiologist.	Delay in Treatment	Affirmed
11/19/2012				Claims his Ibuprofen hasn't been filled in months.	Medications	Affirmed
11/19/2012		Claims pain meds are not effective.	Medications	Affirmed		

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/21/2012	<i>Privacy/Security</i>			No response from medical regarding SNO	Special Needs	Partially Affirmed
11/21/2012				L shoulder impingement pain not addressed in timely fashion.	Course of Treatment	Affirmed
11/21/2012				Wants to get an MRI or a cortisone shot.	Delay in Treatment	Affirmed
11/21/2012				Says current treatment for skin rash is ineffective.	Course of Treatment	Affirmed
11/21/2012				Claims he got a stroke from being given the generic Warfarin.	Medications	Affirmed
11/23/2012				Claims he was issued a special diet/never received card/claims he did not refuse coumadin.	Course of Treatment	Affirmed
11/23/2012				Cyst on liver not being treated. Grievance not responded to.	Delay in Treatment, Grievance Response None/Delayed	Partially Affirmed
11/23/2012				Wants an SNO for lower bunk and/ or shower chair.	Special Needs	Affirmed
11/23/2012				Wanted tinted sunglasses.	Special Needs	
11/23/2012				requesting contact plunger and staff didnt respond to hnr	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/23/2012	<i>Privacy/Security</i>			States he has many side-effects from his hypertension medications prescribed.	Medications	Affirmed
11/23/2012				Says staff wouldn't let him see medical to treat his broken finger.	Delay in Treatment, Other	Affirmed
11/26/2012				Gabapentin dose and frequency of administration does not work	Medications	Partially Affirmed
11/26/2012				Requests to be seen by a specialist for anomalies and pain in his genitalia	Delay in Treatment	Affirmed
11/26/2012				Alleges he was charged incorrectly for 5/20/12 & 6/8/12 visits.	Charging Issues	Affirmed
11/26/2012				Meds for pain discontinued w/o seeing inmate	Medications	Affirmed
11/26/2012				MRI has not been done	Elective Procedures	Affirmed
11/26/2012				Needs cardiology f/u for his implantable cardioverter	Elective Procedures	Affirmed
11/26/2012				has not been seen for follow-up with cardiologist.	Delay in Treatment	Reversed
11/26/2012				Didn't get prescribed sun block	Medical Supplies	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/26/2012	<i>Privacy/Security</i>			Requests a heart test; no response to grievance	Grievance Response None/Delayed	Partially Affirmed
11/26/2012				Claims he never received his Loratadine.	Medications	Partially Affirmed
11/27/2012				Alleges request for specialty consult was denied	Delay in Treatment	Affirmed
11/27/2012				Meds not renewed	Medications	Affirmed
11/27/2012				Alleges medications were not refilled and a prescription was reduced in strength	Medications	Affirmed
11/27/2012				Claims any med vists related to his squamous cell ca are exmpt from med fees	Charging Issues	Affirmed
11/29/2012				Claims he was told he would see a cardiologist and hasn't seen one.	Delay in Treatment	Affirmed
11/30/2012				Wants lower denture replaced.	Course of Treatment	Affirmed
11/30/2012				WANTS 2ND OPINION FOR TORN LIGAMENT IN ANKLE.	Course of Treatment, Elective Procedures	Affirmed
11/30/2012				Not receiving proper pain medication.	Medications	Affirmed
11/30/2012				not getting medications	Medications	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/30/2012	<i>Privacy/Security</i>			LOTION DISCONTINUED	Medications	Affirmed
11/30/2012				NEEDS DOVE SOAP	Medical Supplies	Affirmed
11/30/2012				DENIED HCV TREATMENT	Course of Treatment, Medications	Partially Affirmed
11/30/2012				Lack of response to Grievance regarding cross-contamination of insulin by nursing staff.	Course of Treatment, Staff Competency	Partially Affirmed
11/30/2012				No treatment for fractured R hand	Delay in Treatment, Grievance Response None/Delayed	Partially Affirmed
11/30/2012				Transferred to Yuma and wants to see a cardiologist and back specialist due to pre-existing cardiac problems.	Special Needs	Affirmed
11/30/2012				NOT BEING TREATED FOR LUNG DISEASE AND DID NOT RECEIVE RESPONSE TO GRIEVANCE.	Course of Treatment, Special Needs	Partially Affirmed
11/30/2012				Waiver for security restraints	Special Needs	Affirmed
11/30/2012				FEELS THAT BEING DENIED HAT & LONG SLEEVE SHIRTS IS RACIAL AND BIAS.	Medical Supplies	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/30/2012	<i>Privacy/Security</i>			Eyeglasses	Course of Treatment	Partially Affirmed
12/3/2012				States he has missed follow-up appointments with Dr. Funk at UMC for urological problems due to DOC negligence.	Delay in Treatment	Affirmed
12/3/2012				Inmate complains he has been discontinued from chronic care asthma.	Course of Treatment, Medications	Affirmed
12/3/2012				Constant itching which he believes is "filth" or bacterial disease or mites. not resolving with medications.	Course of Treatment	Affirmed
12/3/2012				Nursing were not properly trained to administer proper medication for a persistent rash.	Course of Treatment, Medications, Staff Competency	Affirmed
12/4/2012				WANTS COST OF HEP C TREATMENT AND WILL PAY FOR IT HIMSELF	Medications	Affirmed
12/4/2012				NEEDS ADVAIR FOR HIS COPD.	Medications	Affirmed
12/4/2012				BACK PAIN AND WANTS MEDICAL SHOES. HAS NOT SEEN DOCTOR.	Course of Treatment, Medical Supplies	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/4/2012	<i>Privacy/Security</i>			HAS NOT BEEN SEEN BY A PROVIDER AT SANTA RITA FOR HEPATITIS C.	Delay in Treatment	Affirmed
12/4/2012				NOT RECEIVING MEDICAL CARE FOR GLAUCOMA, BACK PROBLEMS & SLEEP APNEA	Delay in Treatment	Partially Affirmed
12/4/2012				LIFE THREATENING CHRONIC CONDITION AND DOES NOT RECEIVE MEDICATIONS IN A TIMELY FASHION.	Medications	Partially Affirmed
12/4/2012				DENIED MEDICAL SHOES	Medical Supplies	Affirmed
12/4/2012				1/4/13 received records	Delay in Treatment, Elective Procedures	Affirmed
12/5/2012				Wants to know when he will begin Hep C treatment.	Delay in Treatment, Wexford	Affirmed
12/5/2012				Says he needs to see a specialist regarding uncontrollable diarrhea	Course of Treatment	Affirmed
12/5/2012				Says he hasn't been seen regarding his chronic care-heart	Delay in Treatment, Charging Issues, Grievance Respo	Partially Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/6/2012	<i>Privacy/Security</i>			Claims he hasn't seen provider for a host of issues.	Delay in Treatment	Affirmed
12/6/2012				Claims never to have seen a provider and all of his medications have been d/ced.	Delay in Treatment	Affirmed
12/6/2012				Claims didn't receive medications on time resulting in throwing out back.	Medications	Affirmed
12/6/2012				Says his chronic care issues are not being addressed.	Delay in Treatment	Reversed
12/6/2012				Claims he hasn't seen a provider and his medical needs aren't being addressed.	Delay in Treatment	Partially Affirmed
12/6/2012				Claims he hasn't seen a provider for his issues.	Delay in Treatment	Reversed
12/7/2012				Needs to see dermatologist for a skin cancer condition	Delay in Treatment	Affirmed
12/7/2012				Wants Gabapentin to be KOP	Medications,Other	Affirmed
12/7/2012				Complains that Nurse Anderson was unprofessional.	Other	Affirmed
12/7/2012				Wants his meds KOP not WS.	Delay in Treatment,Medications	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/10/2012	Privacy/Security			Claims that attempts to solve issue w/growth on arm unsuccessful/not receiving meds	Delay in Treatment, Medications	Partially Affirmed
12/10/2012				Wants to start his HepC treatment	Delay in Treatment	Affirmed
12/10/2012				Wants to see a neurologists. Request previously denied.	Course of Treatment	Affirmed
12/12/2012				Wants to know when he will begin Hep C treatment.	Delay in Treatment	Reversed
12/12/2012				Already requested records for previous grievance. Need updates. Claims his multiple injuries are not being adequately.	Delay in Treatment, Special Needs	Affirmed
12/12/2012				Wants to resume HepC treatment.	Delay in Treatment	Affirmed
12/12/2012				Lack of proper care by proper doctor regarding loss of voice	Course of Treatment	Partially Affirmed
12/12/2012				Says he never got the results of a biopsy.	Delay in Treatment	Reversed
12/12/2012				Wants an outside consult for orthotic shoes. Medical records rerequested for previous grievances.	Special Needs	Affirmed
12/12/2012				Says pain meds are not effective.	Medications	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/12/2012	<i>Privacy/Security</i>			Wants his vegetarian diet.	Special Needs	Affirmed
12/12/2012				Deliberate indifference to "serious" medical condition.	Delay in Treatment, Course of Treatment	Affirmed
12/14/2012				Says she was never informed of her progressing cancer.	Delay in Treatment	Affirmed
12/14/2012				Says he has not been treated after an assault in county lock up and not being treated for mental health and Hep C.	Delay in Treatment	Partially Affirmed
12/14/2012				Dentures	Delay in Treatment	Reversed
12/19/2012				does not like the way Gabapentin is dispensed.	Medications	Affirmed
12/19/2012				Says he hasn't been seen for his skin cancer for two years.	Delay in Treatment	Affirmed
12/19/2012				Says Doctor at Tempe St. Lukes recommended an MRI, and he thinks he should have one.	Course of Treatment	Affirmed
12/19/2012				Says he wants to see a vascular specialist/meds aren't effective for pain.	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/19/2012	<i>Privacy/Security</i>			Wants dental work done. Says he was charged for a procedure he did not want.	Delay in Treatment, Charging Issues	Partially Affirmed
12/19/2012				Says he has not seen a doctor and wants to know the results of blood work.	Grievance Response None/Delayed, Other	Partially Affirmed
12/19/2012				Claims he hasn't been seen for high blood pressure.	Delay in Treatment, Charging Issues, Other	Affirmed
12/19/2012				Says he was charged to be seen for a chronic care issue.	Charging Issues	Affirmed
12/19/2012				Says staff knowingly exposed him to scabies.	Charging Issues, Other	Affirmed
12/19/2012				Threatens to file a lawsuit regarding eyeglasses	Other	Affirmed
12/19/2012				Says he did not receive heart medication for 2 mos resulting in an "episode."	Medications	Affirmed
12/19/2012				Wants an MRI.	Course of Treatment	Affirmed
12/19/2012				Says he was incorrectly charged for seeing a provider when he did not see one.	Charging Issues	Partially Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/19/2012	<i>Privacy/Security</i>			Says his ongoing issues with headaches has not been resolves and not being treated for rash and lesions.	Course of Treatment	Affirmed
12/24/2012				Wants lump removed.	Delay in Treatment	Reversed
12/24/2012				Wants to be moved to different yard because the ground surface is too difficult to walk on due to knee condition.	Other	Partially Affirmed
12/24/2012				Says he was approved for hernia surgery back in June. Now, he is told that he does not have hernia. Wants the surgery.	Delay in Treatment, Special Needs	Affirmed
12/24/2012				Says he hasn't seen provider for the issues on his grievance.	Other	Affirmed
12/24/2012				Claims HNR to refill skin creme for his condition was ignored.	Medications	Affirmed
12/24/2012				Nor being treated for Hep C	Delay in Treatment	Affirmed
12/26/2012				Says facility providers are incapable of effective pain management.	Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/26/2012	<i>Privacy/Security</i>			Says that nurse won't submit HNR for his SNO because he will be released soon.	Special Needs	Affirmed
12/26/2012				Says he has not seen provider regarding body lice.	Other	Affirmed
12/26/2012				RECORDS NOT REQUIRED. INMATE COMPLAINS HE HAS NOT BEEN SEEN FOR HIS CHRONIC CARE AND NEEDS ORTHOPEDIC SHOES. THIS ISSUE WAS SUBMITTED N GA A44-094-012	Delay in Treatment	Affirmed
12/26/2012				Says he meds were not renewed for his ongoing back pain.	Delay in Treatment	Affirmed
12/26/2012				Says he never got results of various consults and requests to view medical record have not been honored.	Delay in Treatment	Affirmed
12/26/2012				Says she was wrongfully denied physical therapy.	Delay in Treatment	Partially Affirmed
12/26/2012				Wants to see a G.I specialist for issues.	Delay in Treatment, Grievance Response	Partially Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/26/2012	Privacy/Security			Wants a hearing Aid	Medical Supplies	Reversed
12/26/2012				Says nothing is being done for his injured leg.	Delay in Treatment	Affirmed
12/27/2012				Alleges his medications were switched	Medications	Affirmed
12/27/2012				wants a test to determine tribal DNA	Elective Procedures	Affirmed
12/27/2012				has not been provided appropriate low purine or gout diet	Special Needs	Affirmed
12/27/2012				Has not received medical shoes and leg braces are not acceptable	Medical Supplies	Affirmed
12/28/2012				Gabapentin dissolved in water is harmful	Medications	Affirmed
12/28/2012				Concerns about possible stroke	Delay in Treatment	Affirmed
12/28/2012				Has not been seen for knee pain. Wants financial compensation	Course of Treatment	Affirmed
12/28/2012				Still waiting to see a doctor because Tramadol is not working	Delay in Treatment	Partially Affirmed
12/28/2012				Hearing aids still not working properly	Medical Supplies	Reversed
12/28/2012				Needs replacement headset for hearing aids	Medical Supplies	Affirmed
12/31/2012				Review of med dental charges in 2011	Charging Issues	Partially Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/31/2012	<i>Privacy/Security</i>			Requests offsite c/s for a torn shoulder ligament	Medications, Medical Supplies, Elective Procedures	Affirmed
12/31/2012				Wants long sleeve shirts & a hat which were denied.	Medical Supplies	Affirmed
12/31/2012				Recommend hemorrhoid surgery not yet done.	Delay in Treatment	Partially Affirmed
12/31/2012				No response to emergency grievance regarding the D/C of methadone for severe spinal and back pain	Delay in Treatment, Grievance Response None/Delayed	Reversed
12/31/2012				No response to grievances regarding request for a knee brace	Grievance Response None/Delayed	Partially Affirmed
12/31/2012				Violation of HIPAA	Other	Affirmed
12/31/2012				Mental Health care	Staff Competency	Affirmed
12/31/2012				No response to grievance.	Grievance Response None/Delayed	Affirmed
12/31/2012				RESPONSE TO GRIEVANCE	Grievance Response None/Delayed	Affirmed
12/31/2012				8th AMENDMENT	Other	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/31/2012	<i>Privacy/Security</i>			ALLEGES CAPRICIOUS DISREGRARD FOR HUMAN LIFE	Course of Treatment	Affirmed
12/31/2012				Alleges staff are in a dream world; threatens lawsuit	Other	Affirmed
12/31/2012				Alleges staff are untrained and doctors are stupid	Staff Competency	Affirmed
12/31/2012				Wants to know his test results	Course of Treatment	Partially Affirmed
12/31/2012				Duplicate of Grievance Appeal received 12-14-2012 not being seen by medical and wanting financial compensation.	Delay in Treatment	Affirmed
12/31/2012				No response to greivance regarding request to be seen by provider for wt. loss, dizziness & weakness	Grievance Response None/Delayed	Affirmed
12/31/2012				Requests HCV Tx	Course of Treatment	Reversed
12/31/2012				Alleges he needs surgery to repair "damaged" arm	Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/4/2013	<i>Privacy/Security</i>			Wants monetary compenastion following dental surgery when he had to go to the hospital for excessive bleeding.	Charging Issues,Grievan ce Response None/Delayed	Affirmed
1/4/2013				Denied med & MH care.	Delay in Treatment	Reversed
1/4/2013				Needs ortho shoes & ortho appliances	Course of Treatment,Spe cial Needs	Reversed
1/4/2013				Needs to be seen by provider & specialist for left leg nerve damage	Delay in Treatment	Affirmed
1/4/2013				Requests solution for hard contacts	Medications,Ot her	Partially Affirmed
1/7/2013				Claims his pain is not being treated effectively.	Course of Treatment	Affirmed
1/7/2013				CXR not avaiable whn seen by provider	Course of Treatment	Affirmed
1/7/2013				Claims rash is not being treated.	Course of Treatment	Affirmed
1/7/2013				No response to grievance;failure to provide cushion insole and Gabapentin for foot neuropathy	Delay in Treatment,Med ications	Partially Affirmed
1/7/2013				Says he was told he would have hernia surgery and now is being denied.	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/7/2013	<i>Privacy/Security</i>			Says she has been waiting to see a specialist regarding broken wrist from years ago.	Delay in Treatment	Affirmed
1/7/2013				Says Wexford denied needed laser surgery for his enlarged prostate.	Delay in Treatment	Partially Affirmed
1/8/2013				Wants to be seen by specialist for problems regarding hands and feet.	Delay in Treatment	Affirmed
1/8/2013				Says that outside doctor lied to him regarding his cancer/wants to see new specialist.	Course of Treatment	Reversed
1/8/2013				Says SNOs weren't ordered.	Medications, Special Needs	Affirmed
1/8/2013				Exemption from GA process and delivery of medications	Medications	Affirmed
1/8/2013				Says SNOs are being denied for his IBS.	Special Needs	Affirmed
1/8/2013				Says he's not being treated for "upper torso" pain.	Delay in Treatment	Affirmed
1/8/2013				Says that his chronic pain issues are being ignored by medical.	Delay in Treatment, Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/8/2013	<i>Privacy/Security</i>			Says he hasn't seen provider in constant pain.	Course of Treatment	Partially Affirmed
1/8/2013				Says he was charged for an appt. where he wasn't seen.	Charging Issues	Reversed
1/8/2013				Wants a new MRI for his back. Says he got one in 2011 showing disc problems but not be treated effectively.	Delay in Treatment	Affirmed
1/8/2013				Says that he was initially told he was on list to see a neurosurgeon but later Wexford denied his request.	Delay in Treatment	Partially Affirmed
1/8/2013				Wants a permanent shaving waiver for skin condition.	Special Needs	Affirmed
1/8/2013				Says Dr. Catsaros refused to review chart in order to renew SNO.	Special Needs	Affirmed
1/8/2013				Says his medications and requests to see providers for chronic care issues have been delayed.	Medications	Partially Affirmed
1/8/2013				Requesting orthopedic shoes.	Special Needs	Partially Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/8/2013	<i>Privacy/Security</i>			Says he has put in HNRs for a growth under ear and hasn't been seen.	Grievance Response None/Delayed	Reversed
1/8/2013				Says his back pain is being treated inadequately.	Course of Treatment	Partially Affirmed
1/8/2013				Says he never received supplies although he told they were order. Grievane never responded to.	Medical Supplies	Reversed
1/9/2013				Wants to see specialist about broken finger and wrist.	Course of Treatment	Affirmed
1/9/2013				He wants unspecified waivers.	Special Needs	Affirmed
1/9/2013				Says that he was never treated for rectal bleeding incident in October.	Delay in Treatment	Partially Affirmed
1/9/2013				Wants another MRI since meds aren't working for injury/wants SNOs renewed.	Course of Treatment	Affirmed
1/9/2013				Wants to be given a "medical diet" for food allergies.	Special Needs	Affirmed
1/9/2013				Says his Gabapentin was suddenly stopped and current dosage is too low.	Medications	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/9/2013	<i>Privacy/Security</i>			Says that muscle rub is not effective for back pain. Complains that meds were switched w/o seeing someone.	Medications	Affirmed
1/9/2013				Says that he was approved for hemroid surgery, but instead subjected to several rectal exams and denying surgery.	Delay in Treatment	Affirmed
1/9/2013				Says he never received Neptazane and says Caron Grant is a liar.	Medications	Affirmed
1/9/2013				Says he's not getting his skin cream in a timely manner.	Medications	Affirmed
1/9/2013				Says he wants a one on one session with Mental Health provider.	Delay in Treatment	Affirmed
1/9/2013				Wants to know why he doesn't meet the qualifications to stay at Flamenco.	Other	Affirmed
1/9/2013				Says he's not being treated for red bumps on his body and migraines.	Medications	Affirmed
1/9/2013				Says there was a delay in treatment and claims he is permanently injured.	Delay in Treatment	Partially Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/11/2013	<i>Privacy/Security</i>			Says his allergy medicine was d/ced and prostate medicine is "fake."	Medications	Affirmed
1/11/2013				Feels his Gabapentin should be renewed.	Medications	Reversed
1/11/2013				Says that Wexford denied follow up care after stay at Maryvale hospital and complex site manager failed to respond to grievance.	Delay in Treatment	Reversed
1/11/2013				Says that he has not seen a provider regarding his hyper tension and "possible stoke" and has not received follow up after hospital visit.	Course of Treatment	Affirmed
1/11/2013				Says that Wexford denied EMG testing after it had been approved by ADC.	Delay in Treatment	Reversed
1/11/2013				Says he was promised eye surgery and is now being denied.	Grievance Response None/Delayed	Partially Affirmed
1/11/2013				Claims post-op care was delayed and previous grievance response regarding this issue contained "false facts."	Delay in Treatment	Partially Affirmed
1/11/2013				Says he didn't receive his Flomax.	Medications	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/11/2013	Privacy/Security			Says his pain is not being managed properly.	Delay in Treatment, Medications	Affirmed
1/11/2013				Says treatment for his hand injury was not handled properly.	Course of Treatment	Affirmed
1/11/2013				Says he was denied hernia surgery against doctor's recommendation.	Delay in Treatment	Affirmed
1/15/2013				Claims ADA issues and "deranged" indifference to his medical needs by Wexford.	Delay in Treatment	Partially Affirmed
1/15/2013				Says he wants surgery for knee injury.	Course of Treatment	Affirmed
1/15/2013				Says he needs surgery since he has trouble seeing out of one of his eyes.	Course of Treatment	Affirmed
1/15/2013				Says he hasn't received pain medication/not being treated for flu/cold.	Medications, Grievance Response None/Delayed	Partially Affirmed
1/15/2013				Multiple issues: pain medication, arthritis, blood pressure, eyes	Delay in Treatment, Medications	Affirmed
1/15/2013				Wants Hep C treatment.(duplicate of GA received December 2012)	Delay in Treatment	Reversed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/16/2013	<i>Privacy/Security</i>			Says his issues with his throat are still not resolved; medical refuses to treat him.	Course of Treatment	Affirmed
1/16/2013				Says he needs bottom bunk SNO due to low blood sugar seizures.	Special Needs	Affirmed
1/16/2013				Says leg is broken and nothing is being done about it.	Delay in Treatment, Special Needs	Partially Affirmed
1/16/2013				Says Nurse denied him his medication.	Delay in Treatment	Partially Affirmed
1/16/2013				Same as Y09-093-012 records requested.	Medications	Partially Affirmed
1/16/2013				Says he is not receiving pain management treatment.	Medications	Affirmed
1/16/2013				He wants his hypoglycemic diet renewed.	Special Needs	Affirmed
1/17/2013				Meds changed/ADA accommodations are not being met.	Medications	Affirmed
1/17/2013				Says Priolsec is ineffective for his Gurd. Wants Nexium.	Medications	Affirmed
1/17/2013				Says his colonoscopy appt. was canceled. Fears that he has cancerous polyps.	Delay in Treatment	Partially Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/17/2013	Privacy/Security			Claims not be treated for a myriad of issues (facial fracture, Hep C, Mental Health)	Delay in Treatment,Course of Treatment	Affirmed
1/18/2013				Says he needs knee and wrist braces and thicker socks for bad circulation and injuries.	Special Needs	Affirmed
1/18/2013				Says he does not get enough sunlight for Vitamin D deficiency	Special Needs	Affirmed
1/18/2013				Says he's an insulin diabetic who may have been exposed to Hepc	Delay in Treatment,Grievance Response None/Delayed	Partially Affirmed
1/18/2013				Says he was incorrectly charged for a couple of appointments that were for chronic conditions.	Charging Issues	Partially Affirmed
1/18/2013				Says he was taken off Tramadol cold turkey and is not being treated for multiple issues.	Delay in Treatment,Medications	Affirmed
1/18/2013				Says be needs to see a f/u w/ specialist regarding an injury.	Delay in Treatment	Affirmed
1/18/2013				Says he was incorrectly charged sixteen dollars for injuries from falling in the shower.	Charging Issues	Partially Affirmed
1/18/2013				Wants Dial soap.	Other	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result	
1/18/2013	<i>Privacy/Security</i>			Wants fiber and other unspecified medications.	Other	Affirmed	
1/18/2013				Claims he is not be treated for bleeding hemmoroids. Wants fiber	Other	Affirmed	
1/18/2013				Says he has not received ongoing testing for Hep C since being exposed back in August.	Delay in Treatment, Grievance Response None/Delayed	Partially Affirmed	
1/18/2013				We wants hearing aids for degenerative hearing loss.	Medical Supplies	Affirmed	
1/18/2013				Similar issue as Pri...	Medications	Affirmed	
1/18/2013				Privacy/Security	Believes he can't stand for long periods and wants to be put on limited duty status.	Special Needs	Affirmed
1/28/2013				Says he has not seen a provider for constant pain in his leg.	Delay in Treatment	Affirmed	
1/28/2013				Says his meds were not delivered on time nor were they effective.	Medications	Affirmed	
1/28/2013				Says he nervous about getting HIV over August Insulin incident.	Course of Treatment	Partially Affirmed	
1/28/2013				Wexford denied hernia surgery after ADC approved in June 2012.	Delay in Treatment	Affirmed	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/28/2013	<i>Privacy/Security</i>			Wants to be moved to a yard where is not exposed to peanuts and wheat that upset his allergies.	Special Needs	Affirmed
1/28/2013				Says all of his medicines were d/ced. Doesn't want to take TB medication because it is making him sick.	Course of Treatment	Affirmed
1/28/2013				He wants surgery on his arm that was denied by Wexford.	Special Needs	Affirmed
1/28/2013				Concerned that he has been exposed to Hep C since August incident.	Course of Treatment	Partially Affirmed
1/28/2013				Says his medications should not have been d/ced.	Course of Treatment, Medications	Affirmed
1/28/2013				Says his treatment for hemochromotosis stopped. Staff lied about needing supplies for continued treatment.	Course of Treatment	Affirmed
1/28/2013				Says that he tried to get a SNO reissued but was told by Dr that he his appt was for chronic care and SNO was a separate issue and inmate would have to fill out new HNR	Special Needs	Affirmed
1/28/2013				Says he doesn't know if he is diabetic or not.	Delay in Treatment	Reversed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/28/2013	<i>Privacy/Security</i>			Wants to know if he is being scheduled for surgery.	Delay in Treatment	Reversed
1/28/2013				Says he missed a day of dressing change due to lock down.	Delay in Treatment	Reversed
1/28/2013				Claims he should not have been charged to get shaving waiver on nurses' line.	Charging Issues	Affirmed
1/29/2013				Says that facility has no doctors to deliver healthcare; nurse on nurses' line has evil intentions when she threatened to make his medications watch swallow	Other	Affirmed
1/29/2013				Says that "crazy" nurse on nurses' line will not give his HNRs to provider for numbness in head that keeps moving.	Course of Treatment	Affirmed
1/29/2013				Claims his knees still hurts. Suffers from Valley Fever, nerve damage and there are no qualified staff to treat him.	Course of Treatment	Affirmed
1/29/2013				Says his diet is garbage, Wexford staff are stupid and doctor naps during visit.	Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/29/2013	Privacy/Security			Says he needs treatment for burning hands, nurse is telling him crazy things, grievance response is from "space."	Delay in Treatment	Affirmed
1/29/2013				Says he needs diet that won't make him sick. Like other grievances, quotes 8th amendment rights.	Other	Affirmed
1/29/2013				Saw "crazy" nurse about neck pain; wants to be seen by qualified doctor, processing his HNRs is not enough for his 8th amendment rights.	Course of Treatment	Affirmed
1/29/2013				Says that staff is lying when they claim he was a no show for appts.	Delay in Treatment	Affirmed
1/29/2013				Alleged that nurse is lying about being a no show for appts.	Delay in Treatment	Affirmed
1/29/2013				Says again that actions of nurse is fraudulent and criminal when she says he was a no show for appts.	Delay in Treatment	Affirmed
1/29/2013				Says that he needs to be transported to medical in van w/padded seat.	Special Needs	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/29/2013	<i>Privacy/Security</i>			Says lack of access to mental healthcare.	Other	Affirmed
1/29/2013				Says he never got testing for HIV after the Lewis insulin incident.	Course of Treatment	Partially Affirmed
1/29/2013				Says SNOs were not renewed/Nurse destroyed records.	Special Needs,Other	Affirmed
1/29/2013				Didn't renew SNOS/nurse destroyed records.	Special Needs	Affirmed
1/29/2013				Says CO wouldn't let him go to Chow after receiving insulin.	Other	
1/29/2013				Says some of his medical records are missing. Deliberately destroyed.	Other	Affirmed
1/29/2013				Says he was denied red bio hazard bags to dispose of his colostomy bag.	Medical Supplies	Reversed
1/29/2013				Pain medication is not effective.	Medications	Partially Affirmed
1/29/2013				Says he was taken off previous medication because it was making him sick. Transferred and was prescribed the same meds w/o being seen.	Medications	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/29/2013				Wants to see specialist regarding his eye socket.	Delay in Treatment	Reversed
2/1/2013				Inmate has history of a bad knee. The Meds aren't helping plus The Doctor stated that if he doesn't get the ACL knee surgery he will eventually need a complete knee replacemnet.	Delay in Treatment	Affirmed
2/1/2013				Inmate alleges KOP meds are being delivered to wrong inmates.	Wexford	Affirmed
2/1/2013				Says he is in constant pain and needs to have tooth fixed.	Delay in Treatment	Affirmed
2/1/2013				Inmate is complaing that Doctor Barcklay is putting false statements in his records regarding his hernia condition.	Delay in Treatment	Partially Affirmed
2/1/2013				Doctor d/c meds w/o seeing him. Only prescribing NSAIDS.	Course of Treatment	Partially Affirmed
2/1/2013				This is a duplicate grievance appeal received 2/1/13. Same Grievance Appeal received 1/4/13.	Delay in Treatment	Affirmed

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/1/2013	<i>Privacy/Security</i>			inmate says he needs a follow up on eye testing. He says he has symptoms of Photopsia caused by poisoning of one of his meds.	Other	Affirmed
2/1/2013				Says that he was denied physical therapy when he had been approved months prior.	Delay in Treatment	Partially Affirmed
2/1/2013				Says he needs sunscreen and is indigent.	Special Needs	Affirmed
2/1/2013				Gabapentin d/ced. Wants it continued for fibromyalga	Delay in Treatment	Denied
2/1/2013				Taken off Neurontin "cold turkey"	Medications	Affirmed
2/1/2013				Says no one told him results of biopses on testicles; no treatment plan for tumor marker for liver cancer	Delay in Treatment	Affirmed
2/1/2013				Wants pain meds for his burns from old injury and ones he's not allergic to w/o being charged to be seen.	Delay in Treatment, Course of Treatment, Medications	Affirmed
2/1/2013				Says he has not seen provider to discuss Hep C treatment.	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/1/2013	<i>Privacy/Security</i>			Says he has not been seen for knee injury and is in a lot of pain.	Delay in Treatment	Affirmed
2/4/2013				Wants to know the genotype of "infected" source concerning the Lewis insulin incident in August.	Other	Affirmed
2/4/2013				Says Dr. d/ced his cream but still has rash.	Medications	Affirmed
2/4/2013				Says CO seized his SNO.	Special Needs	Affirmed
2/4/2013				Says he's malnourished through improper diet and medical won't help him.	Other	Affirmed
2/5/2013				Says he's been trying to get ADC to remove mass on back for two years.	Delay in Treatment	Affirmed
2/5/2013				Says he did not receive a "full meal" after his insulin injection.	Special Needs	Affirmed
2/5/2013				Says he wants Hep C treatment. Two other open grievance appeals state this issue.	Delay in Treatment	Affirmed
2/5/2013				Says he hasn't been treated for his issues.	Delay in Treatment	Affirmed
2/5/2013				Says that depression meds are ineffective.	Medications	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/6/2013	<i>Privacy/Security</i>			Wants a reversal colostomy and hernias repaired.	Other	Reversed
2/6/2013				Says his meds were d/ced w/o being seen and has received no chronic care health visits.	Delay in Treatment	Affirmed
2/6/2013				Says he was incorrectly charged for medical. Wants refund.	Charging Issues	Reversed
2/6/2013				Says he is still not getting medication.	Medications	Affirmed
2/6/2013				Wants support bras.	Special Needs	Affirmed
2/6/2013				Wants Naproxen to be KOP.	Medications	Affirmed
2/6/2013				Says he isn't properly being treated for his back pain.	Medications	Affirmed
2/6/2013				Wants Naproxen to be KOP.	Medications	Affirmed
2/7/2013				Inmate wants to quite smoking and is requesting the aid to help him quit. He states that he is a chronic care inmate and this would help him with his health issures.	Other	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/7/2013	<i>Privacy/Security</i>			Inmate says that medical care for him was refused by Wexford employee Brandy twice. Then he was given wrong medication for a lump under arm. Hospital records reflect that as well. MRI was ordered. He also has a lump in his neck and is in great pain. He is concerned about whether or not the new health dept. will address his issues. Plus on top of all that he wants to sue wexford 20,000. for pain and suffering.	Course of Treatment	Affirmed
2/7/2013				Wants to see an orthopedist although Wexford denied request.	Special Needs	Reversed
2/7/2013				Wants his back brace. Back brace size not in stock.	Special Needs	Affirmed
2/7/2013				Wants MRI and possible surgery for injured left shoulder.	Special Needs	Affirmed
2/7/2013				Says that she has not received results of X-rays	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/7/2013	<i>Privacy/Security</i>			Wants a special high calorie diet because of his condition.	Special Needs	Affirmed
2/7/2013				Inmate has pain in left sholder and stomach. Wants to know why he hasn't been seen. He has been putting in HNR's since June 2012. Inmate believes he's been exposed to a communicable disease. He was to be scheduled within two to three weeks but hasn't been seen yet. He is requesting Hep C and HIV testing.	Delay in Treatment	Affirmed
2/7/2013				Wants lump on testicle removed.	Special Needs	Affirmed
2/7/2013				Wants Chest X-ray for pepper spray exposure.	Delay in Treatment	Affirmed
2/12/2013				Medications not effective/results from oncology appointment.	Medications	Affirmed
2/12/2013				Says he is not being treated for kidney stones.	Delay in Treatment	Affirmed
2/12/2013				Says he is not being treated for his ear infection.	Course of Treatment	Affirmed
2/12/2013				Says we was denied a wheelchair and medical diet for gout.	Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/12/2013	<i>Privacy/Security</i>			Hasn't seen provider regarding "private" medical issues.	Delay in Treatment	Reversed
2/12/2013				Wants an MRI	Course of Treatment	Affirmed
2/12/2013				Says Nurse Hilgerman and Caron Grant are retaliating against him for complaining about them.	Other	Affirmed
2/12/2013				Says he needs follow up from surgeon from to fix hernia issues.	Delay in Treatment	Affirmed
2/12/2013				Says tramadol shouldn't have been d/ced.	Medications	Affirmed
2/13/2013				Says he was overcharged for anti-itch cream.	Medications	Affirmed
2/13/2013				Says he wants his soft mechanical diet renewed since his teeth have been extracted.	Special Needs	Affirmed
2/14/2013				Wants hearing test and hearing aids.	Delay in Treatment	Affirmed
2/14/2013				Wants a s CT scan	Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/14/2013	<i>Privacy/Security</i>			Inmate Privacy... is diabetic and needs his medication. He has been on Metformin and is waiting for the refill to get to him. As of 2/6/13 he has not received his medication. He has been without his medicaion since 11/17/12 and feels sick all the time. A law suit was submitted along with a motion for an emergency TRO on 1/7/13	Delay in Treatment	Reversed
2/14/2013				Wants to see specialist about the injury to his shoulder.	Course of Treatment	Affirmed
2/14/2013				Says nurse tried to give him wrong medicine for Gout.	Medications	Affirmed
2/14/2013				Inmate Privacy/S... says he has been complaining about a growth on his left side and has been requesting to a doctor.He is in extreme pain. He was told to resolve his problem with Wexford.	Delay in Treatment	Partially Affirmed
2/14/2013				Wants surgery for torn rotator cuff.	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/14/2013	<i>Privacy/Security</i>			Wants to see Urologist.	Special Needs	Affirmed
2/14/2013				Needs dentures before he is released in March.	Course of Treatment	Affirmed
2/15/2013				Inmate Privacy/Sec... is requesting an MRI on his hand to determine if the ligaments that were severed had been reattached properly. He cannot bend his finger and is in pain. His concern was reviewed and determined he would be scheduled with the Orthopedic doctor. He's still waiting.	Course of Treatment	Affirmed
2/15/2013				Says she is not be treated for her inability to have a bowel movement naturally.	Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/15/2013	Privacy/Security			Inmate Privacy/Sec... says that before she was incarcerated she already had a damaged heart valve. Her specialist stated she needed follow up care and requires an echo cardiogram on a yearly basis. She not received any follow up care. She is still waiting for an echo cardiogram. She feels like her health is getting worse.	Course of Treatment	Affirmed
2/20/2013				Inmate Privac... states that he needs to be treated for his HEP C. His lab results show that he is well above the norm to receive treatment.	Delay in Treatment	Partially Affirmed
2/20/2013				Inmate Privacy/S... states that he has an on going dental problem since 2006.He isrequesting that dental pull the remainder of his bad teeth and issue him dentures.	Delay in Treatment	Affirmed
2/25/2013				Says he did not receive Adult diapers in time and forced to wear soiled ones.	Medical Supplies	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/25/2013	<i>Privacy/Security</i>			Wants an X-ray and MRI for chronic back pain.	Course of Treatment	Affirmed
2/25/2013				Grievance regards issues previously addressed. Returned unprocessed 02/25	Medical Supplies	Affirmed
2/25/2013				Says that OTC allergy medication is ineffective/wants prescriptions renewed.	Medications	Affirmed
2/25/2013				Says he wants an MRI, CT Scan, or X-ray to show that he has hernia. Medical has been ignoring the issue.	Elective Procedures	Affirmed
2/25/2013				Says he was told we get an X-ray but has not received one.	Delay in Treatment	Affirmed
2/25/2013				Says he should not have been charged for three appointments dealing w/chronic care issues.	Charging Issues	Partially Affirmed
2/25/2013				Similar grievance as Privacy/Security . Denial of EMG is beign reconsidered.	Delay in Treatment, Elective Procedures	Affirmed
2/25/2013				Says nurses delayed care resulting in having to be sent to the ER.	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/25/2013	Privacy/Security			Claims he went for a day w/o pain meds causing him pain.	Medications	Affirmed
2/25/2013				Says again that he did not receive pain meds until next day on a different occasion. Claims documentation was falsified.	Medications	Affirmed
2/25/2013				Says on 9/15 did not receive meds.	Course of Treatment	Affirmed
2/25/2013				Says that his SNO was wrongfully d/ced.	Course of Treatment	Affirmed
2/25/2013				Says he wants surgery for his leg.	Delay in Treatment	Affirmed
2/26/2013				Says she was denied hernia surgery.	Elective Procedures	Affirmed
2/26/2013				Says he was charged for follow up visits and he shouldn't have been.	Charging Issues	Affirmed
2/26/2013				Says it is unacceptable to wait 3 mos. to see dentist/says dentist's recommendations are "incriminating."	Course of Treatment	Affirmed
2/26/2013				Says medical has not renewed his medications.	Medications	Affirmed
2/26/2013				Says he's experiencing dizziness from prior assault and has not seen provider.	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/26/2013	<i>Privacy/Security</i>			Says he wants special insoles for shoes for broken pinky toe.	Special Needs	Affirmed
2/26/2013				Says records are missing from files sent to AG.	Other	Affirmed
2/26/2013				Says his medical records were deliberately destroyed.	Other	Affirmed
3/5/2013				Wants to know results of biopsy.	Elective Procedures	Affirmed
3/6/2013				Says he is not being treated for lower back pain.	Delay in Treatment	Affirmed
3/6/2013				Says he was charged for visits he never had.	Charging Issues	Reversed
3/6/2013				Wants to know when he will be seen regarding facial fracture.	Elective Procedures	Affirmed
3/6/2013				Says he did not get meds at pill call on two occasions.	Medications	Affirmed
3/6/2013				Says he was denied his enbrel shots.	Medications	Affirmed
3/6/2013				thinks he had an overdose of morphine when he had surgery and wants to know what happened.	Other	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/6/2013	<i>Privacy/Security</i>			His medication was switched because of the change in formulary.	Medications	Affirmed
3/6/2013				He wants to see a neurologist regarding his tourettes syndrome.	Special Needs	Affirmed
3/6/2013				Says he was taken out of pill call on purpose/wants administrative investigation.	Medications	Affirmed
3/6/2013				Wants a vaccine for shingles.	Corizon, Course of Treatment	Reversed
3/6/2013				Says he is not receiving the medication that medical says he is.	Medications	Affirmed
3/6/2013				Says he is not be treated for his ulcer after being misdiagnosed a few times.	Course of Treatment	Affirmed
3/6/2013				Gabapentin was d/ced; says it was the only medication that works for back pain.	Medications	Affirmed
3/6/2013				Says he was not seen for plugged ears.	Delay in Treatment	Affirmed
3/6/2013				Runny nose	Delay in Treatment, Course of Treatment, Grievance R	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/6/2013	<i>Privacy/Security</i>			HIPAA for security being around during TB testing.	Other	Affirmed
3/6/2013				Repeated TB test	Other	Affirmed
3/6/2013				Not seem regarding night sweats.	Delay in Treatment	Affirmed
3/6/2013				Not being treated for Valley Fever.	Course of Treatment, Grievance Response None/Delays	
3/6/2013				Says he has not received his Levothyroxine.	Medications	Affirmed
3/6/2013				Complains that nursing staff is removing plastic safety seal prior to dispensing.	Medications	Reversed
3/6/2013				Wants to know when he is getting MRI -following up w/Tucson clinical coordinator.	Elective Procedures	Affirmed
3/8/2013				Needs to have follow up with ENT specialist.	Delay in Treatment	Affirmed
3/8/2013				WANTS LOWER BUNK	Delay in Treatment, Medications, Special Needs	Affirmed
3/8/2013				Says Nurse Miner is unprofessional.	Other	Affirmed
3/8/2013				Destroyed records. Return unprocessed.	Other	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/8/2013	<i>Privacy/Security</i>			Says he is not receiving treatment for pain from old neck injury.	Delay in Treatment	Affirmed
3/12/2013				Says SNO was rescinded for tennis shoes for transport.	Special Needs	Affirmed
3/12/2013				Wants Hep C treatment.	Delay in Treatment	Affirmed
3/12/2013				Wants Hep C treatment	Course of Treatment	Affirmed
3/12/2013				Says he wants his meds KOP and to see proctologist.	Medications	Affirmed
3/12/2013				Reinstate glucose testing (fingersticks).	Delay in Treatment	Reversed
3/16/2013				Indigent wants "medical" shoes.	Medical Supplies	Affirmed
3/18/2013				Says he is not being treated for his ear infection.	Elective Procedures	Affirmed
3/18/2013				Says he should not have been charged \$4 at medical for an accident that was caused by someone else.	Charging Issues	Affirmed
3/18/2013				Gabapentin was d/ced. Wants it back.	Medications	Affirmed
3/18/2013	Says unstated serious medical condition is not being addressed.	Grievance Response None/Delayed	Affirmed			

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/18/2013	<i>Privacy/Security</i>			Says he was "examined" by nurse in the hallway.	Other	Affirmed
3/18/2013				Says his IBS isn't being treated.	Medications	Affirmed
3/18/2013				Wants to be treated by the VA	Course of Treatment	Affirmed
3/18/2013				Says he hasn't been taken care of for his "serious" medical condition, didn't receive meds on time, claims a myriad of inadequate care by providers.	Course of Treatment	Affirmed
3/18/2013				meds were d/ced.	Delay in Treatment, Medications	Affirmed
3/18/2013				Says he still has carpal tunnel-in a lot of pain. His grievances and informals go unanswered.	Delay in Treatment	Affirmed
3/18/2013				Says he has a "mass" on the back of his head. Continues to not be treated for his hernia.	Delay in Treatment	Affirmed
3/18/2013				Says he is coughing up blood and dizziness.	Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/20/2013	Privacy/Security	Privacy/Security	Privacy/Security	Complaining he needs EMG/NCV. This is a duplicate complaint which was responded to in Privacy/Security . Returned unprocessed.	Elective Procedures	Affirmed
3/20/2013				referral to a neurologist for muscle pain and atrophy- Similar to GA Case No. Privacy/Security	Delay in Treatment	Affirmed
3/21/2013				Says he's been scheduled to see provider since June who refuses to see him.	Delay in Treatment	Affirmed
3/28/2013				Wants Hep c treatment.	Delay in Treatment	Affirmed
3/28/2013				Wants surgery for torn Meniscus which Wexford denied stating it was cosemetic.	Course of Treatment	Affirmed
3/28/2013				Wants to see a dermatologist about skin rash that won't go away.	Medications	Affirmed
3/28/2013				Wants meds renewed/wants treatment for asthma.	Medications	Reversed
3/28/2013				Wants to see a cardiologist and pulmonologist. Results of Holter monitoring	Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/28/2013				No response to grievance regarding diet.	Special Needs	Affirmed
3/28/2013				Says he has not had a response to his grievance and has not seen doctor since heart attack/HNRs are getting ignored.	Delay in Treatment	Affirmed
4/1/2013				Says he is not being treated for his hand injury.	Delay in Treatment	Affirmed
4/1/2013				Says he has not seen provider about "crippling" leg pain.	Delay in Treatment	Affirmed
4/1/2013				Says he hasn't received treatment for broken hand.	Delay in Treatment	Affirmed
4/1/2013				Says he was charged for chronic care issues.	Charging Issues	Partially Affirmed
4/1/2013				Wants ortho shoes, meds being d/ced.	Delay in Treatment	Affirmed
4/1/2013				Wants to know when he is getting his orthotics.	Medical Supplies	Affirmed
4/2/2013				Says Corizon has not scheduled his hip surgery.	Course of Treatment	Affirmed
4/2/2013				Hasn't received full medical attention for his injuries.	Delay in Treatment	Affirmed
4/2/2013				Says having Security Officer in room is a HIPAA violation.	Other	Affirmed

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/2/2013				Says he has not seen a cardiologist for f/u.	Delay in Treatment	Affirmed
4/4/2013				Says he wants shoulder surgery.	Elective Procedures	Affirmed
4/4/2013				Nurse refused to treat his doctor ordered breathing treatment.	Delay in Treatment	Affirmed
4/4/2013				Wants hernia surgery	Course of Treatment	Affirmed
4/4/2013				Says he wants his wasting diet card.	Special Needs	Affirmed
4/4/2013				Told he would be fitted for an upper plate and hasn't received one.	Delay in Treatment	Affirmed
4/4/2013				Says he hasn't seen a provider regarding blacking out while urinating/doesn't agree with NP that it is common for men in age group.	Delay in Treatment	Affirmed
4/4/2013				Doesn't like how Gabapentin is dispensed.	Medications	Affirmed
4/4/2013				Wants Gabapentin	Medications	Affirmed
4/4/2013				Says he was moved to Tucson out of retaliation.	Other	Affirmed
4/8/2013				Says medications were not delivered on time. Staff is unorganized with medications.	Medications	

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/8/2013	<i>Privacy/Security</i>			Myriad of issues.	Delay in Treatment	Affirmed
4/8/2013				Says his medical issues are being ignored.	Delay in Treatment	Affirmed
4/8/2013				Says skin condition isn't going away.	Medications	Affirmed
4/8/2013				Wants growth on head removed.	Course of Treatment	Reversed
4/8/2013				Release of inmate to Promise Hospital staff for medical care	Course of Treatment	Affirmed
4/10/2013				Says his hernia is interfering with daily activities.	Course of Treatment	Affirmed
4/10/2013				Says not being treated for pain management.	Delay in Treatment	Affirmed
4/10/2013				Too long of a delay to see neurologist.	Special Needs	Affirmed
4/11/2013				Says his cancer is not being treated.	Delay in Treatment	Affirmed
4/12/2013				Says DW and East Medical Unit are denying him from receiving transitional lenses.	Special Needs	Denied
4/12/2013				Wants Hep C treatment/special diet for people with liver problems.	Course of Treatment	Affirmed
4/17/2013				Says he is not being treated for stomach ulcers.	Course of Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/17/2013	Privacy/Security			Says he is not being treated for a myriad of issues.	Course of Treatment	Affirmed
4/17/2013				Says he is not beng treated for issues like ear pain and bleeding and other pains/wants MRI and full body scan.	Course of Treatment	
4/17/2013				Unsatisfactory response, Systemic deficiency and violation of 8th Amendment	Course of Treatment	Affirmed
4/17/2013				Says that a statement from Psych Assoc saying he is severly mentally ill is false and he wants it removed from record.	Staff Competency	Affirmed
4/17/2013				Says that Dr. Austin fractured his wisdom tooth years ago thinking it was a bone fracture and caused pain and suffering.	Staff Competency	Affirmed
4/17/2013				Says he is being charged for follow up visits.	Charging Issues	Denied
4/17/2013				Says he is not be treated for an infected wart.	Course of Treatment	Affirmed
4/17/2013				Says he did get medications for Valley Fever. Grieved on this issue multiple times.	Medications	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/17/2013	<i>Privacy/Security</i>			Says he was charged for a visit but wasn't seen by provider.	Charging Issues	Affirmed
4/17/2013				Wants to be seen by Gastroenterologists. Says he is being denied treatment.	Course of Treatment	Denied
4/17/2013				Says he is being denied medical care for neck and head aches.	Course of Treatment	Affirmed
4/19/2013				Says he needs a dermatologist, and it is taking too long to get one.	Special Needs	Reversed
4/19/2013				Says he shouldn't be charged multiple times for the same issue.	Charging Issues	Affirmed
4/22/2013				Says he's being retaliated against for filing grievances as his medications were switched from KOP to WS.	Other	Affirmed
4/22/2013				Medication and Surgery for Rt Inguinal Hernia	Course of Treatment	Affirmed
4/22/2013				Says he is not receiving medication in timely manner.	Medications	Affirmed
4/22/2013				Wants medical staff replaced.	Wexford	Affirmed
4/22/2013				Wants treatment for Hep C.	Delay in Treatment	Affirmed

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/22/2013	<i>Privacy/Security</i>			Wants to be seen by Urologist.	Special Needs	Affirmed
4/22/2013				Dr. Bell discontinued his meds.	Staff Competency	Affirmed
4/24/2013				Says he was approved for jaw surgery but nothing has been scheduled.	Delay in Treatment	Denied
4/25/2013				Says Dr. Anikwe is taking his chronic back pain seriously.	Course of Treatment	Affirmed
4/25/2013				Wants a pacemaker for heart condition - not being treated by medical.	Special Needs	Affirmed
4/25/2013				Feels he is being retaliated against for filing grievances.	Other	Affirmed
4/25/2013				Says he is not getting meds, SNOs are being cancelled, staff is abusive to him.	Course of Treatment	Affirmed
4/26/2013				Wants chest X-ray in lieu of TB test for religious reasons.	Other	Affirmed
4/26/2013				Says he has not receiving contact lens solution.	Medical Supplies	Affirmed
4/26/2013				Says that medical has done nothing for his pain from his broken prosthetic.	Medical Supplies	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/26/2013	<i>Privacy/Security</i>			Says Nrse Rangl is preventing access to treatment.	Other	Affirmed
4/29/2013				Says according to a urologist he needs surgery to have testicle removed from upper pelvic region.	Course of Treatment, Medications	Denied
4/29/2013				Says he was promised than denied for hernia surgery. Wants money back for everytime he saw medical.	Special Needs	Denied
4/29/2013				hernia disks, nerve damage in spine, wants to see a specialist.	Elective Procedures	Denied
4/29/2013				Says he has serious medical issue that is being ingnored.	Delay in Treatment, Grievance Response None/Delayed	Denied
4/29/2013				Says Cameron Lewis never responds to grievances/Medical hasn't been adminstering regular blood checks.	Delay in Treatment	Denied
4/29/2013				Says that he is not being treated for his disability.	Course of Treatment	Denied
4/29/2013				Wants to be seen at Sonoran Heart for his follow up appt.	Special Needs	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/29/2013	<i>Privacy/Security</i>			Approved seizure medication was d/ced and the medication he receives are dangerous for his health.	Delay in Treatment, Medications	Denied
4/29/2013				Says he has not seen a doctor regarding lump on spine.	Delay in Treatment	Denied
5/1/2013				Says he is not being treated for swelling and pain in his elbow.	Course of Treatment	Denied
5/1/2013				Says he was charged for visits that never happened and for follow ups.	Charging Issues	Denied
5/1/2013				Wants cataract surgery/was denied.	Delay in Treatment	Denied
5/1/2013				Says he has not seen a provider regarding chest pain.	Delay in Treatment	Denied
5/1/2013				Says he is not being treated for achilles tendon. Has grieved about this issue previously.	Course of Treatment	Denied
5/1/2013				Says he hasn't been seen by doctor regarding rash.	Delay in Treatment	Denied
5/2/2013				Says he was wrongly charged for a medical visit back in December.	Charging Issues	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/3/2013				Says she has an infection for an abscess that was removed from breast. Wants to see specialist.	Elective Procedures	Denied
5/6/2013				Wants MRI/says he Tramadol was d/ced.	Course of Treatment, Medications	Denied
5/8/2013				Wants his prior approval to see ENT approved.	Elective Procedures	Denied
5/8/2013				Says his medication for narcolepsy was d/ced.	Medications	Denied
5/8/2013				Says his medication for migraines was never refilled.	Medications	Denied
5/9/2013				Says she broke her ankle and it never healed properly. Wants to see orthopedist	Other	Denied
5/9/2013				Says he has a rash that is not being treated - hasn't seen provider.	Delay in Treatment	Granted
5/9/2013				Says he never received medical tennis shoes.	Medical Supplies	Granted
5/13/2013				Says his medical issues (liver and pain issues) have not been adequately met.	Delay in Treatment	Denied
5/13/2013				Says that a nurse made a false statement in a SOAP note.	Other	Denied

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/13/2013	Privacy/Security			Says he hasn't been given pain meds since he was transfered to Cerbat.	Medications	Denied
5/13/2013				Says his index finger is still broken because it was not treated properly.	Course of Treatment	Denied
5/13/2013				Says his pain meds were d/ced.	Medications	Denied
5/14/2013				Says Dr. Barcklay is interfering from getting treatment for pain.	Course of Treatment	Granted
5/14/2013				Says that Deputy Warden cancelled permanent SNO regarding his lay in meals wrongly.	Special Needs	Denied
5/16/2013				Says he has not been receiving his medications.	Delay in Treatment, Medications	Denied
5/16/2013				Says he is not receving his chemo diet.	Special Needs	Denied
5/16/2013				Says that nurse ordered SNO to be destroyed.	Special Needs	Denied
5/20/2013				Says he was wrongfully denied cataract surgery.	Elective Procedures	Denied
5/20/2013				Says Medical staff has mistreated him.	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/20/2013	<i>Privacy/Security</i>	<i>Privacy/Security</i>	<i>Privacy/Security</i>	Says he is not being treated for lung problems.	Charging Issues, Course of Treatment	Denied
5/21/2013				Destroyed records, director threaten him about "abuse" of grievance process.	Other	Denied
5/21/2013				Says new pain meds aren't working.	Medications	Denied
5/21/2013				Says his implants are loose and dental refuses to fix.	Course of Treatment	Denied
5/21/2013				Wants surgery for leg injury.	Elective Procedures	Denied
5/21/2013				Says his cardiac issues are being ignored.	Delay in Treatment	Denied
5/23/2013				Says that medical has failed to treat his back pain.	Grievance Response None/Delayed, Medications	Denied
5/23/2013				Says he needs emergency hernia surgery.	Delay in Treatment	Denied
5/23/2013				Says his skin medications were changed from KOP to DOT.	Medications	Denied
5/23/2013				Says he is not being treated for constant pain in back and legs.	Delay in Treatment	Denied
5/23/2013				Says pain medications were stopped without seeing provider.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/27/2013	<i>Privacy/Security</i>			Says he is not being treated for leg wound.	Course of Treatment	Denied
5/28/2013				Says his tramadol shouldn't have been d'ced.	Medications	Denied
5/28/2013				Says responses to HNRs and other documents the signatures are illegible and answered by unqualified personnel.	Medical Supplies,Other	Denied
5/28/2013				Says he was issued a CPAP machine instead of a Bipap.	Medical Supplies	Denied
5/28/2013				Says meds are working for headache and hasn't seen provider for follow up.	Course of Treatment	Denied
5/28/2013				Says he has not seen provider regarding back pain; not enough providers to treat inmates.	Delay in Treatment	Denied
5/29/2013				Says that he hasn't been treated for his shoulder.	Special Needs	Denied
5/30/2013				Claims the only medication that has worked for his mental health issues is Wellbutrin	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/30/2013	<i>Privacy/Security</i>			Says he hasn't seen provider regarding x-rays on his hand.	Delay in Treatment	Denied
5/30/2013				Needs reconstructive eye lid surgery by oculoplastic surgeon	Delay in Treatment	Denied
5/30/2013				Grievance appeal returned unprocessed per DO 802.09.	Corizon	Denied
5/30/2013				Grievance Appeal returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 809.09	Corizon	Denied
5/30/2013				6/11/13 appeal returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/30/2013	<i>Privacy/Security</i>			6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned unprocessed per DO 802.03	Course of Treatment	Denied
5/30/2013				6/11/13 returned unprocessed per DO 802.09	Course of Treatment	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied
5/30/2013				6/11/13 returned to inmate unprocessed per DO 802.09	Corizon	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/30/2013	<i>Privacy/Security</i>			6/11/13 returned unprocessed per DO 802.09	Corizon	Denied
5/30/2013				Supplies for pain management were cut and he is unable to obtain skin cream/ointment	Medications	Denied
5/31/2013				Experiences reactions to food served by DOC and as a result needs proper diagnosis including neurological testing.	Course of Treatment	Denied
5/31/2013				Has not seen cardiologist for recommended tests.	Delay in Treatment, Grievance Response None/Delayed	Denied
5/31/2013				Not getting proper treatment for pain due to cervical spine condition.	Grievance Response None/Delayed, Medications	Denied
6/3/2013				Did not receive medications as ordered by the doctor	Medications	Denied
6/3/2013				Inmate alleges he was denied medical care on 4/18/13	Staff Competency	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/4/2013	<i>Privacy/Security</i>			Says that he was to be evaluated for general surgery in 8/12 for 3 hernias and never received it.	Elective Procedures	Denied
6/4/2013				Says he has kidney stones and current medication is not helping the pain.	Medications	Denied
6/4/2013				Says he and other inmates have not been properly treated for scabies since the December outbreak.	Course of Treatment	Denied
6/4/2013				Says he has not gotten CT scan as ordered by Dr.	Delay in Treatment	Granted
6/5/2013				Says Security overrode SNO to wear sunglasses indoors.	Special Needs	Denied
6/5/2013				Nurse Hayes did not help him during an ICS and left him on the floor for about an hour.	Course of Treatment	Denied
6/6/2013				Requests refund of costs for skin cream	Charging Issues	Denied
6/6/2013				Has not been given proper health care for his testicular problems.	Delay in Treatment	Granted
6/6/2013				Requests treatment of acromegaly	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/6/2013	<i>Privacy/Security</i>			Alleges he has not received treatment for his frequent stomach discomfort, N/V	Delay in Treatment	Denied
6/6/2013				Requests reinstatement of Gabapentin or increased dosage of Tramadol	Medications	Denied
6/10/2013				Alleges deliberate indifference because he still has dental pain.	Course of Treatment	Denied
6/11/2013				Wants ear surgery.	Elective Procedures	Denied
6/11/2013				Has not been seen by a neurologist for her optic nerve issues.	Delay in Treatment	Denied
6/11/2013				Did not receive proper treatment following an assault by an HIV positive inmate on 8/30/12	Delay in Treatment	Denied
6/11/2013				Wants eye surgery scheduled.	Delay in Treatment, Elective Procedures	Denied
6/13/2013				Wants to be treated for Hep C Genotype 1b	Delay in Treatment	Denied
6/13/2013				Wants to know about his eye surgery.	Course of Treatment, Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/13/2013	<i>Privacy/Security</i>			Feels his HIPPA rights were violated by Mental Health Staff revealing information on his MH status to security.	Other	Denied
6/13/2013				Claims Dr Taylor was unprofessional and "unconstitutional" during his 12/18/12 MH evaluation and wants restitution.	Staff Competency	Denied
6/17/2013				CHC failed to provide medications for neurogenic bowel disorder.	Delay in Treatment, Medications	Denied
6/17/2013				SIMILAR COMPLAINT TO M61-060-013 RELATING TO NOT RECEIVING COLACE FOR HIS "NEUROGENIC BOWEL".	Delay in Treatment, Medications	Denied
6/17/2013				Says he has not seen a provider.	Delay in Treatment	Denied
6/17/2013				Insulin changed from Lantis to Levemir and now blood sugars are out of control.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/17/2013	<i>Privacy/Security</i>			Says he is not being treated and not being educated about drug therapy and is filing complaints with state nursing and medical boards.	Other	Denied
6/17/2013				Says his SNO was cancelled because he had "words" with Nurse Lutz.	Special Needs	Denied
6/17/2013				Wants refund of charges 1/24/13, 2/8/13 & 3/1/13.	Charging Issues	Denied
6/17/2013				States the way nursing issues watch swallow medication is unsanitary and can spread disease.	Medications	Denied
6/17/2013				Medical allows pain medication to run out.	Medications	Denied
6/17/2013				Says that lump under armpit has not been diagnosed.	Delay in Treatment	Denied
6/17/2013				Says his medical needs aren't being met. Says records were falsified to deny his nutritional supplements.	Course of Treatment	Denied
6/17/2013				Says that he has not seen provider for back pain and chronic care issues.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/17/2013	Privacy/Security			Says he was charged for an issue related to his disability.	Charging Issues	Granted
6/18/2013				Is not receiving timely follow-up after January 2013 surgery.	Delay in Treatment	Granted
6/19/2013				Says he received medication late.	Medications	Denied
6/20/2013				Says he hasn't gotten eye wash.	Medical Supplies	Granted
6/21/2013				Says he hasn't been seen regarding chronic care issues since he moved to Whetstone.	Delay in Treatment	Denied
6/21/2013				Says he was in extreme lower pain in back and was denied medical access- it is hard to say whether it was COs or medical denying the access.	Delay in Treatment	Denied
6/21/2013				Says he never received lab results. Different providers keep ordering new ones.	Other	Denied
6/21/2013				Says he is not getting medications in a timely manner.	Medications	Granted
6/21/2013				Says he was wrongfully charged for nail clippers.	Charging Issues	Granted
6/21/2013				Says his pain meds are ineffective.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/21/2013	<i>Privacy/Security</i>			Wants better treatment than tooth extraction.	Course of Treatment	Denied
6/24/2013				Has not seen a doctor since 2/28/13 for left hand injury	Course of Treatment	Denied
6/24/2013				Refills for your pain medication are not consistently timely	Medications	Denied
6/24/2013				Stowell is incompetent and should be replaced.	Staff Competency	Denied
6/24/2013				He wants a return of \$4.00 to his inmate account since he was being seen for the same issue since June 2012	Charging Issues	Denied
6/24/2013				Wants \$4.00 returned since he was charged for a follow-up visit which is not chargeable	Charging Issues	Denied
6/24/2013				Alleges food poisoning from eating cold vegan lunch on 3/27/13	Delay in Treatment	Denied
6/25/2013				Wants to go to the hospital for complete evaluation of his heart pain and breathing problem	Course of Treatment	Denied
6/25/2013				Staff failed to respond to grievance.	Grievance Response None/Delayed	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/25/2013	<i>Privacy/Security</i>			Did not respond to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				Grievance coordinator did not respond.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response received for grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No action taken for broken glass.	Grievance Response None/Delayed	Denied
6/25/2013				Did not get timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				Medical attention is being denied.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to prior level of grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance coordinator.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response for grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/25/2013	<i>Privacy/Security</i>			No timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied
6/25/2013				No timely response to grievance.	Grievance Response None/Delayed	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/27/2013	<i>Privacy/Security</i>			Has not been seen by medical provider for appropriate pain management.	Delay in Treatment	Denied
6/27/2013				States he has not seen a doctor since 11/2012 yet his medications has been changed many times	Course of Treatment	Denied
6/27/2013				Wants to see a neurologist immediately and requests monetary compensation for every day he does not see the specialist.	Course of Treatment, Delay in Treatment	Denied
6/27/2013				Did not receive the increased dosage of pain meds as ordered by Dr. Barcklay	Medications	Denied
6/27/2013				Alleges he has not received complete Tx of his cancer and has not seen a specialist	Delay in Treatment	Denied
6/27/2013				DID NOT REECIVED PROPER CARE FROM MEDICAL STAFF FOR LEG INJURY	Course of Treatment	Denied
6/27/2013				Alleges he never received his Gabaaentin medication for pain Sx	Medications	Denied
6/27/2013				Wants partial replaced.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/28/2013	<i>Privacy/Security</i>			Wants stronger pain medication for migraines and wants monetary compensation for injuries that occurred when he overdose on medication.	Medications	Denied
6/28/2013				states he was not treated in a timely manner when he was gassed by an officer on 1/17/13.	Delay in Treatment	Denied
6/28/2013				State he has not been housed appropriately based on his ADA status and needs follow up on his injuries related to numerous falls due to housing.	Course of Treatment, Special Needs	Denied
6/28/2013				No response to grievance and meds not received.	Grievance Response None/Delayed, Medications	Denied
6/28/2013				Was told he would not receive pain medication unless he took psych medications.	Delay in Treatment, Medications	Denied
7/1/2013				No response to blood pressure being monitored in a timely fashion.	Grievance Response None/Delayed	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/1/2013	<i>Privacy/Security</i>			No response & needs hose for CPAP	Grievance Response None/Delayed	Denied
7/1/2013				Says that Corizon won't allow him his bed wedge. Cameron Lewis hasn't responded.	Special Needs	Granted
7/1/2013				No response to eye surgery request.	Grievance Response None/Delayed	Denied
7/2/2013				Says that Nurse Gonzalez gave him an extra injection that he should not have received and is denying it.	Other	Denied
7/2/2013				Not being treated for seizures or Hep C	Delay in Treatment	Denied
7/2/2013				states he injured his knee while working and needs knee surgery.	Delay in Treatment, Elective Procedures	Denied
7/2/2013				Says he did not receive his tramadol.	Medications	Denied
7/2/2013				Wants dentures	Delay in Treatment	Denied
7/2/2013				States he needs surgery for his arm as recommended by the specialist.	Delay in Treatment, Elective Procedures	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/3/2013	Privacy/Security			Pain medication (neurontin) was discontinued without warning.	Medications	Denied
7/5/2013				Hep C and Liver disease, no regard for his life.	Grievance Response None/Delayed	Denied
7/5/2013				I/m says he has a groin hernia and upper back pain and neck strain.	Grievance Response None/Delayed	Denied
7/5/2013				I/M says very sick needed meds and was ignored.	Delay in Treatment, Grievance Response None/Delayed	Denied
7/5/2013				I/M says he was in much pain and we denied him being seen by a doctor.	Grievance Response None/Delayed	Granted
7/5/2013				No sick call. Records not needed. I/M c/o no sick call process in place.	Course of Treatment, Delay in Treatment	Denied
7/5/2013				Inmate says he is being denied medication for his back pain.	Grievance Response None/Delayed	Denied
7/5/2013				Says that his medical issues are not being treated.	Delay in Treatment	Denied
7/5/2013				Says he was given the wrong medication and suffered stomach pains because of it.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/5/2013	<i>Privacy/Security</i>			I/M states that since we won't give him contacts, his sight has worsened.	Grievance Response None/Delayed	Denied
7/5/2013				Pain in the testicle, no rspnse to grievasnce; changes in mole & medications allowed to expire.	Grievance Response None/Delayed	Denied
7/5/2013				Multiple issues. Being returned as unprocessed.	Other	Denied
7/5/2013				I/M says Dr. Rumsey injured an already injured back.	Grievance Response None/Delayed	Denied
7/5/2013				Wants treatment for HIV. Grievance response said he wants HCV treatment which is wrong.	Delay in Treatment	Granted
7/8/2013				Treatment delayed due to changing from Wexford to Corizon. The main issue is lack of treatment for glaucoma.	Delay in Treatment	Denied
7/9/2013				I/m says meds should be renewed	Grievance Response None/Delayed	Denied
7/9/2013				Urologist appt. not made	Grievance Response None/Delayed	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/9/2013	<i>Privacy/Security</i>			I/M says bed wedge is needed and court ordered.	Grievance Response None/Delayed	Denied
7/9/2013				Since I/M fell in chow hall,needs wheelchair	Other	Denied
7/12/2013				Says he has not seen a provider regarding his back problems.	Delay in Treatment	Granted
7/12/2013				Says that a mental health provider order a non-mental health drug to be placed in water.	Medications	Denied
7/12/2013				Says that none of his meds were re-ordered.	Medications	Denied
7/12/2013				In spite of findings of normal on X-ray, he says that his knee is swollen.	Course of Treatment	Denied
7/16/2013				Says he needs emergency heart surgery.	Delay in Treatment	Denied
7/16/2013				Says he's being charged for chronic care issues.	Charging Issues	Granted
7/16/2013				Says he hasn't been receiving his medication in a timely manner.	Medications	Denied
7/16/2013				Says he is still waiting for approval for hernia surgery.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/16/2013	<i>Privacy/Security</i>			Says his pain management treatment is ineffective - wants methodone.	Medications	Denied
7/16/2013				Says he never received his diet card.	Special Needs	Denied
7/16/2013				Says he hasn't seen doctor in over a year despite putting in HNRs.	Delay in Treatment	Denied
7/17/2013				Never received follow up after X-rays were done.	Delay in Treatment	Denied
7/17/2013				Did not receive Sulfasalazine in a timely manner.	Medications	Granted
7/17/2013				Says he hasn't seen a cardiologist as recommended.	Delay in Treatment	Denied
7/17/2013				Says he's been placed on provider line and hasn't seen a provider.	Delay in Treatment	Denied
7/17/2013				Says he hasn't seen a provider about knee injury and his condition is getting worse.	Delay in Treatment	Denied
7/18/2013				wants to see medical provider for chronic shoulder pain.	Delay in Treatment	Denied
7/18/2013				States he is not receiving enough Tylenol for his serious back injury.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/18/2013	<i>Privacy/Security</i>			wants to be seen for nerve block injections not "consults" as stated in the grievance response.	Course of Treatment, Delay in Treatment	Denied
7/19/2013				states he did not receive the shingles vaccine within the time-frames outlined in his grievance appeal signed by the Director.	Corizon	Denied
7/19/2013				states he is being denied pain medications	Delay in Treatment, Medications	Denied
7/19/2013				Not receiving Tramadol as prescribed.	Corizon, Delay in Treatment	Denied
7/19/2013				WANTS HIS PAIN MEDICATIONS REINSTATED	Medications	Denied
7/19/2013				Says that he has been without pain meds and hasn't had treatment for HCV HepB.	Medications	Denied
7/19/2013				NOT RECEIVING ADEQUATE HEALTH CARE.	Corizon, Delay in Treatment	Denied
7/19/2013				Not receiving adequate care for his medical issues.	Delay in Treatment	Denied
7/22/2013				Says he is not getting Hep C treatment.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/22/2013	<i>Privacy/Security</i>			Says he has not received his medication.	Medications	Denied
7/22/2013				Says medical personnel are not qualified and are ignoring his heart condition.	Other	Denied
7/23/2013				States she is not receiving a medication approved for her neuropathy.	Delay in Treatment, Medications	Denied
7/23/2013				Needs colonoscopy and has not been seen by Provider.	Delay in Treatment	Denied
7/24/2013				states he has not seen the ENT specialist as noted in a previous GA.	Delay in Treatment	Denied
7/24/2013				no response to grievance regarding severe back pain and need to be evaluated for back surgery.	Delay in Treatment, Grievance Response None/Delayed	Denied
7/24/2013				States he should not have been charged for a medical visit.	Charging Issues	Denied
7/25/2013				states he was not told he was Stage II Hepatitis C for over one year.	Course of Treatment, Delay in Treatment	Denied
7/25/2013				states he is being denied his tennis shoes for diabetic neuropathy	Medical Supplies	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/25/2013	<i>Privacy/Security</i>			Says he never got or signed for his reading glasses.	Special Needs	Granted
7/25/2013				Says he hasn't received Hep C treatment.	Delay in Treatment	Denied
7/25/2013				States it takes too long to see a provider and wants to be moved to a medical yard where he will receive better care.	Delay in Treatment	Denied
7/26/2013				Says that there are Gaps in receiving his Tramadol.	Medications	Denied
7/29/2013				Says he has not seen provider for chronic care follow up.	Delay in Treatment	Denied
7/29/2013				Says there was a delay in renewing SNOs.	Special Needs	Denied
7/29/2013				Says that staff had ignored his rectal bleeding which resulted in a trip to the hospital.	Delay in Treatment	Denied
7/29/2013				Says nurses made an ethically incorrect decision and slandered his name.	Charging Issues	Denied
7/29/2013				Same as Privacy/Security	Charging Issues	Granted
7/29/2013				Wants gall stone removed.	Elective Procedures	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/29/2013	<i>Privacy/Security</i>			Has not seen mental health in spite of submitting HNR's.	Corizon,Delay in Treatment	Denied
7/29/2013				Took 224 days to see the specialist and he is not receiving proper medical care and pain management at Lewis Prison. Wants to be moved to Alhambra for MH issues.	Corizon,Delay in Treatment	Denied
7/29/2013				Inmate has not been scheduled for a total knee replacement as recommended by the orthopedic surgeon.	Corizon,Delay in Treatment	Denied
7/29/2013				Says that dentist broke bonding of tooth during an extraction.	Other	Denied
7/29/2013				Says he has not seen a dermatologist for his skin cancer.	Delay in Treatment	Denied
7/29/2013				No response to emergency grievasnce and delay in receiving life saving medications.	Corizon,Grievance Response None/Delayed	Denied
7/29/2013				Says he has not seen provider for follow up visit for pain medication.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
7/29/2013	<i>Privacy/Security</i>			States he ended up in hospital for over two months due to delay in care in spite of submitting many HNR's.	Delay in Treatment,Grievance Response None/Delayed	Denied
7/29/2013				States he has not been seen in spite of submitting multiple HNR's.	Delay in Treatment,Grievance Response None/Delayed	Denied
7/30/2013				Says he wants knee surgery.	Elective Procedures	Denied
7/30/2013				has not had appropriate medical care for his fractured hand.	Course of Treatment,Delay in Treatment	Denied
7/31/2013				has not received the Methadone he was supposed to get for pain.	Medications	Denied
7/31/2013				has not had colonoscopy.	Course of Treatment,Delay in Treatment	Denied
8/1/2013				Says pain medication is inefficient.	Medications	Denied
8/2/2013				Claims to having a heart attack in 2008 and has never seen a cardiologist.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
8/5/2013	Privacy/Security			Says that he needs to see an ENT to have tube removed from ear.	Other	Granted
8/5/2013				Says he has not received a CT scan for his back and is being told his consult is pending.	Delay in Treatment, Elective Procedures	Denied
8/5/2013				Says Corizon will no longer prescribe him fish oil.	Medications	Denied
8/5/2013				Says med line is too slow.	Other	Denied
8/5/2013				Wants a shaving waiver because it causes acne and scarring.	Special Needs	Denied
8/5/2013				Says he wants surgery for broken collar bone.	Elective Procedures	Denied
8/6/2013				Says that there has been a delay in cancer treatment.	Other	Denied
8/7/2013				Says he wants to be put back on Wellbutrin	Medications	Denied
8/7/2013				Did not receive refund for 8/21/12 visit as advised by FHA C Hale.	Charging Issues	Granted
8/8/2013				Same issue as Privacy/Sec...	Medications	Denied
8/8/2013				States cruel and unusual punishment and lack of care for eye problem.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
8/8/2013	<i>Privacy/Security</i>	<i>Privacy/Security</i>	<i>Privacy/Security</i>	Says that he never received an MRI, CT scan, or blood draws as promised.	Other	Denied
8/8/2013				Says his pain meds were wronfully d/ced.	Medications	Denied
8/8/2013				Says he has not received surgery for severe carpal tunnel syndrome.	Elective Procedures	Denied
8/8/2013				Says his emergency medical grievance was ignored.	Course of Treatment	Denied
8/12/2013				he is being denied a prescribed "low purine" diet.	Course of Treatment	Denied
8/12/2013				States medical has not followed through on recommendations of provider for foot injections.	Corizon,Course of Treatment,Delay in Treatment	Denied
8/14/2013				Says he wants his SNOs renewed.	Special Needs	Denied
8/14/2013				Says he was not properly prepped for his CT scan since he is allergic to iodine.	Other	Denied
8/14/2013				Says that he is not being treated properly for his condition and only surgery and steroid injections are the correct options.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
8/14/2013	<i>Privacy/Security</i>			Says he did not receive Tramadol nor has he been scheduled for surgery.	Medications, Other	Denied
8/16/2013				Tramadol was discontinued.	Medications	Denied
8/16/2013				Says he has not got a CT scan	Delay in Treatment, Elective Procedures	Denied
8/16/2013				states he is being denied orthopedic shoes by Corizon even though he has received them in the past.	Grievance Response None/Delayed, Medical Supplies	Denied
8/19/2013				Says he did not receive his tramadol at pill call.	Medications	Denied
8/19/2013				Says he is not receiving tramadol and gabapentin and has not received MRI as doctor ordered.	Medications	Denied
8/19/2013				Has not had treatment for his renal stones & polycystic kidney disease.	Delay in Treatment, Elective Procedures	Denied
8/20/2013				Says he has not received compensation for untreated diabetes and hypertension. Says he has permanent kidney damage and blindness from it.	Delay in Treatment, Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
8/20/2013	<i>Privacy/Security</i>			Says he has not received an adequate explanation of why he has not received ADA designation.	Special Needs	Granted
8/20/2013				Never received ADA designation.	Special Needs	Granted
8/22/2013				Says his medication that was working was d/ced.	Medications	Denied
8/22/2013				Says he was promised prescription sun glasses and he is not receiving proper care for glaucoma and other eye conditions.	Special Needs	Granted
8/22/2013				Says CHC is too cheap to help with cataracts surgery.	Elective Procedures	Denied
8/22/2013				Says he is only allowed a urostomy bag every 14 days.	Special Needs	Denied
8/23/2013				States the provider took him off Tramadol for his knee pain and IBU's do not address his pain.	Medications	Denied
8/23/2013				states he is having side-effects from the Nortriptyline and wants to go back on Morphine for pain management.	Course of Treatment, Medications	Denied
8/23/2013				Says his tramadol was d/ced.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
8/23/2013	<i>Privacy/Security</i>			has not seen a cardiologist in follow-up.	Delay in Treatment	Denied
8/23/2013				states all his SNO's were not renewed.	Medical Supplies,Special Needs	Denied
8/23/2013				Says he needs surgery for broken hand.	Delay in Treatment	Denied
8/23/2013				The grievance appeal is dated 5/23/13 and received 8/23/13. I/M complains of not receiving proper pain management.	Course of Treatment,Medications	Granted
8/23/2013				says no one is monitoring his Hep C and he is charged for medical services when he asks about his follow-up labs.	Charging Issues,Course of Treatment	Denied
8/23/2013				states he has not had a foot xray and has painful feet and wants to know what is wrong. Also never got back brace he was told he would get one year ago.	Course of Treatment	Denied
8/26/2013				Says he does not have an ADA assistant in violation of law and ADC policy.	Special Needs	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
8/26/2013	<i>Privacy/Security</i>			Says provider interfered with a specialist's instructions regarding medications.	Medications	Denied
8/26/2013				Says warden threatened to stop his medications if he didn't end hunger strike.	Medications	Denied
8/26/2013				Says none of his medical needs (including chronic conditions) are being met.	Course of Treatment	Denied
8/27/2013				Says his MRSA infection is not being treated properly.	Course of Treatment	Denied
8/29/2013				Says Dr. O'Connor was rude and wrote false things in his chart.	Other	Denied
8/29/2013				Says he wants a single point cane.	Special Needs	Granted
8/29/2013				Says his tramadol was wrongfully d/ced.	Medications	Denied
8/29/2013				Says his medication was changed without being examined.	Medications	Denied
8/29/2013				Says that he is not getting his medication as doctor prescribed.	Medications	Granted
8/29/2013				Says that creams and medications for rash are only for shorter periods of time.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
8/29/2013	Privacy/Security			Says he is not receiving lactose free diet and has lost 55 lbs.	Special Needs	Denied
8/29/2013				Says that CNA Serrato lies about his not having a chronic condition.	Course of Treatment	Denied
9/3/2013				Says he wants prescriptions for sunscreen, fiber and hydrocerin cream. Similar appeal Privacy/Sec... Priva...	Medications	Denied
9/3/2013				Says there was a delay in treating him for scabies.	Course of Treatment	Denied
9/3/2013				Says that he is not receiving proper pain management and his grievance took eight months to answer.	Course of Treatment	Denied
9/3/2013				Says he's not receiving pain meds or long-sleeved shirts or hats.	Medications	Denied
9/3/2013				Says nothing has been done about his swollen prostate/gabapentin was discontinued.	Delay in Treatment, Other	Denied
9/3/2013				Says diet card is being ignored by "white shirts" at the cantina.	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/3/2013	<i>Privacy/Security</i>			Says he shouldn't have been denied hernia surgery.	Elective Procedures	Denied
9/3/2013				Says that he hasn't been given pain medication and that his wheelchair is broken.	Medical Supplies, Medications	Denied
9/3/2013				Says he is not being treated for pain in shoulder.	Course of Treatment	Denied
9/3/2013				Says he's continuing to be charged for medical/dental although he is SMI.	Charging Issues	Granted
9/3/2013				Says he meets the criteria for special shoes but security hasn't given it to him.	Special Needs	Granted
9/4/2013				Wants to see a dermatologist because he believes RAST test is not accurate.	Elective Procedures	Denied
9/4/2013				Says he has lost weight since he can't eat the sugary foods because of his diabetes. Says his condition is not being properly monitored.	Course of Treatment	Denied
9/4/2013				Says he want surgery for torn bicep.	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/4/2013	<i>Privacy/Security</i>			Wants to be seen by a provider, his chart reviewed and orthopedic shoes, bed wedge and extra mattress issued	Medical Supplies, Medications	Denied
9/4/2013				Says there should have been a special accommadation because his missed the morning pill pass of his gabapentin.	Medications	Denied
9/4/2013				Says he is being denied his medication.	Medications	Denied
9/4/2013				Wants to placed back on lamictal.	Medications	Denied
9/5/2013				Needs special shoes and "cream" but does not specify what the cream is.	Delay in Treatment, Medical Supplies, Medications	
9/6/2013				Wants his shaving waiver renewed.	Special Needs	Denied
9/6/2013				Wants more effective skin lotion to protect against skin cancer.	Medications	Denied
9/6/2013				Says that Nurse Schuler became angry and unprofessional after he didn't sign refusal form.	Other	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/6/2013	<i>Privacy/Security</i>			Says that there is missing documentation in his medical records; Matt Harvey won't acknowledge.	Other	Denied
9/6/2013				Says that he is being denied hernia surgery.	Delay in Treatment	Denied
9/6/2013				Says that Nurse Schuler made a vulgar remark when he asked about new meds and inhaler.	Other	Denied
9/6/2013				Says he was charged twice for same issue.	Charging Issues	Denied
9/6/2013				Said he was promised a full hip replacement surgery back in 2011 and has never received it.	Delay in Treatment	Denied
9/9/2013				Wants hearing aids.	Special Needs	Granted
9/11/2013				Says medical unit ignored emergency HNRs causing him to go blind in right eye.	Delay in Treatment	Granted
9/12/2013				Says Gabapentin expired and hasn't received it.	Medications	Granted
9/12/2013				Same issue as Privacy/Sec...	Corizon	Denied
9/12/2013				Diabetic Diet (duplicate complaint same issue as Privacy/Security)	Other	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/12/2013	Privacy/Security			Says she needs cortisone treatments for chronic back pain.	Course of Treatment	Denied
9/12/2013				Similar grievance as Privacy/Security	Delay in Treatment	Denied
9/13/2013				Wants to see a urologist.	Course of Treatment	Denied
9/13/2013				States he needs to be put back on Advair for his asthma.	Course of Treatment	Denied
9/13/2013				States she has not had her SNO's renewed and is charged for nurse line visits.	Charging Issues, Delay in Treatment, Special Needs	Denied
9/16/2013				States all his "chronic care medications" were canceled leaving him without medications for an extended period of time.	Course of Treatment, Medications	Denied
9/16/2013				Says medications aren't working. Wants MRI, CAT scan, etc.	Medications	Denied
9/16/2013				States cruel and unusual punishment because medical did not see him when he was complaining of severe pain after eye surgery. This is same issue As Privacy/Security which was responded to on 9/6/13.	Course of Treatment, Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/16/2013	<i>Privacy/Security</i>			States he does not receive his medication even though he puts in an HNR.	Medications	Denied
9/16/2013				States his records have false documentation because he did not get accu-checks on all the dates stated in the grievance.	Course of Treatment, Staff Competency	Denied
9/16/2013				This issue is similar to Privacy/Security regarding his vision after cataract surgery. States because he did not receive eye drops prescribed he has lost vision in his eye.	Delay in Treatment, Medications	Denied
9/16/2013				Medication not working/not getting medical attention for colon cancer.	Other	Granted
9/16/2013				States he has rheumatoid arthritis and needs better pain management.	Course of Treatment, Medications	Denied
9/16/2013				States he did not receive inhalers in June and was refused SVN treatments.	Delay in Treatment, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/16/2013	<i>Privacy/Security</i>			Says that had almost double dosed his medication and did not read chart to see that doctor's order had changed.	Other	Denied
9/16/2013				has not been receiving eye drops necessary for his glaucoma and has not been sent back for follow-up with the ophthalmologist.	Delay in Treatment, Elective Procedures, Medications	Denied
9/16/2013				Says his ADA rights are being violated by not receiving special orthopedic shoes.	Special Needs	Denied
9/16/2013				Wants MRI of brain for headaches.	Delay in Treatment	Denied
9/16/2013				Says his tramadol and gabapentin were d/ced. Replacement meds not working.	Medications	Denied
9/16/2013				Says he is not being treated for leg pain.	Delay in Treatment	Denied
9/16/2013				Says that security and medical won't honor SNO to eat meals in cell.	Special Needs	Denied
9/16/2013				states he needs better pain management due to side-effects of Nortriptyline.	Course of Treatment, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/16/2013	<i>Privacy/Security</i>			Says she needs to see outside provider regarding ovarian cysts.	Course of Treatment	Denied
9/16/2013				Needs to see pulmonologist.	Delay in Treatment	Denied
9/16/2013				Says that she is allergic to the thyroid medication she was given.	Medications	Denied
9/17/2013				States he was taken off Gabapentin, Tramadol, Plavix and Aspirin for no apparent reason.	Course of Treatment, Delay in Treatment, Medications	Denied
9/17/2013				Says that she has not received her medication since arriving from county.	Medications	Denied
9/23/2013				Says he is being charged for appts. even though he is SMI.	Charging Issues	Granted
9/23/2013				states Tramadol was discontinued and no response to grievance,	Delay in Treatment, Medications	Denied
9/23/2013				States he has not received the eye glasses he picked out when he saw optometry in June 2013.	Delay in Treatment, Medical Supplies	Granted
9/23/2013				States his pain management regime is not effective and wants back on Tramadol.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/23/2013	Privacy/Security			Wants to get surgery for leg that is atrophying.	Delay in Treatment	Denied
9/23/2013				Has not been scheduled to return to the Rheumatologist or to have a muscle biopsy as recommended.	Delay in Treatment, Medications	Denied
9/23/2013				Says that the medication Pamelor is not as effective as Gabapentin.	Medications	Denied
9/23/2013				Says that medical did not provide medications needs prior to prostate biopsy.	Delay in Treatment	Denied
9/23/2013				States he has not received "medical supplies" (shoes and mole skin)	Medical Supplies	Denied
9/24/2013				Says she has a chronic infection and wants to see specialist.	Other	Denied
9/24/2013				Says his Gabapentin dosage is is not sufficient.	Medications	Denied
9/24/2013				Says he is not receiving all of his medications.	Delay in Treatment	Denied
9/24/2013				Wants to see a cardiologist.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/24/2013	<i>Privacy/Security</i>			Says he has been having back problems and dizzy spells and they are not going away.	Course of Treatment	Denied
9/25/2013				States he wants to see a doctor who can explain the effect of cellulitis and the damage it causes.	Course of Treatment	Denied
9/25/2013				States he is hypoglycemic and needs snacks.	Other, Special Needs	Denied
9/26/2013				States his "life saving" medication, Fluconazol, is allowed to expire.	Delay in Treatment, Medications	Granted
9/26/2013				States he should never be charged for medical fees and quotes <i>Souch v Howard</i> and wants all medical fees back to 1994 refunded.	Charging Issues	Denied
9/26/2013				States he broke his hand in June 2013 and should have been sent to the hospital. As a result his hand is now crippled.	Delay in Treatment	Denied
9/26/2013				States he cannot be housed in a dorm setting due to medical problems.	Special Needs	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/26/2013				States pill crushers are unsanitary and because he grieved this issue his pain medication was stopped.	Medications	Denied
9/26/2013				States his Tramadol and Baclofen were discontinued because he grieved how the nurses crush the medication. Similar to <i>Privacy/Security</i>	Medications	Denied
9/26/2013				States he has a severe latex allergy and security and other staff use latex gloves around him.	Other,Special Needs	Granted
9/26/2013				States he needs more assistance with ADL's due to his disabilities.	Course of Treatment,Other	Denied
9/27/2013				States he never got the shoes the specialist recommended one year ago for his diabetes.	Delay in Treatment,Medical Supplies	Denied
9/27/2013				states did not receive his eye drops.	Medications	Denied
9/27/2013				States a nurse used dirty and "filthy" gloves to put his medication into a cup that was used for other inmate's medication.	Corizon,Medications,Staff Competency	Denied
9/27/2013				States he needs AFO	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/27/2013	<i>Privacy/Security</i>			States he has not been seen in a timely manner for his many medical issues or for his chronic care visits.	Course of Treatment, Delay in Treatment	Denied
9/27/2013				States he puts in HNR's and never gets to the see the medical doctor for a lump on his chest.	Delay in Treatment	Granted
9/27/2013				States he was denied an evaluation by a surgeon for a ventral hernia.	Delay in Treatment, Elective Procedures	Denied
9/27/2013				States he never saw the provider for the results of his labs	Delay in Treatment	Denied
9/27/2013				States he is getting his "h.s." medication between 1400 & 1500 hours and nurses are changing the doctor's order to give "h.s.".	Medications	Denied
9/27/2013				States he is being given the runaround for a Dermatology appointment and wants pain medicastions.	Delay in Treatment, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/27/2013				States he is being denied Tramadol. This appeal is almost identical to Privacy/Security regarding pain management and his complaint has already been addressed.	Delay in Treatment, Medications	Denied
9/27/2013				States he wants to OTC medications and medical is refusing.	Medications	Granted
9/27/2013				Was not prepped for a colonoscopy on 8/2/13 and has not been rescheduled, nor has he been advised of the results of follow-up labs for his serious medical condition.	Delay in Treatment	Denied
9/27/2013				States Tramadol and Gabapentin has been discontinued.	Course of Treatment, Medications	Denied
9/27/2013				states there are significant delays in getting to see a provider which has caused his medications to expire and leave known medical problems "untreated".	Course of Treatment, Delay in Treatment	Denied

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/27/2013	Privacy/Security			States he submitted an HNR in July and was told he was scheduled but has not see a doctor yet.	Delay in Treatment	Denied
9/27/2013				States he has not been scheduled to see a specialist about his flat feet.	Delay in Treatment, Elective Procedures	Denied
9/27/2013				States he still has a broken prosthetic and it has not been replaced.	Delay in Treatment, Special Needs	Denied
9/27/2013				States nothing is being done for his back pain and that meidcal "lost" his MRI report.	Course of Treatment, Delay in Treatment	Denied
9/27/2013				States he should be treated for Hepatitis C. Similar to previous Grievance Appeal Priva... Privacy/Se... in which he wants Hep C treatment.	Delay in Treatment	Denied
9/27/2013				States he has a "growth" in his throat and wants further testing.	Course of Treatment	Denied
9/27/2013				States his medications were taken away from him without cause.	Medications, Other	Denied
9/27/2013				States he needs to have an EGD	Delay in Treatment, Elective Procedures	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
9/27/2013	<i>Privacy/Security</i>			States delays in seeing a medical provider are unacceptable and have caused his chronic care medications to expire and he is then without life saving medications.	Course of Treatment, Delay in Treatment, Medications	Denied
9/27/2013				States he needs to see a neurosurgeon for his neck pain.	Course of Treatment, Delay in Treatment	Denied
9/27/2013				States that medical care has been delayed and requires multiple HNR's to get medical's attention.	Course of Treatment, Delay in Treatment	Denied
10/1/2013				Says he needs a lower bunk SNO for a bad knee.	Special Needs	Denied
10/2/2013				States he wants Omega 3's which was discontinued by Corizon. Was told he could get it from Keefe which he states is false information.	Medications	Denied
10/2/2013				Says he received no response regarding his grievance to get surgery for broken jaw bone.	Delay in Treatment, Grievance Response None/Delayed	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/2/2013	<i>Privacy/Security</i>			States his current pain medication does not help his headaches and he is being charged for follow-up nurse line visits for the same issue.	Charging Issues, Medications	Denied
10/2/2013				States he needs brain scan and spinal check and xrays to find out why he has headaches, dizziness and loses his balance. States he was to see MH and still has not seen anyone.	Delay in Treatment	Denied
10/2/2013				States he should not have been charged for a visit on 5/26/13	Charging Issues	Granted
10/2/2013				States he is not receiving Lyrica as prescribed by NP Ende for his diabetic neuropathy.	Delay in Treatment, Medications	Denied
10/3/2013				This grievance appeal is the same as Privacy/Se... Priva... except he has stated there is no treatment plan for his AAA.	Special Needs	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/3/2013	Privacy/Security			States he has increasing pain and the provider doesn't act on any previous tests or recommendations by an actual real doctor.	Course of Treatment, Delay in Treatment, Medications	Denied
10/3/2013				This is a duplicate case number and has been advised it is a duplicate.	Corizon, Staff Competency	Denied
10/3/2013				This is the same complaint as grievance appeal [Privacy/Security]. I/M will be advised this is a duplicate complaint.	Staff Competency	Denied
10/3/2013				States there was delay in getting a diagnosis of cancer of the testicle.	Delay in Treatment	Denied
10/7/2013				States he is SMI and should not have been charged for medical on 7/5/13.	Charging Issues	Denied
10/7/2013				Complains about Gabapentin & Tramadol being discontinued. This is an identical complaint to [Privacy/Sec...] - [Priv...] which was responded to on 8/12/13.	Medications	Denied
10/8/2013				Says healthcare confidentiality is not maintained at L-11.	Staff Competency	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/8/2013	<i>Privacy/Security</i>			Says that he was wrongly moved from L-11 after being discharged from the hospital.	Course of Treatment	Denied
10/8/2013				Similar grievance as Privacy/Security	Corizon, Staff Competency	Denied
10/8/2013				Similar as Privacy/Security	Corizon, Staff Competency	Denied
10/8/2013				Wants to see a back specialist for pain and SNO for lower bunk	Course of Treatment, Special Needs	Denied
10/8/2013				States he reviewed his medical file on 7/17/13 and it was in "disaray" and "much was missing". he wants the medical file corrected and then rescheduled for review and wants staff "who did this" terminated.	Other, Staff Competency	Denied
10/8/2013				Says she is not receiving adequate care for arm and back injury.	Delay in Treatment	Denied
10/8/2013				Wants Hep C treatment.	Delay in Treatment	Denied
10/8/2013				Says he is not receiving proper care and wants to see an ENT.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/9/2013	<i>Privacy/Security</i>			Says he has not received his SNOs as prescribed.	Special Needs	Denied
10/9/2013				Wants SNOs for Orthopedic shoes, long sleeved shirts, knee braces.	Special Needs	Granted
10/10/2013				Wants a shaving waiver.	Special Needs	Denied
10/11/2013				Wants SNO order for long-sleeved shirts.	Special Needs	Granted
10/11/2013				Says he's not being treated for genital warts.	Delay in Treatment	Denied
10/11/2013				Says it took over five hours to get him to the hospital after being stabbed.	Staff Competency	Denied
10/15/2013				Says he needs to see rheumatologist.	Delay in Treatment	Denied
10/15/2013				Says he is not receiving his inhalers in a timely manner.	Medications	Granted
10/15/2013				Says he needs to purchase additional batteries for his TENS unit.	Special Needs	Denied
10/16/2013				Says that he has had pain issues since 2008 assault. Meds were allowed to lapse and wants to see specialist.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/16/2013	<i>Privacy/Security</i>			Claims he hit his head while in belly restraints during an ICS.	Staff Competency	Denied
10/16/2013				not enough mental health staff	Delay in Treatment	Denied
10/16/2013				Says meds were d/ced.	Medications	Denied
10/16/2013				Wants to see "bone specialist" and assistant and typewriter for correspondence.	Special Needs	Denied
10/18/2013				States MH staff wrote false statements in his medical record which caused him to be moved to SMU	Other	Denied
10/23/2013				Says he has not been seen for persistent stomach pain.	Course of Treatment	Denied
10/23/2013				Tramadol was d/ced.	Medications	Denied
10/23/2013				Wants to see specialist for back.	Course of Treatment	Denied
10/23/2013				Says he was charged for visits when he shouldn't have been.	Charging Issues	Denied
10/23/2013				States grievance response is late and he did not receive his pain medication on several occasions in June.	Grievance Response None/Delayed, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/23/2013				States his grievance response was late and he has not been seen for outside consultations.	Course of Treatment, Delay in Treatment	Denied
10/23/2013				This grievance appeal is identical to Privacy/Sec... in which he complaint that he did not receive his pain medications over a number of nights in June. He complains that the FHA's response has the wrong Grievance Number and wants an investigation into why the FHA's response to 092 has the 076 number.	Grievance Response None/Delayed, Medications	Denied
10/24/2013				States he is SMI and has been charged for medical. he says he has not received a \$48.00 refund.	Charging Issues	Granted
10/24/2013				States he was without Benadryl for over 70 days and wants \$1000/day for compensatory damages.	Delay in Treatment, Grievance Response None/Delayed	Denied

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/24/2013	<i>Privacy/Security</i>			States he needs to see a neurosurgeon for his back and is not receiving proper medical care. States he never received a response to his grievance.	Course of Treatment, Delay in Treatment	Denied
10/24/2013				Says he nearly died from receiving the wrong meds.	Corizon, Course of Treatment, Medications	Denied
10/24/2013				States he did not get a response to his grievance and has not been followed for his hypertension/cardiology issues.	Delay in Treatment, Grievance Response None/Delayed	Denied
10/24/2013				States he has not received his IBU.	Delay in Treatment, Elective Procedures, Medications	Denied
10/24/2013				States he is being denied a referral to a specialist for hernia surgery. This appeal is similar to <i>Privacy/Security</i> from April 2013 when he was advised he had a reducible hernia and did not meet the criteria for surgery.	Delay in Treatment, Elective Procedures, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/24/2013	<i>Privacy/Security</i>			States she needs to be sent immediately to a specialist regarding her knee injury.	Delay in Treatment	Denied
10/24/2013				States he has not been sent back to the neurologist and is having increasing problems.	Delay in Treatment	Denied
10/24/2013				Says he needs a follow up with cardiologist.	Delay in Treatment	Denied
10/24/2013				Says Gabapentin is the only medication that works for his broken ankle.	Medications	Denied
10/24/2013				Says he was treated rudely by Dr. Anikwe.	Staff Competency	Denied
10/24/2013				States he was denied care and ended up in hospital needing surgery and wants compensation for lost body parts and unnecessary surgery.	Course of Treatment, Delay in Treatment	Denied
10/24/2013				Wants to see dermatologist regarding rash.	Course of Treatment, Elective Procedures	Denied
10/24/2013				Says he is not receiving proper pain management.	Course of Treatment	Denied
10/24/2013				Same issue as Privacy/Sec...	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/24/2013				Grievance files in 6/2012. Claims he was charged for a chronic care visit.	Charging Issues	Granted
10/24/2013				Says provider's orders for medical shoes has not been filled.	Special Needs	Granted
10/25/2013				Claims he has not received all the refunds he is due from medical.	Charging Issues	Granted
10/25/2013				Wants cyst removed.	Course of Treatment	Denied
10/25/2013				Wants his orthotics.	Delay in Treatment, Medical Supplies, Special Needs	Denied
10/25/2013				States there is significant delay in getting him treatment for his pain.	Delay in Treatment	Denied
10/25/2013				Similar complaint as Privacy/Security regarding delay in treatment for his chronic pain.	Delay in Treatment	Denied
10/25/2013				states he wants the name of the nurse who signed his HNR "OK" and then have the nurse disciplined	Staff Competency	Denied

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/25/2013	<i>Privacy/Security</i>			states he was involved in an "officer wreck" on 8/8/13 and did not get to see medical for his back.	Delay in Treatment	Denied
10/25/2013				Says eye sight is deteriorating because of insulin switch.	Course of Treatment	Denied
10/25/2013				States he is supposed to see a neurosurgeon	Delay in Treatment	Denied
10/25/2013				States his dentures do not fit correctly.	Course of Treatment, Delay in Treatment	Denied
10/25/2013				States Corizon is deliberately indifferent to his need for arch supports and insoles.	Medical Supplies	Denied
10/29/2013				States he has epileptic and is being denied medications for his chronic medical condition.	Course of Treatment, Medications	Denied
10/29/2013				Says he has not been seen for chest pain.	Delay in Treatment	Denied
10/29/2013				states he has not been seen for Hep C treatment.	Course of Treatment, Delay in Treatment, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/29/2013	Privacy/Security			Says nurses didn't have the right to tell him his labs are normal. He wants to see the provider.	Staff Competency	Denied
10/29/2013				Says that COs aren't allowing programming for him.	Other	Denied
10/29/2013				Says that it has been five months since a cardiology referral has been pending.	Delay in Treatment	Denied
10/29/2013				Wants to have cancerous mole removed from face.	Delay in Treatment	Denied
10/29/2013				Wants names of members of P&T Committee, and a copy of the formulary as well as the name of DOC's legal counsel.	Other	Denied
10/29/2013				States Lidocaine jelly only has for 24 days instead of 30 and he runs out before he can get a refill.	Medications	Denied
10/29/2013				States his Gabapentin was allowed to expire and he was without in July & Aug. This appeal is identical to Privacy/S... ██████ regarding Gabapentin.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/29/2013	<i>Privacy/Security</i>			His Gabapentin was d/ced.	Medications	Denied
10/29/2013				Non responsive to missing medication.	Grievance Response None/Delayed, Medications	Denied
10/30/2013				Says he's not being treated for pain in shoulder.	Delay in Treatment, Grievance Response None/Delayed	Denied
10/30/2013				Says he wants refunds for chronic care visit charges.	Charging Issues	Granted
10/30/2013				Wants Hep C treatment	Delay in Treatment	Granted
10/30/2013				Says he is not being seen for back pain.	Delay in Treatment	Denied
10/31/2013				States his medications were discontinued by the provider in retaliation.	Grievance Response None/Delayed, Medications	Denied
10/31/2013				Denies cheeking medications and grieving that meds were discontinued without a "hearing".	Grievance Response None/Delayed, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
10/31/2013	Privacy/Security	[REDACTED]	[REDACTED]	States he should be getting his morphine every 12 hours but because he is at Manzanita medical cannot space his medication properly.	Grievance Response None/Delayed, Medications	Denied
10/31/2013				States he wants an investigation as to why his medications were discontinued. Similar to Privacy/Security & [REDACTED] Privacy/Sec...	Grievance Response None/Delayed, Medications	Denied
10/31/2013				Says wrong tooth was extracted.	Staff Competency	Denied
10/31/2013				Says medications isn't effective.	Medications	Denied
11/1/2013				States his Omeprazole was cut in half for no reason.	Medications	Denied
11/1/2013				States he is SMI and should not be charged for medical care.	Charging Issues	Granted
11/1/2013				States he is now Hep C as a result of the "contaminated needle" at Lewis Prison August 2012.	Course of Treatment	Denied
11/4/2013				Claims that there are records missing from eye doctor appt. from 2010.	Other, Staff Competency	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/4/2013	<i>Privacy/Security</i>			Says his tramadol was d/ced.	Course of Treatment	Denied
11/4/2013				Same as Privacy/Security	Delay in Treatment	Denied
11/4/2013				Says that he is not being treated for frozen shoulder and a tumor.	Delay in Treatment, Grievance Response None/Delayed	Denied
11/4/2013				Says that ADC is refusing to give him his plastic chair which he has a SNO for.	Special Needs	Denied
11/4/2013				Wants dental implants and bridges.	Course of Treatment	Denied
11/4/2013				Says he hasn't been seen for pain in heels.	Delay in Treatment	Denied
11/4/2013				Says he has not seen provider regarding arm pain.	Delay in Treatment	Denied
11/4/2013				Says dental hygenist refused to give ice and dentist didn't give antibiotics after tooth extraction.	Course of Treatment	Denied
11/4/2013				States he wants a copy of the optometry Rx to send to his mother.	Other	Denied
11/5/2013						Says there was a delay in receiving ear drops.

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/6/2013	Privacy/Security			This complaint is identical to Privacy/Se... regarding pain management for brachial plexis injury. Will advise inmate this issue has already been addressed.	Delay in Treatment, Medications	Denied
11/6/2013				Says he hasn't received all of his tramadol.	Course of Treatment	Denied
11/6/2013				Pain management. Gabapentin switched to different medication. Similar complaint in Privacy/Security	Course of Treatment	Denied
11/6/2013				Only Gabapentin works for his pain and condition. Says other meds don't work.	Course of Treatment	Denied
11/6/2013				Says his Gabapentin shouldn't have been d/ced.	Course of Treatment	Denied
11/6/2013				Wants to know if he has surgery scheduled or not. He is confused.	Delay in Treatment, Elective Procedures	Denied
11/6/2013				same issue as Privacy/Security . This appeal will be combined with 073.	Treatment	
11/6/2013				Has a hernia and wants surgery	Delay in Treatment	Denied
11/7/2013				want his mental health score lowered.	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/7/2013	<i>Privacy/Security</i>			States he wants Hep C treatment and is being denied.	Delay in Treatment	Denied
11/8/2013				states he should have gone to the specialist but was not sent because he moved to South Unit.	Delay in Treatment, Elective Procedures	Denied
11/8/2013				States he is being denied Hep C treatment.	Delay in Treatment	Granted
11/8/2013				States he is ADA and shouldn't have to pay for medical relating to his ADA conditions.	Charging Issues, Grievance Response None/Delayed	Denied
11/8/2013				States his current pain management medication is not working and wants to go back on Tramadol.	Course of Treatment, Medications	Denied
11/8/2013				States he should have a permanent lower bunk waiver due to his heart problems.	Special Needs	Denied
11/8/2013				Needs better pain management	Course of Treatment, Delay in Treatment, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/12/2013	Privacy/Security			wants surgery on atrophied leg. This issue is identical to [REDACTED] and inmate will be advised of duplicate complaint.	Delay in Treatment	Denied
11/12/2013				States he needs his hearing aids replaced and is being denied.	Delay in Treatment, Medical Supplies, Special Needs	Denied
11/12/2013				states he must submit grievances in order to get medical care and is not receiving adequate care in spite of submitting HNR's.	Delay in Treatment, Special Needs	Denied
11/12/2013				States he needs an MRI as a first step to determining why he has unrelenting pain and atrophy of his leg.	Delay in Treatment, Elective Procedures	Denied
11/13/2013				Says he needs cortizone shot for arthritis.	Course of Treatment	Denied
11/13/2013				Says "she" is not receiving hormone medication.	Delay in Treatment	Denied
11/13/2013				Says there have been delays in seeing cardiologist and orthopedist.	Delay in Treatment	Denied
11/13/2013				Wants a kosher diet.	Special Needs	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/13/2013	<i>Privacy/Security</i>			Says he has gone without heart medication and is not receiving pain medication.	Course of Treatment	Granted
11/14/2013				Says he is being harassed by nurse Lahr and not following provider's orders.	Medications,Other	Denied
11/14/2013				Says he's not being treated for scabies.	Course of Treatment	Denied
11/14/2013				Says he is not being treated for scabies.	Course of Treatment	Denied
11/14/2013				Not being treated for a skin rash.	Course of Treatment	Denied
11/14/2013				Not receiving tramadol for pain.	Course of Treatment	Denied
11/15/2013				Says that Corizon is not reviewing his medical complaints.	Course of Treatment	Denied
11/15/2013				Says that he should be exempt from medical grievance appeals process because Director Ryan refuses to investigate complaints.	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/15/2013	<i>Privacy/Security</i>			States he is not getting timely medical care and references a 2010 Grievance Appeal response in which he states the Director promised he would have timely response to his HNR's and medical care.	Delay in Treatment	Denied
11/18/2013				Says that he needs to see a kidney specialist.	Delay in Treatment	Denied
11/18/2013				Says Dr. Shroff won't treat him for a callous caused from medical shoes.	Delay in Treatment	Denied
11/18/2013				Says he needs a SNO for a lay in.	Special Needs	Denied
11/18/2013				Says his medication was d/ced and has not seen a provider to discuss changes.	Medications	Denied
11/19/2013				Wants surgery on foot but was denied.	Course of Treatment	Denied
11/19/2013				tramadol d/ced.	Medications	Denied
11/19/2013				Wants consult for swollen optical nerve.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/19/2013	<i>Privacy/Security</i>			Said she was approved for surgery but has not been scheduled for bloodwork and other pre-op procedures thereby delaying the surgery.	Delay in Treatment	Denied
11/20/2013				Says that there have been times in the past couple of months he hasn't received his medications.	Medications	Granted
11/20/2013				Wants to see Ophthalmologist.	Delay in Treatment	Denied
11/20/2013				Says she was falsely accused of cheeking her gabapentin and it was d/ced.	Medications	Denied
11/20/2013				Says no one processed emergency grievance; hasn't received meds for over a month.	Grievance Response None/Delayed, Medications	Granted
11/20/2013				Says he missed a few doses of his medication when it was not available.	Medications	Denied
11/20/2013				Medication lapse.	Medications	Denied
11/20/2013				Says he is being retaliated against and being told to not submit HNRs.	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/20/2013	<i>Privacy/Security</i>			Wants a straw hat.	Medical Supplies	Denied
11/20/2013				He has not received his medication.	Medications	Denied
11/25/2013				Asked MRL for X-ray report and inmate communique.	Other	Denied
11/25/2013				Says that staff tried to prevent him from filing a grievance and tried to withhold medication during a hunger strike.	Medications	Denied
11/26/2013				States he is not getting his medications as prescribed.	Delay in Treatment, Medications	Denied
11/26/2013				states he needs a new prosthesis and is being denied because of weight gain.	Delay in Treatment, Special Needs	Denied
11/26/2013				Says Nurse Bridle refuses to give him his bed wedge.	Special Needs	Denied
11/26/2013				States he is not getting the right medication for his migraines (Imitrex).	Medications	Denied
11/26/2013				States he is not getting the right medication for his migraines (Imitrex)	Elective Procedures	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/26/2013	<i>Privacy/Security</i>			States he needs Gabapentin as new medication is not working for pain management and wants to see a specialist for his abdominal pain.	Delay in Treatment, Medications	Denied
11/27/2013				Wants cataract surgery but was denied.	Delay in Treatment	Denied
11/27/2013				Has not seen provider regarding Hep C treatment.	Delay in Treatment	Denied
11/27/2013				Records requested with other GA.	Medical Supplies	Denied
11/27/2013				States he wants "no climbing stairs" removed from his SNO and feels this is vindictive behavior by provider to get him off the yard.	Corizon, Grievance Response None/Delayed	Denied
11/27/2013				Wants mental health counseling but says he is on a waiting list.	Course of Treatment	Granted
11/27/2013				Wants tramadol.	Medications	Denied
11/27/2013				Wants to see provider regarding hernia.	Delay in Treatment	Denied
11/27/2013				Wants Tramadol.	Medications	Denied
11/27/2013				Gabapentin for seizures	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/27/2013				Wants Hep C treatment.	Delay in Treatment	Denied
11/27/2013				states his diabetes is not in control because of the poor diet he is receiving and wants to see a dietician to get his blood sugars under control.	Other,Special Needs	Denied
11/27/2013				States he is being denied access to review his MH records.	Other	Granted
11/27/2013				He is rambling on about his MH medications and being treated badly by MH staff. Very difficult to determine exactly what he wants.	Medications	Denied
11/27/2013				Same complaint about MH staff not having the authority to treat his MH illness; similar to ██████████	Course of Treatment	Denied
11/27/2013				Wants an MRI for knee. Request was denied.	Course of Treatment	Denied
11/27/2013				Same as ██████████ <i>Privacy/Security</i>	Medications	Granted

Privacy/Security

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ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
11/29/2013	Privacy/Security			Delay in response to grievance is unacceptable and wants the authority that private contractors have over state inmates limited. Similar to previous Privacy/Security	Delay in Treatment, Elective Procedures	Denied
11/29/2013				Says EKG machine wasn't working.	Corizon	Denied
11/29/2013				Says nurse was unprofessional and violated HIPAA.	Staff Competency	Denied
11/29/2013				Says that he did not get medications for his serious medical condition.	Medications	Denied
11/29/2013				Says Gabapentin was d/ced because blood levels were too low.	Medications	Denied
11/29/2013				Says he has a urethra infection that has not been diagnosed.	Delay in Treatment	Denied
12/3/2013				Says that medical is not treating his rash.	Course of Treatment	Denied
12/3/2013				Says he is not being treated for hernia.	Delay in Treatment	Denied
12/3/2013				Says he is not being treated for scabies.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/3/2013	Privacy/Security			Complains of delays in getting physical therapy appointment scheduled.	Course of Treatment, Elective Procedures	Denied
12/3/2013				States his Gabapentin was reduced from 1200 mg twice per day to 900 mg twice per day for cost saving measures.	Medications	Denied
12/3/2013				states he has not received medications for his BPH & cardiac issues and has not received a flu shot.	Medications	Granted
12/4/2013				Says he should be refunded for all medical visits which relate to his chronic condition.	Charging Issues, Grievance Response None/Delayed	Granted
12/4/2013				Delay in getting him to a hospital.	Delay in Treatment	Denied
12/4/2013				Says Gabapentin was d/ced without seeing provider.	Medications	Denied
12/4/2013				Says that his gabapentin was decreased.	Medications	Denied
12/4/2013				Needs to see urologist.	Delay in Treatment	Denied
12/4/2013				Says meds aren't working. Hasn't been able to view his medical record.	Medications	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/4/2013	<i>Privacy/Security</i>			Says he needs hip replacement surgery.	Delay in Treatment, Grievance Response None/Delayed	Denied
12/4/2013				Says the pain meds he is on aren't working.	Medications	Denied
12/4/2013				Pain meds aren't working.	Medications	Denied
12/4/2013				Says pain meds aren't working.	Medications	Denied
12/4/2013				states he needs his wheelchair back.	Special Needs	Denied
12/4/2013				Says that Pamelor doesn't work as well as Gabapentin.	Medications	Denied
12/4/2013				Wants to see eye dr.Wants "medicals shoes"	Special Needs	Denied
12/4/2013				Says that nurse refused to treat him for heart attack because he is black.	Delay in Treatment	Denied
12/4/2013				Wants knee surgery.	Delay in Treatment	Denied
12/4/2013				Says his shaking hands issue is being ignored.	Delay in Treatment	Denied
12/5/2013				Wants to go back on Lantus Insulin.	Medications	Denied
12/5/2013				Not provided appropriate care for his migraine	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/5/2013	<i>Privacy/Security</i>			Says he has not received tracheotomy supplies.	Medical Supplies	Granted
12/5/2013				Says that back in September, the nurses refused to give him his meds.	Medications	Denied
12/5/2013				States he should get diabetic shoes for his neuropathy.	Medical Supplies	Granted
12/5/2013				Pain meds were stopped before they expired.	Medications	Denied
12/6/2013				Says he has not received meds in a timely manner/meds switched to Watch Swallow.	Medications	Denied
12/6/2013				Believes that Nurse Marks did not discard needle after blood draw from a patient whom he suspects is HIV positive.	Staff Competency	Denied
12/9/2013				Says he did not receive his eye glasses clip.	Special Needs	Denied
12/9/2013				He wants a SNO for medical shoes and arch supports. His were confiscated because SNO is from 2008.	Special Needs	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/9/2013	<i>Privacy/Security</i>			Alleges staff is refuses to give insulin or snacks.	Course of Treatment	Denied
12/9/2013				Wants top have hernia surgery.	Elective Procedures	Denied
12/9/2013				Pain in his arm since surgery, has hemophilia.	Other	Denied
12/9/2013				Orthopedic consult denied; doesn't think he will get proper care.	Other	Granted
12/9/2013				Says he was placed on suicide watch for no reason.	Other	Denied
12/10/2013				Says medical hasn't given him his SNO order for a cotton blanket.	Special Needs	Denied
12/10/2013				Says he was not treated for his emergency dental issue.	Delay in Treatment	Denied
12/10/2013				States pain medication was taken away.	Medications	Denied
12/10/2013				Says that nurses have refused to give him his insulin shots.	Course of Treatment	Denied
12/12/2013				Says his psychotropic meds were d/ced.	Course of Treatment	Granted
12/12/2013				Says he did not receive his oxygen.	Medical Supplies	Granted

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/12/2013	<i>Privacy/Security</i>			Wants to see neurological ophthalmologist.	Other	Denied
12/12/2013				Says he only got two of five days of steroids.	Course of Treatment	Denied
12/12/2013				Says his tramadol was d/ced.	Medications	Denied
12/12/2013				Says his baclofen was d/ced.	Medications	Denied
12/12/2013				This was re-entered due to an accidental override. This is the same issue as Privacy/Security (mk)	Other	Denied
12/12/2013				Says he was given an accidental dosage of warfarin and Corizon is lying about the adverse effects.	Medications	Granted
12/13/2013				12/13/13 delayed outside treatment	Course of Treatment, Delay in Treatment	Denied
12/13/2013				12/13/13 needs surgery	Course of Treatment	Denied
12/16/2013				12/16/13 inmate feels since he is now SMI he shouldn't be charged for past medical.	Charging Issues	Granted

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/16/2013	<i>Privacy/Security</i>			12/16/13 inmate feels he is not receiving the right medication for SMI.	Medications	Denied
12/16/2013				1/22/14- Gross 1/23/14- Hood	Medications	Denied
12/16/2013				Wants hernia surgery.	Other	Denied
12/16/2013				Says there was a delay in medical attention after he complained of pain when swallowing.	Delay in Treatment	Denied
12/16/2013				12/17/13 inmate denied medication.	Medications	Denied
12/16/2013				Wants cataract surgery. Emailed clinical coordinator for consult notes from 11/26 appt.	Other	Denied
12/16/2013				Says he is SMI.	Course of Treatment	Denied
12/16/2013				Says he is SMI.	Other	Denied
12/16/2013				12-19-13 Has not been seen for 60 day follow-up, corizon has not honored hep c treatment by wexford, denied to see the specialist.	Course of Treatment, Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/16/2013	Privacy/Security			12/16/13 medication does not cure his medical issues. inmate feels he needs further medical testing and consultation.	Course of Treatment, Medications	Denied
12/16/2013				12/16/13 inmate wants both prescribed lotions back.	Medications	Denied
12/17/2013				12/20/13- prescribed order was not filled at the 10/22/13 appointment-wants medication and another appointment.	Course of Treatment, Medications	Denied
12/18/2013				Charged for Chronic Care, wants \$8 reimbursed.	Charging Issues	Granted
12/18/2013				States medical would not provide moisturizer cream.	Course of Treatment	Denied
12/18/2013				Not being treated for a skin infection.	Delay in Treatment	Denied
12/18/2013				Says that the pharmacy is refusing to refill his meds.	Grievance Response None/Delayed, Medications	Denied
12/18/2013				Requesting lower bunk SNO	Special Needs	Denied
12/18/2013				dental filling/extraction	Course of Treatment	Denied
12/19/2013				His pain is not being managed.	Other	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/19/2013	Privacy/Security			States that Corizon providers are show deliberate indifference by not providing a cardiac diet card.	Other	Denied
12/19/2013				Says he was without his meds for a period of time.	Delay in Treatment	Granted
12/20/2013				Wants meds KOP because he has to wait in long med pass lines.	Medications	Denied
12/20/2013				Says she wants to see audiologist to replace lost hearing aids.	Special Needs	Granted
12/20/2013				LACK OF DETAILS PROVIDED ON ORIGINAL RESPONSE.	Course of Treatment	Denied
12/20/2013				DUPLICATE GRIEVANCE TO Pri... Privacy/Sec...	Course of Treatment	Denied
12/20/2013				Says that he didn't get both doses of narcotics.	Medications	Returned
12/20/2013				Says Provider violated HIPAA by doing consult in Priva... at Rincon unit.	Other	Returned
12/30/2013				States dental work was not completed in a timely fashion and wants this completed prior to his release.	Delay in Treatment	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/30/2013	<i>Privacy/Security</i>			Wants left hand examined by a competent professional to determine what is wrong.	Course of Treatment, Staff Competency	Denied
12/30/2013				Requesting his prescription for Zofran be provided.	Medications	Denied
12/30/2013				Has weight loss concerns and wants the liquid supplements renewed.	Course of Treatment	Denied
12/30/2013				Requests to be seen by a specialist as stated in grievance response dated 12/9/13 stating "This provider submitted a consult request for a hand specialist and is pending approval."	Course of Treatment	Denied
12/30/2013				Claiming deliberate indifference due to not receiving medical attention in a timely manner to his multiple complaints.	Delay in Treatment, Medications	Granted
12/30/2013				Requesting a proper fitting C-PAP mask.	Medical Supplies	Denied
12/31/2013				States issues were not addressed. Tramadol was for lower back pain and Corizon took them.	Medications	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
12/31/2013	<i>Privacy/Security</i>			Wants to be seen by a GI and the proper medication for her tumors/pain.	Delay in Treatment, Medications	Denied
12/31/2013				Has not been seen by specialist for her back injury.	Course of Treatment	Granted
12/31/2013				No response to grievance sent 11/7/13. Medical shoes from Federal BOP were taken away at Alhamba.	Grievance Response None/Delayed, Medical Supplies	Granted
12/31/2013				Corizon over-rode his medication change. Was seen in nurse line but was told by nurse Ray they were told not to schedule me to be allowed to speak to a provider...	Medications	Denied
1/2/2014				hasn't received medical care and wants medical records 1/2/14	Course of Treatment	Denied
1/2/2014				inmate wants to be refunded for 4.00 and what he is charged for 1/2/14.	Charging Issues	Granted
1/2/2014				inmate has been waiting to see the FHA and get a cat scan 1/3/14/	Delay in Treatment	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/2/2014	<i>Privacy/Security</i>			Has not been seen by unit physician.	Grievance Response None/Delayed	Denied
1/2/2014				hasn't received meds and hasn't seen a physician 1/2/14.	Medications	Granted
1/2/2014				States he is ADA qualified, but not receiving this.	Special Needs	Denied
1/2/2014				Has not received the two pairs of medical shoes or the new brace as stated by staff.	Medical Supplies	Denied
1/2/2014				1/2/14 dental procedure for filling did not take place on 9/25/13	Course of Treatment, Delay in Treatment	Granted
1/2/2014				1/2/14 been without his Gabapentin since 12/11/13	Medications	Denied
1/2/2014				Not receiving medication.	Medications	Denied
1/2/2014				Same as Greivance Appeal Privacy/Security ; not receiving the proper meds.	Other	Granted
1/2/2014				Wants additional testing to determine what is wrong with him.	Course of Treatment	Granted
1/2/2014				didn't receive medication 1/2/14	Medications	Denied

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/2/2014	<i>Privacy/Security</i>			been deneid consults and need med care for hernia 1/2/14	Course of Treatment	Granted
1/2/2014				Contacts are medicaly necessary and Corizon is not providing them.	Other	Granted
1/2/2014				response not received from medical grievance and meds being denied 1/2/14.	Medications	Denied
1/2/2014				1/2/14 WOuld like to see a specialist for pain in lower back and right upper arm.	Course of Treatment	Denied
1/3/2014				Requesting 200mg of Tramadol daily instead of his current medications.	Medications	Denied
1/3/2014				Requesting re-testing on his eyes.	Other	Denied
1/3/2014				Ineffective medication for his neuropathy pain.	Medications	Denied
1/3/2014				Denied medical treatment and no medication prescribed.	Delay in Treatment	Denied
1/3/2014				Has not had treatment fo his Hep-C and is requesting a liver biopsy.	Course of Treatment	Granted
1/3/2014				Deliberate indifferrence for unecessary removal of several teeth.	Course of Treatment	Denied

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Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result	
1/3/2014	<i>Privacy/Security</i>			Kingman medical staff demonstrated lack of concern and knowledge on medical procedures. Wants moved to a facility where he can get his surgery.	Course of Treatment	Denied	
1/3/2014				States he is not receiving his corticosteroid nasal spray and wants this reinstated. Also says treatment constitutes deliberate indifference.	Course of Treatment, Medications	Denied	
1/3/2014				This is the same complaint as GA Privac...	Course of Treatment	Denied	
1/3/2014				Privacy/Se...	Needs the root canal on the tooth behind tooth #19.	Course of Treatment	Denied
1/3/2014				Wants shaving waiver due to the bumps on his face bleeds when he shaves.	Other	Denied	
1/3/2014				Requesting a mouth guard due to he grinds his teeth while he sleep.	Medical Supplies	Denied	
1/6/2014				Wants his teeth straightened and whitened.	Course of Treatment	Denied	
1/6/2014				Hep b treatment.	Course of Treatment	Denied	

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/6/2014	<i>Privacy/Security</i>	<i>Privacy/Security</i>	<i>Privacy/Security</i>	RN Bridle smashing Coumadin pills with her stapler and scrapping off the desk with her bare hand. Cross contamination of insulin, Dr. Williams dire end to order HEP - C genotype.	Course of Treatment, Medications	Granted
1/6/2014				lack of care for seizures, no treat for HEP C, no back pain relief, and seizure meds are expiring.	Course of Treatment, Delay in Treatment, Medications	Denied
1/7/2014				Did not receive 5 days of steroid medication; HNRs to FHA were intercepted by nurse.	Medications	Denied
1/8/2014				Unsatisfactory response. Conditions persist. Systemic deficiency.	Grievance Response None/Delayed	Denied
1/8/2014				Has not recieved 2 different eye drops. Only received latanoprost. Have not seen the ophthalmologist in over 8 months.	Course of Treatment, Medical Supplies	Granted
1/8/2014				Wexford and Corizon both denied treatment after DOC approved treatment January 2013.	Course of Treatment	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/8/2014	<i>Privacy/Security</i>			Wants to know why he gets dizzy.	Course of Treatment	Denied
1/8/2014				10/19/13 grievance response was out of time frame. Wants to see pain specialist or Neurologist. ER Doctor and Provider Holder both said I need to see a Neurologist.	Course of Treatment	Denied
1/8/2014				States is not getting his medication in a timely manner. Must put in an HNR to receive it.	Delay in Treatment, Medical Supplies	Denied
1/8/2014				Wants surgery for his torn ACL.	Delay in Treatment	Granted
1/8/2014				Pain and ringing in ear. 12/26/13 grievance was not responded to.	Delay in Treatment, Grievance Response None/Delayed	Denied
1/8/2014				He wants hernia surgery.	Course of Treatment	Denied
1/8/2014				Has not seen the gastro-specialist or had CT and wants proper medical attention.	Delay in Treatment	Denied
1/9/2014				States FHA response was non-responsive / late. Reference Privacy/Secu... concerning medications.	Grievance Response None/Delayed	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/9/2014				Grievance response was non-responsive in factual details of actual events. Has not received his treatment.	Delay in Treatment	Denied
1/10/2014				Duplicate grievance on grievance response time and delay of treatment. Reference Privacy/Secu...	Delay in Treatment, Grievance Response None/Delayed	Denied
1/13/2014				FHA did not personally meet with inmate in an attempt to resolve the issue. Wants oculoplastic surgery - it's the only option there is to correct the problem.	Course of Treatment	Denied
1/13/2014				Corizon cut his gabapentin medication in half; from 3600mg a day 1800mg a day. States Dr's are covering up mistakes. Wants his gabapentin renewed again.	Medications	Denied
1/13/2014				Urologist requested Cat scan of affected area this has not occurred as of 12/30/13.	Course of Treatment, Delay in Treatment	Denied

Privacy/Security

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/13/2014	<i>Privacy/Security</i>			Wants to take Baclofen, again, along with Tylenol; states they are effective together.	Medications	Denied
1/13/2014				He wants a prescription for tri-focals as he had on the outside.	Course of Treatment	Denied
1/13/2014				Corizon has failed to provide adequate treatment and pain medication.	Delay in Treatment, Medications	Denied
1/13/2014				T. Lucas failed to note area of broken skin. Feeling ill and having difficulty breathing. Wants to know "Is that women a Doctor? Did she note the above in her report? Or is it just custom here to withhold important info. from inmates?"	Corizon	Denied
1/13/2014				Did not receive a response to his grievance within 15 days. Inmate has yet to been seen/evaluated per AFHA D. Montano instructions to Meadows nursing supervisor.	Delay in Treatment, Grievance Response None/Delayed	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/13/2014	Privacy/Security			Did not receive a response within 15 days. Wants to know what has to be done to become ADA certified. Corizon won't provide the needed information. ** Medical records reference grievance <div style="background-color: black; color: white; padding: 2px;">Privacy/Security</div> **	Grievance Response None/Delayed, Other	Denied
1/13/2014				IBU's 800mg are not being refilled in a timely manner. He has put in several refill orders. He wants to receive his pills uninterrupted.	Medications	Denied
1/14/2014				Wants reimbursed \$80.00 of medical charges from 1/8/2011 thru 9/4/2013. States he was unaware he did not have to pay for chronic care.	Charging Issues	Denied
1/14/2014				Wants to been seen by the surgeon again for his ear so a Cat scan can be repeated.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/14/2014	<i>Privacy/Security</i>			Wants to be seen for a proper fitting of his prosthetic. Claims referrals are not being granted within time frames and has to start the process over again.	Delay in Treatment	Denied
1/14/2014				Corizon is delaying his medication and he wants Charles Ryan to take corrective action.	Medications	Denied
1/14/2014				Has been waiting 6 months for his appointment (biopsy of lymph nodes).	Delay in Treatment	Denied
1/14/2014				Failure of Doctor Thomas to continue to press the medical issue concerning the deterioration of his kidney.	Course of Treatment	Denied
1/14/2014				Wants a SNO to purchase special foods for his health treatment.	Course of Treatment	Denied
1/14/2014				Wants to see and orthopedic specialist for his right hip that is swollen.	Course of Treatment	Denied
1/14/2014				Being denied treatment for his serious dry skin problem.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/14/2014	<i>Privacy/Security</i>			Being denied treatment for his heart condition.	Course of Treatment	Denied
1/14/2014				Being denied medical tennis by Corizon staff. Request Corizon buy K-Swiss because of the extra cushion and width.	Medical Supplies	Denied
1/14/2014				Duplicate grievance - Reference [Redacted].	Course of Treatment	Denied
1/14/2014				Front tooth was removed with the understanding that it would be replaced with a false tooth - this has not happened.	Course of Treatment	Denied
1/15/2014				Corizon is not providing proper care for obstructive kidney stones and his pain medication was taken away.	Corizon, Medications	
1/15/2014				Wants to have the colonoscopy completed that was ordered by Dr. Anikwue on 8/9/13.	Course of Treatment, Delay in Treatment	Denied
1/15/2014				Wants to be seen by the Dermatologist as was ordered by Dr. Rumsey on 9/24/13.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/15/2014	<i>Privacy/Security</i>			Orthopedic consult recommends knee sleeves, insoles, arch supports and medical tennis shoes - Corizon denied.	Medical Supplies	Denied
1/15/2014				Wants medical issued sunglasses/sunshields due to his hypertension.	Grievance Response None/Delayed, Medical Supplies	Denied
1/15/2014				Requesting a walker with a seat. Waiting in line causes a lot of pain.	Medical Supplies	Denied
1/15/2014				Requesting to see offsite specialist for his implanted pain device, it has been almost one year.	Delay in Treatment	Granted
1/15/2014				Was exposed to TB and now is positive. The medication I.N.H is damaging his kidneys.	Medications	Denied
1/16/2014				Duplicate grievance. Did not receive response within 20 days and wants to see a dermatologist for his skin condition. GA's Privacy/Security and [REDACTED] both mention the 20 day no response and skin issues.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/16/2014	[Redacted]	[Redacted]	[Redacted]	Wants to be seen for her major weight loss, extreme back, hip, knee, ankle and feet pain. Also wants a C-PAP machine and pain meds.	Course of Treatment, Medical Supplies	Denied
1/16/2014				Wants Gabapentin that was previously authorized.	Medications	Denied
1/16/2014				<p><i>Privacy/Security</i></p> <p>[Redacted] all deal with the same issues: Was taken off seizure medication that works and replaced with Dilantin that makes his throat swell. Grievance responses are the same and don't address the current issue.</p>	Grievance Response None/Delayed, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/16/2014	Privacy/Security			<p style="text-align: center;"><i>Privacy/Security</i></p> <p>all deal with the same issues: Was taken off seizure medication that works and replaced with Dilantin that makes his throat swell. Grievance responses are the same and don't address the current issue.</p>	Grievance Response None/Delayed, Medications	Denied
1/16/2014				<p>Was taken off seizure medication that works and replaced with Dilantin that makes his throat swell. Grievance responses are the same and don't address the current issue.</p>	Grievance Response None/Delayed, Medications	Denied
1/16/2014				<p>Corizon employees are allowed to be deliberately indifferent. They are committing fraud by falsifying medical records. Submitted 14 HNR's to discontinue and address his pains because they were ineffective. Signed a refusal for Pamelor.</p>	Corizon, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/16/2014	<i>Privacy/Security</i>			States the medication Simvastain causes adverse effects.	Medications	Denied
1/16/2014				in pain and wants to see a specialist for his hand	Course of Treatment	Denied
1/16/2014				Was placed on a list for treatment, but Corizon was not treating anyone for HepC and no expectancy start date is known. He has been trying to obtain treatment for almost a year and wants Corizon to begin treatment immediately.	Course of Treatment, Delay in Treatment	Denied
1/17/2014				Grieving the response time of his grievance from Chrisine Periera.	Grievance Response None/Delayed	Denied
1/17/2014				Duplicate to Privacy/Secu... - Grieving the response time of his grievance from Chrisine Periera.	Grievance Response None/Delayed	Denied
1/17/2014				needs to be evaluated and fitted for hearing aids.	Course of Treatment, Delay in Treatment	Denied
1/17/2014				Never rcvd response for diabetic orders to rcv 3rd glucose	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/21/2014	Privacy/Security			No response to his grievance. Broke finger 2 months ago was suppose to see specialist to re-break and fix, this has not occurred.	Delay in Treatment, Grievance Response None/Delayed	Denied
1/21/2014				Duplicate Grievance to Privacy/Security ; no response provided and no medication provided.	Grievance Response None/Delayed, Medications	Denied
1/21/2014				The entire subject of the grievance was not addressed. Tagretol that he recieves is for seizures and is not effective on the pain. Pain medication is now denied.	Grievance Response None/Delayed, Medications	Denied
1/22/2014				Has requested to review his records to no avail.	Other	Granted
1/22/2014				Says he is not receiving help for his mental illness.	Medications	Granted
1/22/2014				Response was delayed/Blatant lying. His proposed resolutions have not been met.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/22/2014				Wants \$4.00 refund for 11/20/13 visit. Wants to be put back on Tramadol, the other medication does not work.	Charging Issues, Course of Treatment	Denied
1/22/2014				AFHA removed medical record # <i>Privacy/S...</i> . Wants the prescribed Cardiac diet plan prescribed by his doctor from St. Lukes Medical Center.	Course of Treatment	Denied
1/22/2014				Wants his Rx refill for Siver Sulfadiazine and wants alergy KOP's.	Medications	Denied
1/22/2014				Wants DOC staff to have access to his medical records. (He used 803-3 form instead of 1101-40.)	Grievance Response None/Delayed, Other	Denied
1/23/2014				He has growth on neck he wants looked at it is very painful.	Course of Treatment	Denied
1/23/2014				He did not get a response to his informal within 15 days. Wants to see a cardiologist; has not seen one since February 2012.	Course of Treatment	Denied

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/23/2014	<i>Privacy/Security</i>			Wants his righ contact replaced. The lense was damaged due to inmate not wearing his safety glasses.	Special Needs	Denied
1/23/2014				inmate was suppose to get 40.00 refunded to his account not 4.00. 1/23/14	Charging Issues	Granted
1/23/2014				Response to grievance was insufficient. There was a catheter inserted for no justifiable reason.	Grievance Response None/Delayed	Denied
1/23/2014				Grievance response was out of time frame. States he should not be charged for prison medical.	Charging Issues,Grievance Response None/Delayed	Denied
1/23/2014				Doxepin makes him itchy and he still does not have his benadryl.	Medical Supplies	Denied
1/23/2014				failed to resolve medical issues and still in pain 1/23/14	Course of Treatment,Delay in Treatment	Denied
1/23/2014				Numerous issues listed: unsatisfactory response, conditions persist, systemic deficiencies.	Other	Denied
1/23/2014				Wants to be tested for hypoglycemia; 3 day fast in the hospital.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/24/2014				requesting for all financial obligations related to regaining the use of left hand and arm is DOC responsibility. 1/24/14	Charging Issues	
1/27/2014				Responses provided in grievances <i>Privacy/Sec...</i> <i>Priv...</i> , <i>Privacy/Security</i> & <i>Privacy/Security</i> were not for the correct grievances.	Other	Denied
1/27/2014				Can't buy/purchase pain pills,because he's indigent. AFHA said he did not fill out the 905-2P form.	Medications	Denied
1/27/2014				Same issue as <i>Privacy/Se...</i> <i>Priva...</i> Has not received his hearing aids or his incontinence clamp.	Delay in Treatment	Granted
1/28/2014				Mobic as KOP; wants quality of care and medication that works	Medications	Granted
1/29/2014				Does not want Elsie Stowell to view his records.	Other	Denied

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/29/2014	<i>Privacy/Security</i>			"I want follow-up visit with my P.T. and medical to stop lying to me." "She is not qualified to write." Speaking of Elsie Stowell.	Course of Treatment, Staff Competency	Denied
1/29/2014				Proper care was not given, balance & mobility disabled loss of movement in 1/2 of my foot.	Course of Treatment, Delay in Treatment	Denied
1/29/2014				My care was far less than adequate. My foot is deformed.	Course of Treatment, Delay in Treatment	Denied
1/29/2014				DOC policy does not contain medical protocol as to how medical procedures..... Complained of a fracture but was ignored. Deliberate indifference.	Course of Treatment, Delay in Treatment	Denied
1/29/2014				Wound care was not given. Doctor did not prep scrub or even wash his hands.	Course of Treatment	Denied
1/29/2014				Trying to get proper care for damages left behind by juvenile rheumatoid arthritis.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/29/2014	<i>Privacy/Security</i>			Treatment for his Hemochromatosis has not been performed in consistent manner as required by oncologist. Cruel and unusual punishment and deliberate indifference.	Course of Treatment, Delay in Treatment	Denied
1/29/2014				Requesting to have the surgery done. Urologist refused to do the surgery.	Course of Treatment	Denied
1/29/2014				Untreated medical condition. Nurse practitioner won't allow to him explain his pain. Low purine diet is not being provided. IBU's don't work for my pain.	Course of Treatment, Medications	Denied
1/29/2014				Has pain in penis not gout in joints. Has been tortured by medicals deliberate indifference. Urologist specialist appointments have been rescheduled over and over.	Course of Treatment, Delay in Treatment	Denied
1/30/2014				Requesting an MRI, pain management and proper health care.	Course of Treatment, Medications	Denied
1/30/2014				Has still not got the correct c-pap mask.	Medical Supplies	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
1/30/2014	<i>Privacy/Security</i>			On steroids the results of any "RAST" test shall be wrong.	Course of Treatment	Denied
1/30/2014				Several issues related to the way Corizon is handling my treatment for Hepatitis C	Course of Treatment	Denied
1/30/2014				Seen a G.I on 12/26/13. Would like to know why I wasn't back in that two weeks.	Delay in Treatment	Denied
1/30/2014				Does not feel the fluticasone (nasal spray) is being administered correctly.	Course of Treatment	Denied
1/30/2014				Inadequate medical treatment - gall bladder	Course of Treatment	Denied
1/30/2014				Denial of medical diet.	Other	Denied
2/3/2014				Has to wait long periods of time to be catheterized.	Course of Treatment, Delay in Treatment	Denied
2/3/2014				Pain meds have been denied so how will he be relieved from the pain- Surgery replacement according to MRI?	Course of Treatment, Elective Procedures	Denied
2/3/2014				inmate has not rcvd his pain or seizure meds. 2/4/14.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/3/2014	<i>Privacy/Security</i>			I need to see a specific type of ophthalmologist because my vision problems are beyond their field and basic diabetic care. The Health Unit is being deliberately indifferent to my medical care.	Corizon, Course of Treatment	Denied
2/3/2014				I am not receiving adequate medical care. I need to see a cardiologist and neurologist.	Course of Treatment	Denied
2/4/2014				Wants cataract surgery on his left eye due to "vision being blurry now with my other eye's cataract getting worse."	Course of Treatment, Delay in Treatment	Denied
2/4/2014				Requesting eye surgery on his right eye, "my right eye is getting worse and it hurts really bad. My vision is getting worse also." The artificial tears are only relieving the redness.	Course of Treatment, Elective Procedures	Denied
2/4/2014				Requesting her Theraband	Medical Supplies	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/4/2014	Privacy/Security			Pain and nerve medication (Gabapentin) has been replaced with Ibuprofen this is not acceptable.	Medications	Denied
2/4/2014				Alleges cruel and unusual punishment, and deliberate indifference for failing to provide meds for neuropathy.	Medications	Denied
2/4/2014				Procedure for "stomach issues"	Course of Treatment, Medications	Denied
2/4/2014				Requesting to see a neurologist again for medication. Wants Gabapentin (Neurontin) and Keppra restored because it works.	Medications	Denied
2/4/2014				AZ DOC is responsible for him not receiving his meds (Vicodin).	Medications	Denied
2/5/2014				Requesting outside specialist for lower back pain, as the on-going treatment of pain medications are having little to no effect.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/5/2014	<i>Privacy/Security</i>			Unsatisfactory response concerning receiving Cerave Cream. Possibly need to see a dermatologist again.	Course of Treatment	Denied
2/5/2014				Unsatisfactory response from Mental Health. Wants medication changed back to what he had before. Feels paranoid, scared and hears voices.	Medications	Denied
2/10/2014				Failed to provide adequate medical care for lower back injury/work related. Deliberate indifference and charging for chronic condition	Course of Treatment	Denied
2/10/2014				Has not received a response to his grievance. Denied medical treatment for severe disk degenerative disease with compression fractures. Pain meds removed.	Course of Treatment, Delay in Treatment, Medications	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/10/2014	<i>Privacy/Security</i>			Wants the proper pain management. The pain meds provided don't work, and he states he is being denied treatment.	Medications	Denied
2/10/2014				Took 91 days to be seen after chipping a tooth. He wants it filled, but Corizon wants to extract it.	Course of Treatment	Denied
2/10/2014				Wants an MRI to determine what is wrong with his right leg. X-RAYS of stomach was denied. Has not received tylenol in over a month.	Course of Treatment, Medications	Denied
2/10/2014				Mismanagement of medical records (missing) and DOC staff refuse to sign grievance.	Other	Denied
2/10/2014				Wants a CT scan to determine why he's having headaches and loss of equilibrium.	Elective Procedures	Denied
2/10/2014				Medical charges for "on-going condition".	Charging Issues	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/10/2014	<i>Privacy/Security</i>			States he has not received a response to his grievances. Proper pain meds and wheelchair equipment have been ignored. Walker is inadequate for his condition.	Grievance Response None/Delayed, Medications	Denied
2/10/2014				Has a wheel chair in CIP, sent in by a 3rd party via VA hospital. Corizona won't give him the chair and cushion.	Medical Supplies, Special Needs	Denied
2/10/2014				Knee Pain	Course of Treatment, Delay in Treatment	Denied
2/10/2014				Corizon failed to provide inmate access to review his medical records in a timely manner.	Corizon	Granted
2/10/2014				Wants a medical diet, was on the wasting diet for 2 years.	Other	Denied
2/11/2014				Has not recieved "Natural Fiber Metamucil".	Other	Denied
2/11/2014				Claiming deliberate indifference, cruel and unusual punishment due to hernia rupturing.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/12/2014	<i>Privacy/Security</i>			Not receiving correct medication. Denied treatment on 12/23/13 when BP was 248/126.	Course of Treatment, Medications	Denied
2/12/2014				He is not satisfied with the previous response. States he is disabled and should have not been asked to go upstairs to shower.	Grievance Response None/Delayed, Staff Competency	Denied
2/13/2014				Denied access to Vascular Specialist, left ankle area bleeding underskin	Delay in Treatment	Denied
2/13/2014				Deliberate indifference. Corizon aware "I discontinued taking 10 chronic care meds"...	Course of Treatment, Medications	Denied
2/13/2014				States he has had blood in his urine for the past 3 months and nothing has been done.	Delay in Treatment	Denied
2/13/2014				Corizon negligent and refuse to take action about serious chronic care. Medication is his major issue.	Course of Treatment, Medications	Denied
2/13/2014				Outside appointment with neurologist was never scheduled.	Delay in Treatment	Granted
2/14/2014				Has not received naproxen.	Delay in Treatment	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/14/2014	<i>Privacy/Security</i>			Not receiving proper care for leg wound that is getting worse and more painful.	Course of Treatment	
2/14/2014				Numerous issues; Unsatisfactory response, conditions persist, systemic deficiencies-unanswered HNR	Other	Denied
2/14/2014				Wants cataract surgery but has been denied and says his in pain.	Course of Treatment	Denied
2/14/2014				Wants the policies for diabetes, glaucoma, cataracts, flu shots and vaccines.	Other	Denied
2/14/2014				Requesting ADA medical shoes because he is indigent.	Medical Supplies, Special Needs	Denied
2/14/2014				Wants his hip replacement surgery that he was scheduled for on 12/10/13.	Delay in Treatment, Elective Procedures	Denied
2/14/2014				Has not been receiving seizure medication.	Delay in Treatment, Medications	Denied
2/14/2014				Issues were not addressed: Wants extra toilet paper and knee metal implants documented.	Medical Supplies, Other	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/14/2014	<i>Privacy/Security</i>			3 to 4 week delay receiving Tramadol.	Delay in Treatment, Medications	Granted
2/14/2014				Wants refund for 12/18 & 12/31 visit states these were follow up for chronic spinal disease.	Charging Issues	Denied
2/14/2014				Wants Gabapentin not the new medication.	Medications	Denied
2/14/2014				Wants to be seen by a specialist for his leg and his SNO renewed for his cane.	Medical Supplies	Denied
2/14/2014				The medication for pain is not working; Ibuprofen & Indomethacin.	Medications	Denied
2/14/2014				Lacking and denied proper care for medication that is making him throw up. Staff was rude.	Corizon, Course of Treatment	Denied
2/14/2014				Wants new dentures.	Elective Procedures	Denied
2/14/2014				Waiting for outside consult, additional surgery. Has an object inside causing extremem pain.	Other	Denied
2/14/2014				Should have had physical therapy a long time ago, it's too late now.	Delay in Treatment	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/14/2014	<i>Privacy/Security</i>			States Diflucan is for a rash and not for his rosacea.	Course of Treatment, Medications	Denied
2/14/2014				Requesting a shaving waiver due to irritation, welts and rashes.	Other	Denied
2/14/2014				Multiple issues; no copy of grievance proposal resolution, Rodger blamed the rescheduling on the outside provider, he did not return within 2 weeks now has to be rescheduled.	Delay in Treatment, Grievance Response None/Delayed	Denied
2/18/2014				Wants Gabapentin renewed. He states this was discontinued due to him being accused of cheeking his medication.	Medications	Denied
2/18/2014				Alleges deliberate indifference because Wellbutrin medication was stopped.	Medications	Denied
2/18/2014				Medication prescribed is not having a positive effect.	Medications	Denied
2/18/2014				Not being seen quick enough for his headaches and dizziness.	Delay in Treatment	Denied
2/18/2014				Why was ENT consult cancelled?	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/18/2014	<i>Privacy/Security</i>			Wants medical staff to respond to inmate letters and not have to go through the grievance process.	Other	Denied
2/18/2014				Complaint against CNA Lenz and does not want contact with Lenz.	Corizon	Denied
2/18/2014				Consults have been pending since May of 2013.	Delay in Treatment	Denied
2/18/2014				Says his hernia is interfering with daily activities.	Course of Treatment	
2/18/2014				Wants to be moved back to General Population.	Other	Denied
2/18/2014				States aspirin was discontinued and he wants it back due to his open heart surgery in 2000 and 2010.	Medications	Denied
2/18/2014				Wants to see a Neurologist. What is the protocol for 1st seizure?	Grievance Response None/Delayed	Denied
2/18/2014				Wants his KOP meds and purified water for C-pap machine and does not want the wheelchair.	Medical Supplies, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/18/2014	<i>Privacy/Security</i>			Staff are not comfortable doing the therapeutic phlebotomy.	Course of Treatment	Denied
2/19/2014				Wants a TENS unit.	Medical Supplies	Denied
2/19/2014				Physical therapy and Dexascan have not been completed.	Course of Treatment, Delay in Treatment	Denied
2/19/2014				State he has not been seen for his kidney pain and is being denied care.	Course of Treatment, Delay in Treatment	Denied
2/19/2014				State he has not been seen for his swollen hand and is being denied care.	Delay in Treatment	Denied
2/21/2014				Corizon cancelled fish-oil prescription he wants this reinstated or be able to purchase in the store.	Medications	Denied
2/21/2014				Wants hernia operation.	Course of Treatment	Denied
2/21/2014				Wants an outside consultant for his left knee.	Course of Treatment	Denied
2/21/2014				Wants his recourses with milk AM/PM re-instated.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/21/2014	<i>Privacy/Security</i>			Medications and request for cardiology consult	Course of Treatment	Denied
2/21/2014				Wants hormone therapy medication.	Medications	Denied
2/24/2014				Complaint against CNA Lenz.	Corizon	Denied
2/24/2014				States nursing staff searched cell and took his distilled water.	Corizon	Denied
2/24/2014				Severe shoulder, arm & hand pain since being removed from Tramadol.	Medications	Denied
2/24/2014				Multiple issues listed: Delay in replacement of his heel lift, was not treated for sprain ankle, Corizon refuses to release medical records to the VA, review of medical records blocked for 6 months, & was not transported to the VA for scheduled appointment.	Medical Supplies	Denied
2/24/2014				Tramadol and Gabapentin were discontinued he wants something for "nerve and pain".	Medications	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/24/2014	Privacy/Security			Wants a hernia surgery.	Course of Treatment, Delay in Treatment	Denied
2/24/2014				Wants copies of his medical records for court.	Other	Granted
2/24/2014				Wants to be seen outside for hernia operation and states pain medication is not working.	Course of Treatment	Denied
2/25/2014				CT scan for abdomen was not completed.	Course of Treatment, Delay in Treatment	Denied
2/25/2014				Deliberate indifference for making him go to medical using crutches.	Course of Treatment	Denied
2/25/2014				Wants proper care and uninterrupted medication.	Course of Treatment, Medications	Denied
2/25/2014				Wants to see Physical Therapist.	Course of Treatment	Denied
2/25/2014				Wants to see a dermatologist and the cream burns.	Course of Treatment	Denied
2/25/2014				Medical is not keeping accurate records causing delay in care.	Delay in Treatment, Other	Denied
2/25/2014				Wants to see a Podiatrist.	Course of Treatment	Denied

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Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/25/2014	Privacy/Security			States FHA does not adequately address his concerns on pain management.	Grievance Response None/Delayed, Medications	Denied
2/27/2014				Wants the ostomy bag removed.	Course of Treatment, Elective Procedures	Denied
2/27/2014				"Was told med nurse is not giving out anymore meds." Wants to know why?	Course of Treatment, Medications	Denied
2/28/2014				States he's in unbearable pain, this is medical negligence and his condition has worsened.	Medications	Denied
2/28/2014				Wants Welbutrin prescribed.	Medications	Denied
2/28/2014				Wants his orthotic shoes. States he has been receiving them for the past eight years.	Medical Supplies	Denied
2/28/2014				Deliberate indifference & neglect for not ordering or receiving a leg wedge.	Medical Supplies	Denied
2/28/2014				Medical compression hosiery was not ordered.	Medical Supplies	Granted

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/28/2014	<i>Privacy/Security</i>			Wound Dressing not done as ordered	Course of Treatment, Delay in Treatment	Denied
2/28/2014				Delayed response to Grievance, wants to see a neurosurgeon for his acromegaly so the tumor can be removed.	Course of Treatment	Denied
2/28/2014				"I have a complex left hydrocele and cysts on both testicles." Wants to see a urologist.	Course of Treatment	Denied
2/28/2014				Has chronic shoulder pain. Wants to see a specialist and not just take meds.	Course of Treatment	Denied
2/28/2014				"I am requesting a hardship move due to my disability with anxiety."	Medications, Other	Denied
2/28/2014				Wants staff fired for their Unprofessional Delinquency and unethical duties! Wants medical help and treatment for his HepB.	Course of Treatment	Denied
2/28/2014				Prescription eye drops not being provided.	Grievance Response None/Delayed	Granted

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/28/2014	Privacy/Security			Wants to see a neurologist or given proper pain medication.	Course of Treatment, Medications	Denied
2/28/2014				Wants hernia surgery.	Course of Treatment, Elective Procedures	Denied
2/28/2014				Wants to know when he's going to see a specialist for his hand. "Unsatisfactory response it does not address the significant delay"...	Delay in Treatment, Grievance Response None/Delayed	Denied
2/28/2014				FHA did not meet personally with him to discuss the discontinuation of Gabapentin.	Corizon, Medications	Denied
2/28/2014				Response time and wants to review medical records.	Grievance Response None/Delayed, Other	Denied
2/28/2014				Wants an EGD study done.	Course of Treatment	Denied
2/28/2014				Wants medical at South Unit open 24/7. Inmate states there is no medical at South Unit from 6 p.m. to 6 a.m.	Corizon	Denied
2/28/2014				States he needs Gabapentin to control seizures.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
2/28/2014	Privacy/Security			Took medical 6 months to give back KOP thyroid meds.	Medications	Denied
2/28/2014				Wants medication for his A.D.H.D.	Course of Treatment	Denied
2/28/2014				Did not received his Multaq on time. Response time to grievance.	Grievance Response None/Delayed	Granted
3/4/2014				Wants Gabapentin as KOP.	Other	Denied
3/4/2014				States he is a qualified individual with a disability and ADOC has refused to provide access to a word processor.	Other,Special Needs	Denied
3/4/2014				Follow medical orders and provide a typewriter for him to use.	Special Needs	Denied
3/4/2014				The swelling has not gone down and the hair growth has not stopped after the surgery.	Other	Denied
3/4/2014				Treatments have been missed and he wants to know why.	Delay in Treatment	Denied
3/4/2014				Was not provided his meds for most of September and December.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/4/2014	<i>Privacy/Security</i>			Failed to provide adequate medical care for wrist and failed to properly diagnose and treat.	Course of Treatment, Delay in Treatment	Released
3/4/2014				DOC and MTC are responsible for medical charges.	Charging Issues	Denied
3/4/2014				Wants his personal medical property "Rigid Qurckie Wheelchair".	Medical Supplies	Denied
3/4/2014				Privacy is still violated at Catalina.	Corizon	Denied
3/4/2014				Wants the metal rod removed from his thumb.	Elective Procedures	Denied
3/6/2014				Dental provider made unnecessary comments about the number of HNR's submitted. Delay in care leads to unnecessary extractions.	Corizon, Delay in Treatment	Granted
3/6/2014				Not receiving adequate care and medications for his multiple medical conditions. He lists chrons, hep-c, liver.	Course of Treatment	Denied
3/6/2014				Wants the correct size bags and wafers provided on time; bi-weekly.	Medical Supplies	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/6/2014	<i>Privacy/Security</i>			Why was gabapentin stopped? States he has reactions to Keppra.	Medications	Denied
3/6/2014				Wants recommended maintenance for his prosthetic eye.	Course of Treatment, Delay in Treatment	Denied
3/10/2014				Tramadol was cancelled and a rescheduled appointment won't resolve the issue.	Medications	Denied
3/10/2014				inmate feels he is not receiving treatment for chronic high amonic	Course of Treatment, Delay in Treatment	Released
3/10/2014				No response to his grievance. Gabapentin and Baclofen were taken away and he was not informed as to why.	Grievance Response None/Delayed, Medications	Denied
3/10/2014				States he has reactions to allopurinol; rashes on legs, vomiting, nauseous, etc.	Medications	Denied
3/10/2014				Wants to be seen by professional staff.	Corizon, Medications, Staff Competency	Denied
3/11/2014				Wants meds that have not been delivered, ureas 10% lotion, oxybutnin & meloxican.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/11/2014	Privacy/Security			Wants tests and treatment for her hips and the pain she is in.	Course of Treatment	Denied
3/11/2014				Wants her medications as KOP.	Medications	Denied
3/11/2014				He feels he should not have to pay because he was called to medical.	Charging Issues	Denied
3/12/2014				Was not responded to or remedied by the FAH as to why follow up care was not provided for over a year. No pain medications, rehabilitative therapy was provided. Wants relief for dizziness, imbalance, slurred speech, blurred vision, headaches, nerve pain and a decrease in cognitive abilities.	Course of Treatment, Medications	Denied
3/13/2014				Pain meds are inadequate for back & spinal injuries, and nerve damage.	Medications	Denied
3/13/2014				Wants tooth pulled that's causing severe pain.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/13/2014	<i>Privacy/Security</i>			"I am grieving psych's refusal to lower my psych score even after doing everything they told me I had to do"....	Other	Denied
3/13/2014				Staff unprofessional. "KOP's for mediplast were in order.."	Course of Treatment	Denied
3/13/2014				Nurse Golding has been negligent in his care and treatment and is showing deliberate indifference to his high blood pressure.	Corizon	Denied
3/13/2014				Needs stress test on heart and lungs. Blood pressure medication needs changed.	Elective Procedures, Medications	Denied
3/13/2014				Medications are being delayed again. Claims dispensing date is different than the computer date.	Medications	Denied
3/13/2014				Claims he is being denied outdoor recreation. Requesting to take his recreation in one of the recently built facilities for greater exposure to direct sunlight.	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/13/2014	<i>Privacy/Security</i>			DOC officer was present during a medical appointment. She wants clarification on what "noted and addressed" means?	Grievance Response None/Delayed	Denied
3/13/2014				Grievance was not properly responded to. "For approximately three weeks I had lower abdomen pain."	Delay in Treatment, Grievance Response None/Delayed	Denied
3/13/2014				Requesting to see a neurologist, states he needs stronger pain medication for his joint pain in his ankles and wrists.	Medications	Denied
3/13/2014				Don't understand why DOC & Corizon missed the Dr. Ziggler's request and the 2/6/14 date. Large intestine is in sad condition and by missing dates is causing more damage.	Delay in Treatment	Denied
3/13/2014				States Tramadol is the best medication for him	Medications	Denied
3/14/2014				Wants gloves to clean stoma, waffer, and ostomy bag when detach.	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/14/2014	Privacy/Security	[REDACTED]	[REDACTED]	Would like to see a DOC Dr. for follow up, get a crono and pain meds. Would like to see a physical therapist for knee.	Course of Treatment, Medications	Denied
3/14/2014				Not receiving medications, chronic care, Blood pressure checks and charged for chronic care visit.	Charging Issues, Course of Treatment, Medications	Denied
3/17/2014				Unsatisfactory response. Wants his new reading glasses and be able to retain the second pair he currently has.	Grievance Response None/Delayed, Medical Supplies	Denied
3/17/2014				No response and Prescription eye drops not being provided.	Grievance Response None/Delayed, Medications	Granted
3/17/2014				Neurontin (Gabapentin) stopped without notice. Wants pain medication.	Medications	Denied
3/17/2014				Nov/Dec 2012 had plastic surgery. Was not transported for follow-up on 1/8/13, was never rescheduled for follow up and Corizon refuses to provide any pain medication.	Course of Treatment, Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/17/2014				Alleges that medical staff are causing him pain and suffering by delaying a prescribed treatment for pain	Medications	Denied
3/17/2014				Replaced Gabapentin with Alpha-Lipoic Acid and pain is increasing. States he has "Spinalstynosis, ciatica, fracture at L5 Vertibora with arthritis."	Medications	Denied
3/17/2014				Requesting surgery to drain his right scrotum so it matches his left.	Course of Treatment, Elective Procedures	Granted
3/17/2014				Charging for medication at Winslow for chronic condition. Wants no-charge status and refunded for the refill.	Charging Issues	Denied
3/18/2014				"Response does not properly address a provider who's been trained in the speciality of rehabilitaion services...." Wants off-site therapy for left side. Inmate had a stroke.	Course of Treatment	Denied
3/18/2014				Wants pain medication for back injury and spasms.	Medical Supplies, Medications	Denied
3/18/2014				Knee brace not approved.	Medical Supplies	Denied

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/18/2014	<i>Privacy/Security</i>			Wants a full review of medical actions due to lack of treatment, damages, and permanently disability.	Corizon	Denied
3/18/2014				Wants an outside oncologist to perform his procedures. Has concerns of cleanliness, properly trained staff and HIPPA rights.	Course of Treatment	Denied
3/18/2014				Duty status is not resolved as stated in response.	Other	Denied
3/18/2014				No response to grievance, have not seen Dr. or given effective pain medication. An appointment for surgery has not been made, not received medical mattress or ice 3 times a day.	Grievance Response None/Delayed, Medications	Denied
3/19/2014				Requests dietary supplement	Course of Treatment	Denied
3/19/2014				Failure to provide prompt access to medical records for review.	Other	Granted

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/19/2014	<i>Privacy/Security</i>			Wants proper treatment for left elbow; in constant pain, bones pop and grind.	Course of Treatment	Granted
3/19/2014				Medical allergy diet was pulled.	Other	Denied
3/19/2014				Wants HSP (Hereditary Spastic Paraplegia) added to diagnosis list.	Course of Treatment	Denied
3/19/2014				Blood in trach cannula, antibiotics needed.	Medications	Denied
3/19/2014				Provide gloves to be kept and used as needed.	Medical Supplies	Denied
3/19/2014				Not receiving medical supplies in a timely manner.	Medical Supplies	Denied
3/20/2014				Pysch did not respond within 15 days. Wants non-formulary medications.	Medications	Denied
3/20/2014				After surgery care was not good; issues were medication, medical ice was not provided, broken crutches. There was no response to grievance.	Course of Treatment	Denied
3/21/2014				Wants MRI of hand and shoulder. In pain.	Elective Procedures	Denied
3/24/2014				Waiting for his diabetic shoes per SNO.	Medical Supplies	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/24/2014	Privacy/Security			Requesting HEP-C treatment.	Course of Treatment	Denied
3/24/2014				States he is bleeding from his hemorrhoids and wants surgery.	Elective Procedures	Denied
3/24/2014				Grievance response was false. Arm is still broke, nerve damage resulting from the failure to provide proper medical care in a timely manner.	Course of Treatment, Elective Procedures	Denied
3/25/2014				KOP meds were removed now he does not receive them as directed.	Medications	Denied
3/25/2014				Wants pain medication, Gabapentin.	Medications	Denied
3/25/2014				Wants pain medication, gabapentin.	Medications	Denied
3/25/2014				Poor and inadequate medical care by Corzon.	Corizon	Denied
3/25/2014				Requesting orthopedic shoes. Wants an update on the MRI taken on 2/5/14. Still in pain legs and feet are worse. Lower back causes problems.	Delay in Treatment, Medical Supplies	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/25/2014	Privacy/Security			Wants surgery for his double hernia.	Course of Treatment, Elective Procedures	Denied
3/25/2014				Wants proper medical attention, not receiving pain medication, elbow is disfigured.	Delay in Treatment, Medications	Denied
3/25/2014				Lump on right testicle. Bleeding from penis, IBU's are not strong enough.	Course of Treatment, Medications	Denied
3/26/2014				Went three days without medication; wants his medication delivered/dispensed without any break in medical care.	Delay in Treatment, Medications	Granted
3/26/2014				Was not transported for his VA appointments. The following is what he wants: 1. Conduct a 601 investigation to determine the responsible Corizon party. 2. Ensure that the VA is contact and I'm rescheduled. 3. Ensure I'm reimbursed for my losses/costs.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/26/2014	<i>Privacy/Security</i>			Not receiving proper care for TIA other than Blood Pressure was taken. (Transient Ischemic Attack, is a "mini-stroke")	Delay in Treatment	Denied
3/26/2014				Not provided proper care for ingrown toenail.	Course of Treatment	Denied
3/26/2014				Not receiving proper care for sinusitis.	Course of Treatment	
3/27/2014				Multiple issues are mentioned: Complaint Resolution vanished, 2. Foul medical treatment, 3. Delay in treatment caused permanent disfigurement, 4. carry scars' 200 to 400 half inch, 5. infected inmates receiving delayed medical treatment, 6.A matter of time before I catch scabies again, 7. Never received Clobetasol Propionate.	Delay in Treatment, Grievance Response None/Delayed	Denied
3/27/2014				States he has not seen anyone for skin infection/rash. He wants to see a dermatologist.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
3/27/2014	<i>Privacy/Security</i>	<i>Privacy/Security</i>	<i>Privacy/Security</i>	Wants a real medical pillow; "normal pillows bend my head wrong".	Medical Supplies	Denied
3/27/2014				States he was not treated properly for his broken collarbone.	Course of Treatment	Denied
3/31/2014				Has waited four months to see provider to renew medication.	Delay in Treatment, Medications	Granted
3/31/2014				Wants a competent third party Dr. to review his labs, he feels his lab work and the results were too high. Nitro Sublingual is not medically acceptable.	Course of Treatment	Denied
3/31/2014				States his medication for Diabetes was changed without approval and Gabapentin was "turned down". 2. Gabapentin was turned down.	Medications	Denied
3/31/2014				Wants an off-site job and feels he is being discriminated against.	Other	Denied
3/31/2014				States he is not receiving adequate medical care for his hand and Dr. Tariq can't help because he is seeing an outside provider (specialist).	Course of Treatment, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/1/2014	Privacy/Security			States he is still suffering with extreme pain in his shoulder and the range of motion is limited. Provider only provided medication for 30 days.	Course of Treatment, Medications	Denied
4/2/2014				Pelvic problem and still in pain.	Course of Treatment	Denied
4/2/2014				States he was left 17 days without treatment for infectious disease, and this is cruel and unusual punishment.	Course of Treatment	Denied
4/2/2014				Severe itching on hands and feet for one year, HCP does not know the cause. He and family are requesting outside medical professional.	Course of Treatment	Denied
4/2/2014				Wants his medical shoes and an egg shell mattress.	Medical Supplies	Denied
4/2/2014				States he's in pain and denied medical treatment to see an outside urologist.	Course of Treatment, Medications	Denied
4/2/2014				Neurology consult denied.	Course of Treatment	Denied
4/2/2014				Wants medical treatment for damages to C3-C4, C4-C5, C5-S1.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/2/2014	<i>Privacy/Security</i>			Wants proper care for Neuropathy.	Course of Treatment	Denied
4/2/2014				Wants pain medication for his knee, Neurontin was not provided.	Medications	Denied
4/3/2014				Says he has been month without medication for "Post-traumatic Paresthesia", Tramadol.	Medications	Denied
4/3/2014				States he has an umbilical hernia and needs surgery now.	Course of Treatment, Elective Procedures	Denied
4/4/2014				Asking for a second opinion on the provider at SMUI. He is requesting to be put back on gabapentin. States he has neuropathy on right hand from fracture, right foot and knee. Also says he has a bone is sticking out of hand.	Grievance Response None/Delayed, Medications	Denied
4/4/2014				States Corizon is using dirty/unsanitary needles for his injections.	Corizon	Denied
4/4/2014				States she needs a bunionectomy on right foot.	Course of Treatment, Elective Procedures	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/4/2014	<i>Privacy/Security</i>			Wants pain medication for his nerve damage, not psych drug.	Medications	Denied
4/4/2014				Believes he is being provided the wrong medication for his condition. States Noratriptyline is dangerous to him.	Medications	Denied
4/4/2014				States he is not being treated for his HEP-C.	Delay in Treatment	Denied
4/4/2014				Deliberate indifference to my severe medical needs causing severe physical injuries, seizures, pain & hand injuries.	Course of Treatment	Denied
4/4/2014				Wants the 2x bush hat prescribed by the doctor.	Medical Supplies	Denied
4/4/2014				Wants medication for seizures and wants gabapentin.	Medications	Denied
4/7/2014				Wants to see the urologist for his kidney stones	Elective Procedures	Denied
4/8/2014				States Alpha Lapoic Acid (along w/Efexor already prescribed) is not working. Wants a Physician Assist or higher be assigned to Santa Maria permanently.	Course of Treatment, Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/8/2014	<i>Privacy/Security</i>			The prescribed treatment plan of substituting depression meds for my serious pain is not working.	Medications	Denied
4/8/2014				Wants pain management medication Tramadol 100mg 3x day as needed without lapses in orders.	Grievance Response None/Delayed, Medications	Denied
4/8/2014				Renew medication, system in place for prescription auto renew, provide necessary treatment so pain medication is no longer needed (corrective surgery).	Medications	Denied
4/8/2014				State she has had stroke symptoms, wants to see a Neurologist, wants a CT scan of brain and be provided preventive medication.	Course of Treatment, Medications	Denied
4/8/2014				Lyrica is the only acceptable alternative since Neurontin was denied.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/8/2014	<i>Privacy/Security</i>			Nortriptyline was tried for several days she states she was incapacitated and could not function nor speak. Nothing was effective as Gabapentin.	Medications	Denied
4/10/2014				Multiple issues stated: inhumane conditions, improper actions of nurse and wrong medication prescribed.	Corizon, Medications	Denied
4/10/2014				States he won't take ineffective useless medication. Nortriptyline or Tylenol were unwanted medications.	Medications	Denied
4/10/2014				States he has not received the proper medication for 2 1/2 months.	Medications	Denied
4/10/2014				Identified to the nures of the leak, she didn't care. She could have given me my supplies when I was there. Mean and Cruel and unprofessional.	Delay in Treatment, Medical Supplies	Released
4/10/2014				Manipulated Medical Records.	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/10/2014	<i>Privacy/Security</i>			Never met CHC to discuss grievance or the medical records for the sleep disorder test.	Grievance Response None/Delayed	Denied
4/10/2014				Seeking meanful medical treatment	Delay in Treatment, Grievance Response None/Delayed	Denied
4/10/2014				Wants dental partials before his release date of 8/13/14.	Delay in Treatment	Denied
4/10/2014				Did not divert the Tramadol, it fell on the floor. I need pain medication. Prescribed the wrong medication and put me in the hospital.	Corizon, Medications	Denied
4/10/2014				Did not receive response within 15 days. Failing to furnish me with my precription for Lisimopoil for 33 days.	Grievance Response None/Delayed, Medications	Denied
4/10/2014				Inmate is stating that N.P. Byrd wrote an Rx for Calcium Polycarb not Calcium Carbonate, falsely wrote in medical chart.	Corizon, Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/10/2014	<i>Privacy/Security</i>			Multiple issues were stated: Medication, X-rays of ankle, missing ankle support, was refused dental treatment.	Corizon, Medications	Denied
4/10/2014				Still feeling light headed, dizzy, at times blackout, and feels severe pains in head.	Course of Treatment	Denied
4/10/2014				Does not agree with his housing location.	Other	Denied
4/10/2014				Want \$72.00 refund.	Charging Issues	Denied
4/10/2014				Requesting to be seen by a specialist for his hips.	Course of Treatment	Denied
4/10/2014				Ensure chronic meds and needed health care is provided in a timely manner without delay.	Medications	Granted
4/10/2014				Partial is barely functional "broke".	Course of Treatment	Granted
4/10/2014				States he's suffering now; bloody stools, pains intestinal tract, aorta valve blockage spleen pancreas enlarged, throwing up blood.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/10/2014	<i>Privacy/Security</i>			Wants this office to renew my pain management medications genetic Gabapentin 900mg tabs 2x's daily & generic Tramadol 150mgs tabs 2x's daily and be seen by medical specialists.	Course of Treatment	Denied
4/11/2014				Needs a SNO for lower bunk due to nerve pain and swelling in knee.	Special Needs	Denied
4/11/2014				Wants an extra mattress due to the pain from Sciatica.	Medical Supplies	Denied
4/11/2014				Multiple Issues	Medications	Denied
4/11/2014				Multiple Issues	Other	Denied
4/11/2014				Inmate is requesting a new prosthetic leg, pair of indigent medical shoes and monetary compensation.	Medical Supplies	Denied
4/11/2014				Requesting dental appointment to have 2 cavities filled.	Elective Procedures	Denied
4/11/2014				Requesting a single point of contact, and a wooden, aluminum or other metal cane.	Grievance Response None/Delayed, Medical Supplies	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/11/2014	<i>Privacy/Security</i>			States she is SMI, and not supposed to be charged and wants her \$12.00 returned.	Charging Issues	Granted
4/14/2014				Wants to receive his medication without delays.	Medications	Denied
4/14/2014				Has not received proper diagnosis, and is not being treated for shoulder pain and wants to be put back on pain management plan.	Course of Treatment	Denied
4/14/2014				Left shoulder separated at joint and wants surgery to repair this.	Course of Treatment	Denied
4/14/2014				Requesting "RadioSurgery"	Elective Procedures	Denied
4/15/2014				Wants the name of the medical staff that denied his refills, secondly Gabapentin was recommended for 3 times a day, Have been without pain meds for two weeks.	Grievance Response None/Delayed, Medications	Denied
4/15/2014				Severe pain with hernia and the hernia belt is no longer working.	Course of Treatment	Denied
4/15/2014				No treatment for Hep-C.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/15/2014	<i>Privacy/Security</i>			Please place me back on my pain medication Tremadol 100mg 2x daily and Gabapentin 800mg 2x daily. Tegritol does not work.	Medications	Denied
4/16/2014				Baclofen and Flexerile does nothing for Neuropathy	Medications	Denied
4/17/2014				Wants his medication delivered on time.	Medications	Granted
4/17/2014				Grievance issue numbered 1 and 2 were in no way addressed. Why does corporate decide my health fate?	Grievance Response None/Delayed	Denied
4/21/2014				Requesting to see a specialist who can prescribe the proper medication to treat his illness, blood in stool.	Course of Treatment	Denied
4/21/2014				Requesting "Corizon" follow unit providers orders as well as outside Doctors ofrdrs. He wants Omega-3 in addition to lipitor.	Medications	Denied
4/21/2014				Renew and provide Gabapentin for my pain.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/21/2014	Privacy/Security			States the response dated 3/19/14 has nothing to do with his complaint. His complaint is his splint was taken away for 3+ days during searches without getting a new one.	Grievance Response None/Delayed, Medical Supplies	Denied
4/21/2014				Requesting surgery for removal of cyst from arm.	Elective Procedures	Denied
4/21/2014				States he should have been assigned an ADA porter since diagnosed with chronic care issues.	Special Needs	Denied
4/21/2014				Corizon refusing to see inmates w/in 3 months. Shaving waiver was confiscated.	Other	Denied
4/21/2014				Wants \$4.00 returned for chronic care visit on 1/14/14.	Charging Issues	Granted
4/21/2014				Multiple Issues	Other	Denied
4/22/2014				Inmate states, he should not be refused proper treatment for feet pain and to say I have refuse medical assistance grossly incorrect.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/22/2014	<i>Privacy/Security</i>			Wants to receive proper medication and see a specialist.	Course of Treatment, Medications	Released
4/22/2014				Issues Pancreas, gall bladder, aorte, spleen kidney is still overly swollen.	Delay in Treatment	Denied
4/22/2014				Staff did not have access to the scale needed to do treatment for Hemocheomatosis.	Course of Treatment	Denied
4/22/2014				Wants access to Dr. of record Dr. Burciaga.	Other	Denied
4/22/2014				Requesting a medical mattress, pillow, MRI on lower back, percocet and possible surgery.	Elective Procedures, Medical Supplies, Medications	Denied
4/22/2014				Wants unit doctor to review his condition to determine if he should be housed closer to the health unit since he gets dizzy easily.	Other	Denied
4/22/2014				Wants to be treated for the spot on his liver.	Course of Treatment	Denied
4/22/2014				States he is deprived from seeing a doctor concerning his hearing.	Course of Treatment	Denied
4/25/2014				Wants an MRI of his knee.	Elective Procedures	Denied
4/25/2014				Wants to find out why her consult was denied.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/25/2014	<i>Privacy/Security</i>			Lack of response to grievance. Deliberate indifference as well as medical negligence because ADOC ceased medication, refused to provide shoes and tired to prescribe depressants.	Course of Treatment	Denied
4/28/2014				Wants hernia operation because the hernia belt is not working.	Course of Treatment	Denied
4/28/2014				Gabapentin was replaced with a different medication. The medications I am currently provided are not effective.	Medications	Denied
4/28/2014				Gabapention works best for his condition. States he has a bulging disk and spondylolisthesis, so this kind of medical condition needs to be treated. He also stated he would rather have a nerve block procedure than take medication.	Course of Treatment, Medications	Denied
4/28/2014				A Doctor or practitioner retaliate by denying medical treatment of chronic condition on 22nd Oct. 2013.	Corizon	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
4/29/2014	Privacy/Security	Privacy/Security	Privacy/Security	States - Inmate Privacy/Se... misses his meds.	Medications	Granted
4/29/2014				No response to grievance. Deliberately prolonged deprivation of cardiac medication.	Grievance Response None/Delayed, Medications	Granted
4/29/2014				Wants to see a specialist for massive pain, nausea and vomiting.	Course of Treatment	Denied
4/30/2014				Did not receive a response within the extended 15 working days. this concerns a response to the HNR's he submitted.	Grievance Response None/Delayed	Denied
4/30/2014				If this is some kind of infection or disease I'd like to be treated. If you look up Privacy/Security this problem is still the same case.	Course of Treatment	Denied
5/2/2014				Mr. Coleman's response is incorrect. Concerns with contamination to insulin bottles due to Nurse Ekeruke's improper usage and re-usage of alcohol swabs.	Corizon	Denied
5/5/2014				Denied gout med - colchicine while having a gout attack.	Medications	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/5/2014	<i>Privacy/Security</i>			Still not receiving treatment for sleep apnea.	Course of Treatment	Denied
5/5/2014				No response to grievance and requesting medical shoes.	Grievance Response None/Delayed, Medical Supplies	Denied
5/7/2014				Requesting surgery to help heal his foot.	Delay in Treatment	Denied
5/8/2014				I do not believe Tegetrol is used to treat nerve pain. Inmate states he has refused to take Tegetrol for 2 weeks and medical is not doing anything to provide an alternative.	Medications	Denied
5/8/2014				States his jaw was broke and it took 2 days to get to the hospital. Denied proper medical treatment for the removal of the temporary plates.	Delay in Treatment	Denied
5/8/2014				Response by DW Lawrence in no way conforms to 802.04, deliberate indifferent. Immediate medical care by community standards is required.	Delay in Treatment, Grievance Response None/Delayed	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/8/2014	<i>Privacy/Security</i>			Not receiving pain medication or proper medical care.	Delay in Treatment, Medications	Denied
5/12/2014				States Corizon has cut medication for omeprazole twice daily in half. He feels he "should be seen by an gastroenterologist for evaluation and medications restored."	Course of Treatment, Medications	Denied
5/13/2014				Improper medical care by (female) Dr. Burciaga for rash.	Course of Treatment	Denied
5/13/2014				Improper medical care by (female) Dr. Burciaga for failing to provide inhaler for 13 days.	Course of Treatment	Denied
5/13/2014				Wants Dr. Burciaga to take a polygraph because he believes she is lying.	Corizon	Denied
5/13/2014				Numerous complaints listed are three: 1. Unsatisfactory response 2. Conditions persist 3. systemic deficiencies in medical care.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/13/2014	Privacy/Security			Need for replacement of the prosthetic leg, provision of alternative ambulation and examination of i/m stump/leg and prosthesis.	Medical Supplies	Denied
5/15/2014				Wants Ice Pack, order Baclofin for the muscle spasms in neck & shoulder & arm & to help with the retracting testicle. States "These delay with having this surgery is ridiculous & leaving me in severe pain"	Course of Treatment, Medications	Denied
5/15/2014				States his medications continue to be delayed.	Medications	Granted
5/15/2014				States for his pain Gabapentin worked and Nortriptyline does not. Wants treatment for Hep-C.	Course of Treatment, Medications	Denied
5/15/2014				Inmate has 3 complaints: 1. Blurry vision in left eye wants to see and ophthalmologist; 2. Has chronic pain in left neck, shoulder and arm; 3. Excruciating pain in lower back.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/15/2014	Privacy/Security	[REDACTED]	[REDACTED]	States he needs high index lenses.	Medical Supplies	Denied
5/15/2014				States he has not seen the doctor for follow up after surgery on his ankle.	Course of Treatment, Delay in Treatment	Denied
5/16/2014				Inmate stated "I was ineffectuated by contaminated insulin on around notified, January 7 2014".	Corizon	Denied
5/19/2014				I need to be diagnosed and a treatment plan for the cause or prescribe my Gabapentin. States he has pain in his feet.	Course of Treatment, Medications	Denied
5/19/2014				Appealing the decision to exhaust the grievance and make sure the appropriate disciplinary action is taken against nurse Briddle.	Corizon, Grievance Response None/Delayed	Denied
5/19/2014				Says he is indigent and can't afford to purchase sunscreen, hat & Longsleeve shirts.	Medical Supplies	Denied
5/19/2014				Ongoing denial ADA porter for daily assistance. Medical grievance appeal	Special Needs	Denied
5/20/2014				Requests to see a specialist because his rash keeps returning.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/20/2014	<i>Privacy/Security</i>			States he begged and pleaded for help for the consistent agonizing pain for 53 days.	Delay in Treatment	Granted
5/20/2014				Wants an outside dentist to finish the work for his dentures. He feels Corizon improperly removed his teeth and caused bone damage.	Corizon, Course of Treatment	Denied
5/20/2014				Consolated grievances as instructed and only one issue was responded to. He states he has diabetes, chronic acid reflux, COPD and internal damage to various organs and he wants treatment for the pain.	Delay in Treatment	Denied
5/20/2014				States he is not receiving his medical supplies, per response by FHA.	Grievance Response None/Delayed, Medical Supplies	Denied
5/20/2014				States he did not receive some of his medication.	Medications	Denied
5/20/2014				He is requesting a complete cardiac work-up.	Course of Treatment, Elective Procedures	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/20/2014	Privacy/Security			Inmate is requesting medication for the pain and a sling as ordered by outside orthopedic specialist	Medical Supplies, Medications	Denied
5/21/2014				Appealing decision. Still dealing with medical issues from the accident 1/29/14. He states he fell off a top bunk.	Course of Treatment	Denied
5/21/2014				Requesting colonoscopy and pain meds (Gabapentin).	Elective Procedures, Medications	Denied
5/21/2014				Inmate stated, I walked into medical with fresh blood all over my chest (biohazard-injury?) and was refused treatment.	Course of Treatment	Denied
5/21/2014				Inmate wants to be put back on Gabapentin; mental health drugs don't work.	Medications	Denied
5/21/2014				Wants Corizon to do the right thing and prescribe the right medication.	Medications	Denied
5/21/2014				Disagrees with response and lack of treatment.	Delay in Treatment, Grievance Response None/Delayed	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/21/2014	<i>Privacy/Security</i>			"Give back working medication – Gabapentin".	Medications	Denied
5/21/2014				States, I've been denied due process, my right to contact individuals directly related to my care. He wants full disclosure of requested info.	Other	Denied
5/21/2014				Requesting information on his meds including side effects.	Medications,Other	Denied
5/21/2014				Medication not filled in a timely manner.	Medications	Denied
5/21/2014				Being excluded from services and treatments.	Course of Treatment	Denied
5/21/2014				Feels he does not receive the care that is required.	Course of Treatment	Denied
5/21/2014				Medical care and wants to be placed back on Gabapentin.	Course of Treatment,Medications	Denied
5/21/2014				Wants his medical records and is not getting proper medical care.	Course of Treatment,Other	Denied
5/22/2014				Has not had follow-up with ENT for ruptured ear drum.	Delay in Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/22/2014				Has not received a response and wants a refund of \$4.00 for Medical charge <i>Privacy/S...</i>	Charging Issues,Grievance Response None/Delayed	Denied
5/22/2014				Disagrees with the response provided and states the grievance is about facial fractures "Fix me."	Course of Treatment	Denied
5/22/2014				I have been permanently injured due to Corizon's negligence Been without pain medication. Make me whole again. Has damage to left eye as well as the surrounding area.	Course of Treatment,Medications	Denied
5/22/2014				States he is no longer receiving Ultram because Dr. McKamey let it expire. He is requesting this be refilled.	Corizon,Medications	Denied
5/22/2014				No response within time frames. Deliberate indifference. Feels he needs an MRI on his head.	Course of Treatment	Denied
5/22/2014				Denied pain medication and dental help.	Delay in Treatment,Medications	Denied

Privacy/Security

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/22/2014	<i>Privacy/Security</i>			States he was never on Prozac and wants his MH score lowered.	Other	Denied
5/22/2014				Care not being kept up for decay/damage to teeth.	Course of Treatment	Granted
5/22/2014				Wants to see a pain specialist.	Course of Treatment	Denied
5/22/2014				Response does not discuss medical condition. Are moving me to Yuma where Barculay is....	Grievance Response None/Delayed, Other	Denied
5/22/2014				Wants his Gabapentin back.	Medications	Denied
5/22/2014				Requesting to see an orthopedic specialist for his spinal injuries.	Course of Treatment	Denied
5/22/2014				He is claiming deliberate indifference for pain and suffering and lack of adequate health care for his wrist.	Course of Treatment	Denied
5/27/2014				He states, I am SMI and need to be carefully balanced on psych meds. He takes Pamelor and Tricyclic.	Medications	Granted
5/27/2014				Wants help with his bunion condition either surgery or shoes with orthotics in them.	Course of Treatment	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/27/2014	Privacy/Security			He wants \$4.00 return for Dental charges. He states he signed a refusal of treatment.	Charging Issues	Denied
5/27/2014				States Corizon failed to schedule his follow up appointments (possible Glaucoma and a colonoscopy). States he constantly goes without medication.	Delay in Treatment, Medications	Denied
5/27/2014				States he repeatedly goes without his chronic care meds for weeks and months and "you still have not taken corrective action". He references Privacy/Sec...	Medications	Granted
5/28/2014				Appointment with a specialist to discuss treatment/surgery has not taken place	Course of Treatment	Denied
5/28/2014				Non treatment for Hep-C	Delay in Treatment	Denied
5/28/2014				No pain meds, no follow-up has occurred, waiting for urologist appointment.	Course of Treatment, Medications	Denied
5/29/2014				Has been waiting for surgery (hernia surgery) for the past two years	Elective Procedures	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
5/29/2014	<i>Privacy/Security</i>			Treatment for pain and swelling of feet and hands. Hx of scaitica and lower back and knee surgeries.	Medications	Denied
5/30/2014				Alleges deliberate indifference because Corizon reduced the dosage of medications (Methocarbamol/Robaxin) for his chronic pain	Medications	Denied
6/2/2014				Alleges denial of medical care for chronic shoulder pain.	Delay in Treatment	Released
6/2/2014				Wants an investigation into the misconduct by Dr. Burciaga.	Corizon	Denied
6/2/2014				Complaining about Dr. Burciaga says she is irresponsible and a lair.	Corizon	Denied
6/2/2014				States he was denied a wheelchair for his condition.	Medical Supplies	Denied
6/2/2014				No back brace provided, no appointment scheduled for lower back pain. What does work have to do with my medical needs?	Other	Denied

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/2/2014	<i>Privacy/Security</i>			States he has severe lower back pain and has adverse reaction to the alpha-lipoic acid that has been prescribed.	Medications	Denied
6/2/2014				Requesting pain medication and to be seen by a specialist.	Delay in Treatment	Denied
6/2/2014				Medical results were not available at his appointment time.	Other	Denied
6/2/2014				"Again there were no results in my medical file."	Other	Denied
6/3/2014				He wants to be seen and treated for pain caused by arthritis.	Course of Treatment, Medications	Granted
6/6/2014				In chronic pain, meds have been changed time and time again and not received HRP-C chronic visit.	Medications	Denied
6/6/2014				States graveyard nurses are not completing their responsibilities (dressing change) and he says he has a large lump on one of his testicles.	Course of Treatment	Granted
6/6/2014				Wants the medication for back pain that works.	Medications	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/6/2014	<i>Privacy/Security</i>			He wants his medical condition taken care of states he's urinating blood.	Course of Treatment	Denied
6/6/2014				Wants to review his medical records.	Other	Denied
6/6/2014				Requesting his pain meds not run out.	Medications	Denied
6/6/2014				Wants medical shoes due to knee problem.	Delay in Treatment	Denied
6/6/2014				Pain medications are not working.	Medications	Denied
6/6/2014				Did not receive a response form COIII and states he has to pay for medical ice.	Course of Treatment	
6/6/2014				The visit on 4/7/14 was to address the pain. State staff was unprofessional and he wants the employees full name.	Staff Competency	Denied
6/6/2014				Wants pain medication	Medications	Denied
6/7/2014				Wants to be seen by a different provider.	Corizon	
6/9/2014				The dispensing of medication is interrupted.	Medications	
6/9/2014				Wants to know why he is being denied what he was prescribed.	Medications	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/9/2014	<i>Privacy/Security</i>			States his ADOC medical records have been altered in order to cover up the theft of a S.O.A.P. written on Sept 9, 2012 by LPN Taylor.	Course of Treatment, Staff Competency	
6/9/2014				Wants to see a neuro surgeon and wants Tramadol and Gabapentin prescribed.	Course of Treatment, Medications	
6/9/2014				He feels staff are stealing his gabapentin and dispensing to other inmates.	Medications	
6/9/2014				States he was on a waiting list for a liver transplant before incarnation and is not receiving the proper care or pain medication.	Course of Treatment, Medications	
6/9/2014				Gabapentin replaced with Alpha Lipoic Acid and this does not work.	Medications	
6/9/2014				Wants an EGD scheduled to monitor the cells in his esophagus and the erosion of his stomach.	Course of Treatment, Elective Procedures	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/9/2014	<i>Privacy/Security</i>			States he has past and current S.N.O.s stating "meals in living quarters"; because of a severe burn condition.	Special Needs	
6/10/2014				Has not been seen by an ophthalmologists despite 3 requests for referrals.	Delay in Treatment	
6/10/2014				Has numerous concerns - his spine/spinal cord injury.	Course of Treatment	
6/10/2014				Wants his left eye prosthesis and safety glasses.	Course of Treatment	
6/10/2014				Lack of treatment for his pain issues and tretament requested by the provider was "refised by the medical review board".	Delay in Treatment	
6/10/2014				Pain medication	Medical Supplies	
6/11/2014				Wants to be seen by a Dermatologist for his rash.	Course of Treatment	
6/11/2014				No physical therapy after his stroke.	Delay in Treatment	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/11/2014	<i>Privacy/Security</i>			States medical fabricated his exam and falsified his records. Also states he was taken off his wasting diet and is 30 pounds underweight.	Course of Treatment	
6/11/2014				Wants all monies restored he feels his condition is chronic.	Charging Issues	
6/11/2014				Wants an MRI	Elective Procedures	
6/11/2014				Pain medication	Medications	
6/12/2014				Delays in the provision of Morphine Sulfate in Dec., Jan. Feb, March & April. HIPAAA violation by Madeline Lowell for discussing "my medications without my permission".	Medications	
6/12/2014				Requests renewal of liquid supplements	Special Needs	
6/13/2014				Numerous issues: grievance response, seizures, medication, and legs & feet.	Course of Treatment	
6/13/2014				Diet and medication	Medications	
6/13/2014				Wants to continue to take Gabapentin as watch and swallow.	Medications	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/13/2014	<i>Privacy/Security</i>			"Inmates going to complex medical are not receiving ther AM (and sometimes PM) medications(s)"	Medications	
6/13/2014				He is requesting a consultation with a licensed naturopathic physician. States he has an inoperable tumor.	Elective Procedures	
6/13/2014				Wants to be sent to Aspen or Tucson so he is able to see a psychologist.	Course of Treatment, Elective Procedures	
6/13/2014				Wants to see a specialist for his medical condition (blood in stool).	Course of Treatment	
6/16/2014				Fix both eyes as eye specialist recommended	Delay in Treatment	
6/16/2014				"... I want my chart to say meds not offered inmate - I did not refuse my antibiotics"	Medications, Other	
6/17/2014				Untreated for high blood pressure and pain for cervical spine fusion.	Course of Treatment, Medications	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/17/2014	Privacy/Security			Wants follow-up with Orthopedic, wants to see a rheumatoid specialist, and wants Benadryl as KOP.	Course of Treatment, Medications	
6/18/2014				No responses given. In severe pain and finger is twisting as it heals.	Delay in Treatment, Grievance Response None/Delayed	
6/18/2014				Follow-up with pulmonologist.	Elective Procedures	
6/18/2014				Wants a BIA test, high protein diet and whatever steroid/hormonal therapies deem appropriated for his wasting syndrome.	Course of Treatment	
6/19/2014				Wants hernia surgery for the left side.	Elective Procedures	
6/19/2014				Wants surgery for Keloids.	Course of Treatment	
6/19/2014				Wants surgery to remove pituitary tumor.	Elective Procedures	
6/19/2014				Requesting a lift for her right shoe.	Medical Supplies	
6/19/2014				Atorvastatin 10mg has not been changed back to KOP, my fish Oil 1,000mg has not been refilled or renewed.	Medications	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/19/2014	<i>Privacy/Security</i>			States his wrist is still broken, he's having pain and wants to see a specialist.	Delay in Treatment	
6/20/2014				"Gabapentin replaced by Pamelor." "I have not been re-evaluation by doctor of neurogy and had a nerve test."	Medications	
6/23/2014				States he was given a latex catheter and he's allergic to latex.	Medical Supplies	
6/23/2014				He feels his left pinky finger is still broke and wants someone to look into it. He has also requested \$8,000 for pain and suffering.	Course of Treatment, Other	
6/23/2014				Response was not timely. State he has not had his prostate meds (Finasteride and Tamsulosin) since Jan. 29th 2014.	Grievance Response None/Delayed, Medications	
6/23/2014				Wants to find out why he is having all these medical problems and states he has gynecomastia.	Course of Treatment	
6/23/2014				States retaliation by nursing staff they delayed/discontinued medication.	Medications	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/23/2014	<i>Privacy/Security</i>			Wants Gabapentin renewed.	Medications	
6/23/2014				Wants his SNO renewed for daily showers.	Special Needs	
6/25/2014				Colonoscopy was never done	Elective Procedures	
6/25/2014				The medications he has been given are not effective for the control of his pain symptoms	Medications	
6/26/2014				Was not seen for f/u by oncology, rheumatology, urology, podiatry and ophthalmology.	Course of Treatment	
6/26/2014				Has not received Special Needs- size 13EE boots & needs to see a foot doctor because a toe nail cracked.	Medical Supplies	
6/26/2014				Nurses are disrespectful ("talk to me like an animal") and stop medications before the doctor has discontinued it.	Medications	
6/26/2014				Alleges "unnecessary and wanton infliction of pain" for being refused hernia surgery	Elective Procedures	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/26/2014	Privacy/Security			Alleges he was charged for an eye care for which he was not seen	Charging Issues	
6/26/2014				Wants resolution of his request for a mechanical soft diet.	Special Needs	
6/26/2014				Late response to grievance & informal regarding ADA issues	Special Needs	
6/27/2014				No response to grievance & "medical dictating my care"	Grievance Response None/Delayed	
6/27/2014				No response to grievance & refund for medical charges related to receipt of insoles	Grievance Response None/Delayed	
6/27/2014				No response to grievance & "someone lied about your x-ray report".	Course of Treatment	
6/27/2014				No response to grievance & foot issues were not addressed	Course of Treatment	
6/27/2014				Wants treatment for pain in his kidneys, bladder & stomach	Course of Treatment	
6/30/2014				Requests medication for his chronic back pain that are not psychotropic drugs	Medications	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/30/2014	<i>Privacy/Security</i>			Was issued a restricted diet (wasting syndrome), but RRCC refuses to comply with the order	Special Needs	
6/30/2014				Pain Management & referral to a neurologist or bone specialist	Medications	
6/30/2014				Treatment for scabies - Permethrine crea left for 24 hours rather than 8 hours causing "me to be burned"	Course of Treatment	
6/30/2014				He has not been interviewed by MH staff despite several erquests and a referral by Dr. McKamey in Dec. 2013	Delay in Treatment	
6/30/2014				Alleges delayed treatment due to poor record keeping	Delay in Treatment	
6/30/2014				Alleges he is NOT being prescribed fibernorm of fiberlax and surgeon has advised for him to stop taking Dulcolax & Milk of Magnesia	Medications	
6/30/2014				Someone from Corizon removed the reports for the neurology consult of 6/2010 for neuropathy	Medications	

ARIZONA DEPARTMENT OF CORRECTIONS

Medical Grievance Appeals Report

Date Recd	LName	Inmate #	Grievance #	Issue Statement	Complaint	Result
6/30/2014	<i>Privacy/Security</i>			Alleges repeated unprofessionalism on the part of staff and their attempts at retaliation	Staff Competency	
6/30/2014				Needs Plavix & Protonix as recommended by the specialists.	Medications	
6/30/2014				Wants treatment for his incisional hernia	Course of Treatment	

Total: 2077 records